)

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Application of the Public Service Commission, on its own motion, seeking to amend the Nebraska Official Intracity Household Goods Tariff

) APPLICATION NO. MR-979

) CLARIFICATION ORDER AND) ORDER REQUESTING COMMENTS

) ENTERED: AUGUST 15, 2000

BY THE COMMISSION:

On August 8, 2000, the Nebraska Public Service Commission (Commission), on its own motion, opened this docket seeking to amend the Nebraska Official Intracity Household Goods Tariff 22 (Tariff 22), pursuant to Neb. Rev. Stat. sections 75-118 and 75-126. Tariff 22 as written permits intracity movers to demand payment, at the mover's discretion, giving no prior notice to the customer when payment is expected. This proposed amendment prohibits this practice and affords the customer a degree of predictability. In our August 8, 2000 order, we requested comments on a proposed amendment.

Since the wording in our proposed amendment did not clearly define the changes this Commission wishes to implement, we enter this order to clarify our initial proposed amendment. Accordingly, we clarify and seek comments on the following amendment:

Item 240: Payment of Charges

- (A) Prior to the move, the carrier must notify the consignor/consignee, in writing, all of the following: the method of payment required and the time at which payment will be expected; an estimate of the charges to be paid; and, the manner in which the charges are calculated. Upon agreement of the foregoing, unless subsequently agreed to by all parties and committed to writing, both the carrier and consignor/consignee will be bound by these terms.
- (B) Unless satisfactory credit arrangements have been made prior to the move, all tariff rates and charges due and payable to the carrier will be paid in cash, money order or certified check at one of the three following times:
- (1) Prior to loading the household goods shipment; or

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- (2) Prior to unloading the household goods shipment; or
- (3) After completion of the household goods move.

For payments made before the completion of the move, the carrier shall supply the consignor/consignee with the estimate and calculation of the charges as required by subsection (A). In instances where consignor/consignee overpays the carrier, the carrier will either refund the amount overpaid immediately following the completion of the move, or issue a balance due statement to the consignor/consignee. If the amount overpaid by the carrier is not paid within fifteen (15) days after completion of the move, a late charge of one and one-half (1.5%) on the amount overpaid will be paid to consignor/consignee.

For payments made after the completion of the household goods move, the carrier will present an itemized bill for all charges due and payable.

(C) When prior credit arrangements have been made or upon presentation of a balance due statement, the charges are due and payable within fifteen days after the billing date. A late charge of one and one-half (1.5%) percent on the unpaid balance may be charged after the $15^{\rm th}$ day.

We reserve the right to address any issues resulting from comments received and testimony given at hearing which are relevant to the issues in the proposed tariff amendment.

Because of this clarification order, interested parties will now have until September 8, 2000, to file written comments regarding the proposed amendment. The Commission may elect to hold a public hearing on this proposed amendment if we determine that such a hearing is necessary.

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ORDER

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that our order of August 8, 2000 be, and it is hereby, clarified to provide for the changes set forth herein.

IT IS FURTHER ORDERED that all interested parties are invited to comment on the proposed amendment. Comments are due no later than Friday, September 8, 2000, at 5:00 p.m.

MADE AND ENTERED in Lincoln, Nebraska, this $15^{\rm th}$ day of August, 2000.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Charman

attest

Deputy' Director

//s//Frank E. Landis
//s//Daniel G. Urwiller