# SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

### BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

### APPEARANCES:

For the Applicant:
Robert W. Chapin
421 South 9<sup>th</sup> Street
Lincoln, NE 68508

For the Commission:
Mark J. Breiner
Nebraska Public
Service Commission
Suite 300, 1200 N Street
P.O. Box 94927
Lincoln, NE 68509

## For the Protestants:

For Protestants Servant Cab and Midwest Special Services:

Jack Shultz 121 South 13<sup>th</sup> Street #800 Lincoln, NE 68501

### BY THE COMMISSION:

By application filed August 21, 2008, Midwest Transport, LLC, seeks authority as a contract carrier in open class services in the transportation of passengers and their baggage of Zone Care USA by van between points in Lancaster County.. Notice of the application was published in the *Daily Record*, Omaha, Nebraska, on August 25, 2008. Timely protests to the application were filed by R & F Hobbies, Inc. d/b/a Prince of the Road, Transport Plus, Servant Cab Company LLC d/b/a Yellow Cab Company and Capital Cab Company, and Midwest Special Services. Notice of the hearing was sent to all interested parties on October 27, 2009. A hearing on the application was held on December 2, 2009.

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#### APPLICANT'S EVIDENCE

Mohamed Alsayid testified first for the applicant. He is the president of Midwest Transport, LLC. Midwest Transport was formed to provide medical transportation to the public with a contract with the Zone Care USA. He was informed that he would need to be a certificated carrier with the Commission to perform transportation for them.

The applicant intends to offer transportation services to for Zone Care. He states that he has up to ten minivans, three of which are wheelchair equipped, that would be able to be used in the service. His plan is to offer transportation services for Zone Care in Lancaster County.

Mr. Alsayid detailed his educational and employment background. He said that he is an accountant and worked in the field for ten years for the Nebraska Department of Roads. He also worked for the Lincoln Action Program for two years, where he provided transportation for high school students.

On questioning by Commissioner Schram, Mr. Alsayid indicated that he would have a dispatcher and dispatch system that would be available at all times. He would also have whatever level of insurance that would be required by the Commission.

On examination by Commissioner Landis, Mr. Alsayid stated that he intended to hire additional employees upon receipt of a permit to operate and that they would undergo training and background checks. The check would include criminal record check and possibly a credit check, driver record and physical examination.

On examination by Commissioner Boyle, Mr. Alsayid stated that he would not insure all ten vans as he would not be certain at any given time how many of the vans would be needed. He also did not place a number of how many employees he would hire at the beginning, but that the amount of business that was generated would indicate how many employees he may need.

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On further examination by Commissioner Landis, Mr. Alsayid stated that his service may not be better than that of the taxicab company in Lincoln. He further stated that he anticipated that the calls for transportation for Zone Care would be made on a prearranged basis.

On further examination by Commissioner Schram, Mr. Alsayid said that that he could operate on the basis of one trip every hour for each van, or 240 trips per day. He believed that there would be enough demand to sustain that quota.

On cross-examination by Mr. Shultz, Mr. Alsayid stated that he did have a copy of the proposed contract with Zone Care. The only detail that was elicited was that Zone Care would pay the applicant \$2.30 per mile and various amounts for any waiting time that would be incurred by the applicant.

Mr. Alsayid stated that he had been purchasing the ten vans over a period of time. The vans range in age from 2000 to 2002, with mileage of between 100,000 and 180,000 and are owned free and clear.

On further cross-examination by Mr. Shultz, Mr. Alsayid did not have a current plan on how many trips that his company would need to perform in order to be profitable. Mr. Alsayid said that he would make the contact with Zone Care and then plan how many trips that he could do and the number of employees that the company would need to hire. He further stated that he would not provide the service if there was not enough business to be profitable.

Mr. Alsayid stated upon a question by Mr. Shultz that he did have an idea of how much it would cost to insure the vehicles and that he believed that he could afford to make such payments. He also stated that he intended to hire individuals who were qualified, physically able to carry or lift with good driving records. The number of drivers that would be employed would depend upon the amount of business that he received from Zone Care. He initially would use his home as an office, but would rent office space in the future. Mr. Alsayid would initially be a driver, and a person would be hired to be a dispatcher.

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Mr. Alsayid said that he would not be providing any special services, but that his attention to safety and timeliness would be important in his service.

#### PROTESTANTS EVIDENCE

Mr. Lannie Roblee was called by the protestant Midwest Special Services ("Special"). He is the owner and manager of Special. Midwest Special Services is a statewide provider of transportation services, including transportation in Lancaster County. They provide service on a 24/7 basis. All drivers for Special are employees who undergo a background check, physical examinations, drug testing, and training.

Special employs 65 employees statewide, including 20 employees in Lancaster County. Mr. Roblee testified that they had contact with Zone Care a number of years ago. He stated that Special had performed one or two trips for Zone Care but had not been paid for those trips. In addition, there were some unspecified requirements in the Zone Care contract that Special declined to meet, and that ended any relationship with Zone Care.

Mr. Roblee stated that Special would be able to increase its fleet and driver pool as demand requires. He detailed a time period in Lancaster County in which a certificated carrier ceased to do business in Lancaster County for HHS. Special was able to add additional drivers and vehicles such that HHS needs were met with their additions to their fleet and increased participation by Servant Cabs.

Mr. Roblee said that Special has made a significant investment in equipment and personnel, has the capacity and desire to handle more passengers.

Kirby Young testified next. He is the managing member of the protestant Servant Cab ("Servant"). Servant has authority from the Commission to operate as a taxicab company primarily in Lancaster County, Nebraska. The service area for Servant is largely the same as that sought by the applicant.

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Servant has their employees undergo physical examination, testing at the city level and a national background check. They also receive training in the performance of job duties by Servant.

Mr. Young stated that he did not believe that the applicant had proposed any service that would be considered as specialized.

Mr. Young described the same situation with HHS and the loss of a carrier as Mr. Roblee did in his testimony. Servant was able to add additional vans to accommodate the additional service requested and meet the sudden loss of a carrier in Lancaster County.

Vicki Harding of Transport Plus testified next. She is the owner of the protestant Transport Plus. They have a total of 12 vans in service, 9 of which are handicapped accessible. Transport Plus already provides some of this type of service currently. Ms. Harding did state that, while they do not have a contract with Zone Care USA, the proposed service with Zone Care is part of what Transport Plus currently offers. They do transport workers compensation clients, as well as the disabled. Ms. Harding said that she did not see that the proposed operation would provide any service that is not already being offered by current providers.

Transport Plus provides training for its employees. They participate in a driving course at Southeast Community College. Transport Plus has a trainer on staff that performs periodic training. They do a criminal background check as drug screening. These expenses are significant, according to Ms. Harding.

Ms. Harding also raised an issue as to the adequacy of the vans that have been purchased by the applicant.

On cross-examination by Mr. Chapin, Ms. Harding did state that the company has grown over the last twelve years. Mr. Chapin stated this indicated that there is room for growth in Lancaster County. Ms. Harding agreed, but also noted that the growth in her company has been slow and steady with an average of one van per year being added.

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Transport Plus is also in the position of being able to continue to expand when demand requires.

### OPINION AND FINDINGS

Applications for contract carrier authority are governed by Neb. Rev. Stat. § 75-311(2), which provides:

(2) A permit shall be issued to any qualified applicant therefore authorizing in whole or in part the operations covered by the application if it appears after notice and hearing from the application or from any hearing held on the application that (a) the applicant is fit, willing, and able properly to perform the service of a contract carrier by motor vehicle and to conform to the provisions of such sections the lawful requirements, rules, regulations of the commission under such sections and (b) the proposed operation, to the extent authorized by the permit, will be consistent with the public interest by providing services designed to meet the distinct needs of each individual customer or a specifically designated class of customers as defined in subdivision (6) of section 75-302. Otherwise the application shall be denied.

The Commission's consideration of an applicant's request for authority is comprised of two tests. The first part of the test is whether the applicant is fit, willing and able property to perform the service of a contract carrier by motor vehicle and to conform to the provisions of such sections and the lawful requirements, rules and regulations of the Commission under such sections.

Applicant stated that it is properly equipped and has the financial capability to perform the proposed contract services. In his testimony, the applicant stated that it currently owns ten vans free and clear, that it was aware of insurance requirements, and did have plans regarding the retention of employees. However, the Commission is concerned that the applicant has made its apparent business plan on the basis of inadequate information. It did not have any projections regarding income or expenses, how much

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it would charge or how many trips it would perform under the potential contract with Zone Care. There is not enough information available to make a determination as to the potential financial success of the proposed operation. The Commission will not rule on the Applicant's financial fitness because the application fails on other grounds.

The second part of the two part test is whether the proposed operation, to the extent authorized by the permit would be consistent with the public interest. In **Wells Fargo Armored Service Corp. v. Bankers Dispatch Corp.**, 188 Neb. 584, 198 N.W.2d 195 (1972), the court established the following criteria to be considered in determining whether a proposed contract carrier operation will be consistent with the public interests:

In considering an application for a permit to operate a contract carrier the burden is upon the applicant to show that the proposed service is specialized and fits the need of the proposed contracting shippers, that the applicant is fit, willing and able to perform the service and that the proposed operation will be consistent with the public interest. Samardik of Grand Island-Hastings, Inc. v. B.D.C. Corp., 183 Neb. 229, 159 N.W.2d 310 (1968). Where transportation of specified commodities can be performed as well by common carriers as by contract carriers a need is not established. contract carriers Samardik of Grand Island-Hastings, Inc. v. B.D.C. Corp., supra. If competent proof is made by the applicant showing the proposed service to be specialized and needed and is protested by common carriers showing a willingness and ability to perform it, the applicant must then establish that he is better equipped and qualified to meet special needs than the common carriers. Samardik of Grand Island-Hastings, Inc. v. B.D.C. The adequacy of existing service Corp., supra. proposed the normal needs of to perform contracting shipper is not conclusive where the new service is better designed to fit the special requirements of the proposed contracting shipper. Samardik of Grand Island-Hastings, Inc. v. B.D.C. Corp., supra.

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In the application before us, the evidence is insufficient to establish that a specialized need of the proposed contracting shipper exists. The <code>Samardik</code> case places the burden on the Applicant to demonstrate that the service which it proposes fits the need of the "proposed contracting shippers." The contracting shipper in this matter is HHS. No witness appeared on behalf of Zone Care to testify regarding any specialized need. The applicant did not provide any showing that the service it proposes to offer is specialized to meet a need of Zone Care. We cannot conclude that Zone Care has any specialized need for the proposed service. The record is silent on any such specialized need.

There also was no showing that the applicant has proposed a service that is better equipped than that currently offered by common carriers or that makes the applicant better qualified to perform the service than said carriers. The Commission cannot find that the applicant is either better equipped or better qualified to meet any special needs of Zone Care.

After consideration of the evidence and being fully advised in the premises, the Commission is of the opinion and finds the proposed contract carrier operation is not designed to meet any specialized needs of Zone Care and the application must therefore be denied.

## ORDER

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Application B-1732 is hereby denied.

MADE AND ENTERED at Lincoln, Nebraska, this 26th day of January, 2010.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director

//s// Frank E. Landis
//s// Gerald L. Vap

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