

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Nebraska	)	Application No. B-1581/
Public Service Commission, on	)	PI-196
its own motion, seeking to	)	
investigate the operations and	)	
services provided by Servant	)	ORDER OPENING INVESTIGATION
Cab Company, LLC, d/b/a Yellow	)	
Cab Company and Capital Cab	)	
Company, Lincoln.	)	Entered: January 26, 2016

BY THE COMMISSION:

On March 5, 2015, and April 27, 2015, the Nebraska Public Service Commission held public hearings regarding the application of Golden Plains Transportation Services, Inc., d/b/a GPS Transportation (GPS), Lincoln, to expand its common carrier authority into Lancaster County, Nebraska.<sup>1</sup> During the proceeding, the Commission was made aware of customer complaints to StarTran regarding Servant Cab Company, LLC, d/b/a Yellow Cab Company and Capital Cab Company (Servant Cab), Lincoln. The complaints were not entered into evidence during the GPS proceeding; however, the complaints seemed to indicate that there are potential compliance and service issues with Servant Cab which the Commission may need to address.

Based on the above, the Commission finds that an investigation should be opened to further investigate any consumer concerns or complaints with Servant Cab's operations and services. A hearing on the matter shall be set for **March 2, 2016, at 10:00 a.m.** in the Commission Hearing Room, 1200 N Street, Suite 300, Lincoln, Nebraska. If auxiliary aids or reasonable accommodations are needed for attendance at the meeting, please call the Commission at (402) 471-3101. For people with hearing/speech impairments, please call the Commission at (402) 471-0213 (TDD) or the Nebraska Relay System at (800) 833-7352 (TDD) or (800) 833-0920 (Voice). Advance notice of at least seven days is needed when requesting an interpreter.

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<sup>1</sup> Commission Docket B-1829 *In the Matter of Golden Plains Transportation Services, Inc., d/b/a GPS Transportation, Lincoln, Nebraska, seeking to expand its authority as a common carrier of passengers by vans by the removal of its restriction against point-to-point transportation in Lancaster County, and by the amendment of language related to the use of sedans by an open class carrier in an area where a taxi authority is in operation. The transportation of railroad train crews and their baggage is not authorized.*  
HHS Designation: Yes.

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If the Commission finds, as a result of this investigation and the investigative hearing, that Servant Cab has violated the provision of any statute over which the Commission has jurisdiction, or any rule properly promulgated thereunder, the Commission may (a) proceed to a departmental complaint, (b) enter any order justified in the premises, or (c) upon a finding that the violation is proven by clear and convincing evidence, assess a civil penalty in an amount authorized pursuant to NEB. REV. STAT. § 75-156 (Supp. 2015).

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the above-captioned investigation is hereby opened.

IT IS FURTHER ORDERED that a hearing shall be held on **March 2, 2016**, at **10:00 a.m.** in the Commission Hearing Room, 1200 N Street, Suite 300, Lincoln, Nebraska.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this 26<sup>th</sup> day of January, 2016.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

*Crystal Knacker*

*D. Johnson*

*Gerald L. Vez*

//s//Frank E. Landis

//s//Tim Schram

*Tim Schram*  
Chairman

ATTEST:

*John L. Presley*  
Executive Director