

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

Cullen Robbins, Director,)	Application No. NUSF-37.358
Nebraska Universal Service Fund)	
Department of the Nebraska)	
Public Service Commission,)	
)	
Complainant,)	ORDER OF DISMISSAL
v.)	
)	
inContact, Inc.,)	
)	
Respondent.)	Filed: July 31, 2018

BY THE COMMISSION:

O P I N I O N A N D F I N D I N G S

On May 15, 2018, the Nebraska Universal Service Fund ("NUSF") Department of the Nebraska Public Service Commission ("the Department") filed a Complaint against inContact, Inc. (hereinafter "Respondent"), seeking to fine Respondent on the grounds that it failed to file required remittance worksheets and/or remittance payments as required by Nebraska statutes and regulations. See Neb. Rev. Stat. §§ 86-316 - 329 and 291 Neb. Admin. Code, Chapter 10. The Department then filed an Amended Complaint against Respondent on June 12, 2018. Specifically, the Amended Complaint alleged that Respondent did not timely file its remittance payments and worksheets for the remittance periods consisting of September 2017, October 2017, December 2017, January 2018, February 2018, and March 2018.

Since the Amended Complaint in this matter was entered, the Respondent has entered into a stipulated agreement with the Department resolving the allegations contained in the Amended Complaint. Pursuant to this agreement, Respondent has paid a fine to the Department and has agreed to timely file its remittance payments and worksheets henceforth. Also pursuant to the agreement, the Department and Respondent have jointly requested the Commission to enter an order in this docket dismissing the Amended Complaint and releasing Respondent from further compliance obligations regarding the NUSF remittance payment and worksheet for the remittance periods of September, 2017, October, 2017, December, 2017, January, 2018, February, 2018, and March, 2018.

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Upon review of the facts of this case, the stipulated agreement, and applicable laws and regulations, the Commission finds that the Stipulation in this matter is reasonable and in accordance with Commission policy and that the Amended Complaint in this matter should be dismissed.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the Stipulation between inContact, Inc. and the Nebraska Universal Service Fund Department of the Public Service Commission be approved and the above-captioned Amended Complaint be dismissed.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this 31st day of July, 2018.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Crystal Swader

Mary Ridder
Chair

Tim Schwan

ATTEST:

Philip S. 16
Executive Director

Tim Schwan

//s//Frank E. Landis
//s//Mary Ridder