

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

DARLENE PISAREK, on behalf of
DAVID ISOM

Complainant,

v.

US WEST COMMUNICATIONS, INC.,

Defendant.

) Formal Complaint No. 1273

)

)

)

) DISMISSED

) WITH

) PREJUDICE

)

)

) Entered: November 23, 1999

BY THE COMMISSION:

O P I N I O N A N D F I N D I N G S

On September 16, 1999, Darlene Pisarek, on behalf of David Isom; (Complainant) of O'Neill, Nebraska, filed a formal complaint against US West Communications, Inc.(Defendant), concerning Defendant's policies pertaining to installation charges and customer notification of such charges.

On November 15, 1999, Defendant filed with the Commission a motion to dismiss the formal complaint. In support of its motion, Defendant cites the Settlement Agreement and Stipulation entered into by the parties, whereby Defendant agrees to grant Complainant's requested remedy in exchange for dismissal of the complaint. Based on the Agreement and pursuant to the terms of the Agreement, the Commission finds that the complaint should be dismissed with prejudice.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Formal Complaint No. 1273 be, and it is hereby, dismissed with prejudice.

MADE AND ENTERED at Lincoln, Nebraska, this 23rd day of November, 1999.

COMMISSIONERS CONCURRING:

NEBRASKA PUBLIC SERVICE COMMISSION

Red Johnson

Chairman

Anne C. Boyle

//s//Lowell C. Johnson
//s//Frank E. Landis
//s//Daniel G. Urwiller

ATTEST:

Robert R. Logsdon

Executive Director