

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

PROBE TECHNOLOGY, INC.)	Formal Complaint No. 1258
Omaha, Nebraska)	
Complainant,)	
)	
vs.)	DISMISSED
)	
US WEST COMMUNICATIONS, INC.)	
Omaha, Nebraska)	
Defendant.)	Entered: May 6, 1997

BY THE COMMISSION:

On February 7, 1997, Probe Technology, Inc. (Probe) of Omaha, Nebraska, filed a formal complaint against US West Communications, Inc. of Omaha, Nebraska, alleging failure to provide telecommunications services.

On February 25, 1997, the defendants filed an answer admitting a majority of the allegations contained in the complaint. However, the defendant alleged that it was working with the complainant to resolve the problems with meeting scheduled due dates.

On March 17, 1997, Probe filed a response to the answer of US West in which Probe reiterated its frustration with US West's failure to meet scheduled due dates and for the orders for upgrading trunks and installing new service having been lost.

However, through the staff's assistance, the service problems raised in the complaint were satisfied. A letter from US West confirms that, as of April 9, 1997, the last of the services requested by Probe had been delivered.

Therefore, as the issues alleged in the complaint regarding service have been resolved according to a telephonic verification by the complainant, the Commission is of the opinion and finds that Formal Complaint 1258 should be dismissed.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Formal Complaint 1258 is dismissed, as satisfied.

Formal Complaint No. 1258

Page Two

MADE AND ENTERED at Lincoln, Nebraska this 6th day of May,
1997.

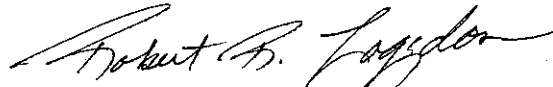
COMMISSIONERS CONCURRING:

//s//Lowell C. Johnson
//s//Frank E. Landis
//s//Daniel G. Urwiller

NEBRASKA PUBLIC SERVICE COMMISSION


Vice Chairman

ATTEST:


Executive Director