

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

James Michael Edgar, Lincoln) Formal Complaint No. 1224
)
)
 vs.) DISMISSED
)
)
 Lincoln Telephone and Telegraph)
 Co., defendant.) ENTERED: December 11, 1990

OPINION AND FINDINGS

BY THE COMMISSION:

By formal complaint filed September 14, 1989, James Michael Edgar, complainant, Lincoln, Nebraska charged that The Lincoln Telephone and Telegraph Company, defendant, had allowed only ten days in which to pay a bill and further had failed to provide credit for incorrect directory assistance information.

Defendant submitted its answer to the complaint on October 2, 1989. At the direction of the Commission, the parties have conferred in order to define the issues.

On April 23, 1990, the complainant indicated by letter that his complaint relating to billing procedures had been satisfied and asked to withdraw that part of the complaint.

Upon consideration of the formal complaint and being fully advised, the Commission is of the opinion and finds that:

1. Complainant has asked that that portion of his complaint relating to billing procedures be withdrawn.
2. That the complainant has failed to prosecute the remaining issue relating to operator services.
3. The Complaint should be dismissed without prejudice.

ORDER

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Formal Complaint No. 1224 be and it is hereby dismissed.

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MADE AND ENTERED at Lincoln, Nebraska this 11th day of
December, 1990.

NEBRASKA PUBLIC SERVICE COMMISSION

Daniel G. Urwiller
Chairman

COMMISSIONERS CONCURRING:

Quane D. Gay
//s//Frank E. Landis, Jr.
//s//James Munnelly
//s//Eric Rasmussen
//s//Daniel G. Urwiller

ATTEST:

Spit R. [unclear]
Executive Director