

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

Maurice Gene Hand, Director of)	Application No. C-4826/
the Communications Department)	DC-89
of the Nebraska Public Service)	
Commission,)	
Complainant.)	
)	COMPLAINT DISMISSED
v.)	
)	
CenturyLink,)	
Respondent.)	Entered: May 25, 2016

BY THE COMMISSION:

O P I N I O N A N D F I N D I N G S

On March 15, 2016, Gene Hand, Director of the Communications Department of the Nebraska Public Service Commission (Commission) (hereinafter "Complainant"), filed a Complaint against CenturyLink (hereinafter "Respondent") in relation to its marketing and billing practices.

A copy of the Complaint was mailed to the Respondent, by certified mail, on March 15, 2016. A Motion to hold a Departmental Complaint in Abeyance Pending Study and an Answer was filed by Respondent on April 11, 2016.

The Complainant and Respondent subsequently entered into a stipulated agreement to resolve this matter. Both parties request approval of the stipulated agreement and dismissal of the Complaint. In consideration thereof, the Commission is of the opinion and finds that the stipulated agreement should be approved and the Complaint should be dismissed with prejudice.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the stipulated agreement signed by the Complainant and Respondent shall be, and it is hereby, approved and the above-captioned Complaint, be, and is hereby, dismissed with prejudice.

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ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this 25th day of May, 2016.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Gerald L. Up

Crystal Knowles
Dee Johnson

//s//Frank E. Landis
//s//Tim Schram

Tim Schram
Chairman

ATTEST:

Jeffrey L. Puckey
Executive Director