

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Nebraska	)	Application No. C-4328
Public Service Commission, on	)	PI-176
its own motion, to investigate	)	
issues related to the service	)	HEARING OFFICER ORDER
quality associated with	)	GRANTING SECOND REQUEST FOR
intrastate interexchange service	)	EXTENSION TO FILE DATA
including the origination,	)	REQUESTS
termination, and routing of	)	
interexchange calls.	)	Entered: August 9, 2011

BY THE HEARING OFFICER:

O P I N I O N      A N D      F I N D I N G S

The Nebraska Public Service Commission (Commission) opened the above-captioned investigation on its own motion to investigate issues related to the service quality associated with intrastate interexchange service including the origination, termination, and routing of interexchange calls. The Commission received complaints from customers and local exchange carriers (LEC) reporting issues experienced by customers placing and receiving long distance toll calls.

To gather information, the Commission ordered data requests be sent to all LECs, Wireless carriers, and interexchange carriers (IXC) operating in Nebraska seeking information regarding the difficulties experienced by customers regarding their long distance service. Responses were due no later than March 18, 2011.

On May 17, 2011, the Commission held a workshop to further investigate the issues raised by the complaints received by the Commission and the data request responses. Based on the information received at the workshop and the data responses the Hearing Officer directed Commission Staff to prepare further data requests seeking more detailed information.

A second set of data requests was sent to all LECs, wireless carriers, and IXCs on June 15, 2011, with responses due no later than July 15, 2011. The Commission received a verbal request for an extension of the deadline for responses to the second set of data requests. On July 1, 2011, I entered an order granting an extension to file responses to the data requests until July 29, 2011.

On July 29, 2011, Level 3 Communications, LLC, (Level 3) filed a written request for an extension of time to file its response to August 5, 2011. On August 1, 2011, I entered an order granting the request.

On August 5, 2011, Level 3 filed a second request for extension to complete its responses. Level 3 filed a portion of its responses on August 5, 2011, but requests further time to complete all its responses.

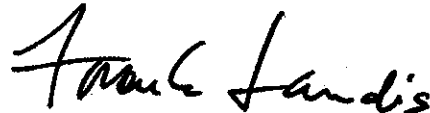
As the Hearing Officer in the above-captioned proceeding, I find that an extension of time should be granted. Level 3 Communications, LLC shall file its responses as soon as possible, but no later than the end of business on **Wednesday, August 31, 2011**.

O R D E R

IT IS THEREFORE ORDERED by the Hearing Officer in the above-captioned matter that the responses to the Commission's second set of data requests by Level 3 Communications, LLC are due no later than **August 31, 2011**.

MADE AND ENTERED at Lincoln, Nebraska, this 9<sup>th</sup> day of August, 2011.

NEBRASKA PUBLIC SERVICE COMMISSION

A handwritten signature in black ink, appearing to read "Frank Landis", is written over a horizontal line.

BY: \_\_\_\_\_  
Frank E. Landis  
Hearing Officer

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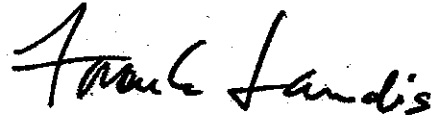
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NEBRASKA PUBLIC SERVICE COMMISSION



BY: \_\_\_\_\_

Frank E. Landis  
Hearing Officer