

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Nebraska) Application No. C-4328/
Public Service Commission, on) PI-176
its own motion, to investigate)
issues related to the service)
quality associated with) ORDER SETTING WORKSHOP
intrastate interexchange service)
including the origination,)
termination, and routing of)
interexchange calls.) Entered: April 12, 2011

BY THE COMMISSION:

O P I N I O N A N D F I N D I N G S

The Nebraska Public Service Commission (Commission) opened the above-captioned investigation on its own motion to investigate issues related to the service quality associated with intrastate interexchange service including the origination, termination, and routing of interexchange calls. The Commission received complaints from customers and local exchange carriers reporting issues experienced by customers placing and receiving long distance toll calls.

To gather information, the Commission ordered data requests be sent to all local exchange and interexchange carriers operating in Nebraska to seeking information regarding the difficulties experienced by customers regarding their long distance service.

Data requests were issued by the Communications Department pursuant to Commission instructions on February 15, 2011. Responses were due no later than March 18, 2011.

To further investigate the issues raised by the complaints received by the Commission and the data request responses, the Commission finds that a workshop should be scheduled for **Tuesday, May 17, 2011, at 1:30 p.m.** in the Commission Hearing Room, 300 The Atrium, 1200 N Street, Lincoln, Nebraska.

If auxiliary aids or reasonable accommodations are needed for attendance at the meeting, please call the Commission at (402) 471-3101. For people with hearing/speech impairments, please call the Commission at (402) 471-0213 (TDD) or the Nebraska Relay System at (800) 833-7352 (TDD) or (800) 833-0920 (Voice). Advance notice of at least seven days is needed when requesting an interpreter.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that that a workshop in the above-captioned docket be, and it is hereby, scheduled for **Tuesday, May 17, 2011, at 1:30 p.m.** in the Commission Hearing Room, 300 The Atrium, 1200 N Street, Lincoln, Nebraska.

MADE AND ENTERED at Lincoln, Nebraska, this 12th day of April, 2011.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director

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NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Paul Johnson
Aune Boyle
Gerald L. Vap

//s// Frank E. Landis
//s// Tim Schram

Tim Schram

Chairman

ATTEST:

Shirley S. / J

Executive Director