

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Nebraska)	Application No. C-4328
Public Service Commission, on)	PI-176
its own motion, to investigate)	
issues related to the service)	HEARING OFFICER ORDER
quality associated with)	EXTENDING DEADLINE FOR
intrastate interexchange service)	RESPONSES TO DATA REQUESTS
including the origination,)	
termination, and routing of)	
interexchange calls.)	Entered: July 29, 2011

BY THE HEARING OFFICER:

O P I N I O N A N D F I N D I N G S

The Nebraska Public Service Commission (Commission) opened the above-captioned investigation on its own motion to investigate issues related to the service quality associated with intrastate interexchange service including the origination, termination, and routing of interexchange calls. The Commission received complaints from customers and local exchange carriers (LEC) reporting issues experienced by customers placing and receiving long distance toll calls.

To gather information, the Commission ordered data requests be sent to all LECs, Wireless carriers, and interexchange carriers (IXC) operating in Nebraska seeking information regarding the difficulties experienced by customers regarding their long distance service. Responses were due no later than March 18, 2011.

On May 17, 2011, the Commission held a workshop to further investigate the issues raised by the complaints received by the Commission and the data request responses. Based on the information received at the workshop and the data responses the Hearing Officer directed Commission Staff to prepare further data requests seeking more detailed information.

A second set of data requests was sent to all LECs, wireless carriers, and IXCs on June 15, 2011, with responses due no later than July 15, 2011. The Commission received a verbal request for an extension of the deadline for responses to the second set of data requests. On July 1, 2011, I entered an order granting an extension to file responses to the data requests until July 29, 2011.

On July 27, 2011, Silv Communications, Inc. filed a written request for an extension of time to file its response to August 5, 2011.

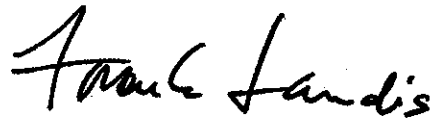
As the Hearing Officer in the above-captioned proceeding, I find that an extension of time should be granted. Silv Communications, Inc. may file its responses on or before **Friday, August 5, 2011**.

O R D E R

IT IS THEREFORE ORDERED by the Hearing Officer in the above-captioned matter that the responses to the Commission's second set of data requests by Silv Communications, Inc. are due no later than **August 5, 2011**.

MADE AND ENTERED at Lincoln, Nebraska, this 29th day of July, 2011.

NEBRASKA PUBLIC SERVICE COMMISSION

A handwritten signature in black ink, reading "Frank E. Landis". The signature is written in a cursive, flowing style.

BY: _____

Frank E. Landis
Hearing Officer

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

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NEBRASKA PUBLIC SERVICE COMMISSION

Frank E. Landis

BY: _____

Frank E. Landis
Hearing Officer