

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

| | | |
|-------------------------------|---|-------------------------------|
| In the Matter of the Nebraska |) | Application No. C-4153/PI-148 |
| Public Service Commission, on |) | |
| its own motion, to |) | |
| investigate Windstream |) | |
| Nebraska, Inc.'s tariff |) | ORDER CLOSING INVESTIGATION |
| provision regarding non- |) | |
| proration of charges billed |) | |
| one month in advance when a |) | |
| customer initiates account |) | |
| action. |) | |

Entered: May 12, 2009

BY THE COMMISSION:

O P I N I O N A N D F I N D I N G S

On March 17, 2009, the Commission opened the above-captioned investigation to review a tariff provision filed by Windstream Nebraska, Inc. ("Windstream") on February 24, 2009, revising pages to the Windstream Nebraska, Inc. General Exchange Tariff. The new tariff provisions modify the billing practices in Section 1 of the General Exchange Tariff and provide that Windstream will not prorate charges or provide credit for any partial periods when customer initiates service, or if a customer changes, adds or terminates their service on a date prior to the last day of their billing cycle.

The Commission held a workshop in the above-captioned investigation on April 9, 2009, in the Commission Hearing Room for all interested parties.

Based on the comments received at the workshop, the Commission believes that a particular rule or regulation mirroring the standard industry practice of prorating customer bills upon initiation, changes, or termination of service would be in the public interest. Accordingly, the Commission will initiate a rulemaking to address the issues raised in the above-captioned investigation. The Commission finds that the investigation in Application No. C-4153/PI-148 should be closed.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the investigation in Application No. C-4153/PI-148 be, and it is hereby, closed.

MADE AND ENTERED at Lincoln, Nebraska, this 12th day of May, 2009.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director

Application No. C-4153/PI-148

Page 2

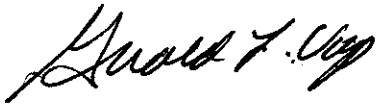
O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the investigation in Application No. C-4153/PI-148 be, and it is hereby, closed.

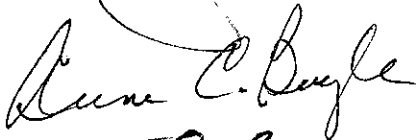
MADE AND ENTERED at Lincoln, Nebraska, this 12th day of May, 2009.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:


Chairman

ATTEST:


Executive Director

//s// Frank E. Landis