## SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

## BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Nebraska	)	Application Nos.	C-4153/
Public Service Commission, on its	)		PI-148
own motion, to investigate	):		
Windstream Nebraska, Inc.'s	)		
tariff provision regarding non-	)	ORDER SCHEDULING	WORKSHOP
proration of charges billed one	)		
month in advance when a customer	)		
initiates account action.	)		-
	)	Entered: March 1	8, 2009

## BY THE HEARING OFFICER:

On February 24, 2009, Windstream Nebraska, Inc. ("Windstream") filed revised pages to the Windstream Nebraska, Inc. General Exchange Tariff, modifying the billing practices in Section 1, to not prorate charges or provide credit for any partial periods when customer initiates service, or if a customer changes, adds or terminates their service on a date prior to the last day of their billing cycle. The revised tariff provisions became effective on March 5, 2009.

On March 17, 2009, the Nebraska Public Service Commission ("Commission") entered an order opening the above-captioned investigation into the February 24, 2009 Windstream revised tariff. The Commission expressed concern regarding the potential implications of the new tariff provisions on customers.

Therefore, to investigate the issues surrounding the revised tariff provisions, I find that a workshop should be scheduled for Wednesday, April 8, 2009, at 1:30 p.m. in the Commission Hearing Room, 300 The Atrium, 1200 N Street, Lincoln, Nebraska, to allow all interested parties an opportunity to further discuss the issues surrounding the revised Windstream tariff filed on February 24, 2009, that became effective on March 5, 2009.

## ORDER

IT IS THEREFORE ORDERED by the Hearing Officer that a workshop in the above-captioned docket be, and it is hereby, scheduled for April 8, 2009, at 1:30 p.m. in the Commission Hearing Room, 300 The Atrium, 1200 N Street, Lincoln, Nebraska.

MADE AND ENTERED at Lincoln, Nebraska, this 18<sup>th</sup> day of March, 2009.

BY:

Frank E. Landis