

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

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|----------------------------------|---|---------------------------|
| In the Matter of the Commission, |) | Application No. C-3277/ |
| on its own motion, seeking |) | PI-88 |
| comment on the request by United |) | |
| Way of the Midlands to amend its |) | |
| assignment of "211" for Dakota |) | |
| County for First Call for Help |) | GRANTED |
| (FCFH), a comprehensive |) | |
| information and referral |) | |
| service. |) | Entered: January 15, 2013 |

BY THE COMMISSION:

On February 1, 2005, the Commission granted a request by United Way of the Midlands in collaboration with the United Way of Siouxland for use of "211" as the dialing code for First Call for Help (FCFH) services in Dakota County. A hearing on the original request was held on January 25, 2005. As originally granted by the Commission, United Way of Siouxland, which services Nebraska, Iowa and South Dakota, provided the "211" FCFH service for Dakota County.

On December 7, 2012, United Way of the Midlands and United Way of Souixland informed the Commission that United Way of Siouxland would no longer be providing "211" services in Dakota County. United Way of the Midlands stated it is willing and able to provide the "211" services in Dakota County and requested that the previous assignment of "211" services for Dakota County be amended to reflect United Way of the Midlands providing the "211" services for Dakota County. The Commission received a letter of support for the amendment sought by United Way of the Midlands from the Northeast Nebraska Community Action Partnership, Inc.

No protests to the application were received. Therefore, this application is being processed by modified procedure.

O P I N I O N A N D F I N D I N G S

The Commission finds that designation of "211" for use as the dialing code for First Call for Help (FCFH) services for Dakota County in Nebraska should be amended to reflect that United Way of the Midlands instead of United Way of the Siouxland will provide the "211" services to Dakota County in Nebraska.

The contact person for United Way of the Midlands is Lena Thompson, who can be reached at (402)342-8232. The routing numbers to be used for the "211" service will remain (402)444-6666 and (866)813-1731.

Consistent with the original application, any carrier seeking recovery of costs associated with routing "211" calls for Dakota County, must submit a plan for cost recovery to the Commission for approval.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the "211" designated for a referral service in Dakota County, Nebraska be, and is hereby, amended to reflect provision of such services by United Way of the Midlands.

IT IS FURTHER ORDERED that any carriers seeking recovery of costs associated with routing "211" calls for Dakota County submit cost recovery plans to the Commission for approval.

MADE AND ENTERED in Lincoln, Nebraska on this 15th day of January, 2013.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director

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Chairman





ATTEST:





Executive Director

//s// Anne Boyle

//s// Frank E. Landis