

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission,        ) Application No. C-2483/  
on its own motion, to re-examine        ) PI-43  
its retail quality of service            ) ORDER APPROVING RETAIL  
standards for all local exchange        ) SERVICE COMPLIANCE PLAN  
carriers operating within the            )  
state of Nebraska.                        ) Entered: September 19, 2001

BY THE COMMISSION:

On September 6, 2001, the staff of the Nebraska Public Service Commission (Commission) and ALLTEL Nebraska Inc. (ALLTEL), filed an Interim Status Report and ALLTEL filed a Motion for Clarification with respect to the August 21, 2001, order in the above-captioned matter.

On September 13, 2001, ALLTEL filed a proposed Retail Service Compliance Plan (the Plan) and Appendix A-1 that is incorporated as part of the Plan. The Plan and Appendix A-1 have been jointly developed and proposed by the staff and ALLTEL. To the extent that the provisions of the Plan are in conflict with the provisions of the findings and conclusions entered by the Commission on August 21, 2001, in Application No. C-2483, or as thereafter amended the provisions of this Plan shall be controlling.

F I N D I N G S       A N D       O P I N I O N S

The Commission having read the proposed Plan and having reviewed the matter with the staff and ALLTEL, finds that the Plan and the attached Appendix A-1 are in the public interest, are within the authority of this Commission and should be approved. Further, the Commission finds that with the approval of the Plan and Appendix A-1 as filed that the Motion for Clarification is moot.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the Plan and Appendix A-1, attached thereto as filed by ALLTEL on September 13, 2001, are hereby approved and shall be made effective immediately on the terms stated therein.

MADE AND ENTERED at Lincoln, Nebraska, this 19th day of September,  
2001.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director