BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the application) Application No. C-2156
of US West Communications for a)
declaration that competition) DATA REQUEST
exists for exchanges in Omaha,)
Nebraska.) Entered: May 10, 2000

BY THE COMMISSION:

The Commission requests the following information be provided to the Commission no later than 5:00 p.m. Thursday, May 18, 2000. For purposes of these questions, Omaha means the Omaha exchanges identified in Exhibit DTL-15. Please identify which answers are being filed as proprietary information.

- (A) What discounts, incentives, promotions and bundled service packages has US West offered to Omaha customers since January 1, 1998? (B) Please provide a short description of such offers, the date(s) that the discount, incentive, promotion or bundled service offering was available to US West subscribers; whether such discount, incentive, promotion or bundled service offering was available to residential customers, business customers or both types of customers; and indicate where any discount, incentive, promotion, or bundled service offering was filed as a tariff with the Commission. (C) On what date did US West begin to offer Custom Choice to its residential customers? (D) Since January 1, 1998, has US West offered to business or residential customers any special promotions which included a waiver or reduction of all or part of the monthly recurring and/or non-recurring charges for services or groups of services?
- 2. What variances occur across the state in US West's pricing of basic local exchange service? In your answer, please provide information relating to zonal differences and different rate plans available to residential and business customers.
- 3. In the direct testimony of David L. Teitzel, he states, "US West has signed contracts with 34 companies which have been approved, allowing for interconnection with US West facilities and/or resale of US West products and services in Nebraska." (Tr. at p. 2, lines 26-28) How many of these 34 companies are currently purchasing services from US West in the Omaha area?
- 4. In Exhibit DTL-1, Mr. Teitzel lists all of the competitive local exchange carriers in the state of Nebraska, including 16 carriers who are not operating in the state. From the remaining carriers, please indicate which CLECs are operating in the Omaha exchanges, as best as can be determined by US West.
- 5. US West has supplied to the Commission information regarding the number of telephone numbers which have been

ported. (A) What is the net number of phone numbers that have been ported? Net number of phone numbers ported equals number of lines ported to competitors in Omaha minus the number of phone numbers ported back from competitors in Omaha to US West. (B) In the figures on number of phone numbers ported, indicate any totals included in ported out numbers which are not assigned numbers as defined by the FCC in CC Docket 99-200, Released March 31, 2000 (i.e., numbers working in the Public Switched Network under an agreement such as a contract or tariff at the request of specific customers for their use, or as numbers not yet working but having a customer service number pending). (C) Are all central offices switches in Omaha capable of number porting as of the date of this application? If not, please identify which central offices do not have this capability.

- 6. In US West's 1999 Annual Report, on page 39, US West cites three reasons for growth rate decline: increased competition, the "customer retention strategy of offering bundles of services to customers at lower prices," and migration of business customers from single lines to high capacity lines. Please identify how many Omaha business customers have migrated from single lines to high capacity lines.
- 7. Please identify all other states in which US West has made a request for pricing flexibility, identifying dockets and the results of such requests.
- 8. In his supplemental testimony, Mr. Teitzel stated that in the aftermath of the passage of a flexible pricing law in South Dakota, US West was able to offer "unique service offerings." (Suppl. Tr. at p. 4, lines 19-26) Please identify and describe these offerings.
- 9. For its Omaha customers, does US West offer any term discounts to any of its residential and/or business customers for any of its offered services?
- 10. The Commission requests clarification on the number of lines lost as reported in the proprietary information provided by Mr. Teitzel. (A) In Exhibit 1 ("US WEST ACCESS LINE LOSS"), from what date are the lines lost, as reported in each column, determined? (B) The Commission presumes that the numbers in each column are cumulative and calculated from a single date. Please confirm or correct our presumption. (C) Provide the underlying line figures for each wire center by each of the dates listed September 1999, December 1999, and March 2000. That is, how many business and residential lines did US West have in each of the time periods reported by wire center. (D) How often are these figures updated? (E) Are the

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figure regarding total lines that are reported on US West's web site accurate?

Answers to these data requests can be sent directly to: Michael Loeffler, Commission Counsel.

ORDER

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that US West comply with the above-described data request no later than May 18, 2000, and submit all requested data to the Commission as ordered.

MADE AND ENTERED in Lincoln, Nebraska on this 10th day of May, 2000.

NEBRASKA PUBLIC SERVICE COMMISSION

Frank E. Landis Hearing Officer

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing data request to US West Communications was served upon Todd Lundy, Suite 5100, 1801 California Street, Denver, CO, 80202 by serving a copy of same on the 10th day of May, 2000.

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