

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission,) Application No. C-2138/
on its own motion, to conduct an) PI-33
investigation into the possible)
designation of "211" as a statewide) ORDER OPENING DOCKET
three-digit calling number reserved)
for information and referral.) Entered: October 14, 1999

BY THE COMMISSION:

Last year, an independent group comprised of representatives from the public and private sector, began the process of determining whether it was feasible to establish a statewide "N11" dialing number which would be reserved for persons within Nebraska to call in order to get non-emergency information and referrals for information for human services and needs.

In conjunction with those efforts, the Nebraska Legislature passed Legislative Resolution 49 (LR 49). Under the authority of LR 49, the Legislature's Health and Human Services Committee, under the direction of State Senator Jim Jensen, is conducting an interim study on issues of researching for, planning and implementing a system using "211" as the three-digit dialing code for information and referral. The Commission notes that the "211" dialing code is already being used in some jurisdictions.

This docket is therefore opened to determine the authority the Commission has to facilitate the implementation of a "211" information and referral system by designating "211" as a reserved number for such a system. Alternately, the Commission shall determine the required procedure to make such a designation within the scope of authority of other authorities, including the North American Numbering Plan Administrator and the Federal Communications Commission.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that an investigation be commenced on the above-mentioned issues.

IT IS FURTHER ORDERED that the Commission issue findings as well as any reasonable recommendations at the conclusion of this investigation.

MADE AND ENTERED in Lincoln, Nebraska, on this 14th day of October, 1999.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director

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