

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Application of)
Northwestern Bell Telephone Company,)
Omaha, Nebraska, for approval of tariff)
sheets of its General Exchange Tariff.)

Application No. C-440

GRANTED AS MODIFIED

Entered: February 21, 1984

APPEARANCES: For the applicant
Richard Johnson, Attorney
100 South 19th Street
Omaha, Nebraska 68102

OPINION AND FINDINGS

BY THE COMMISSION:

By application filed September 14, 1983, the Northwestern Bell Telephone Company, Omaha, Nebraska seeks approval of tariff sheets of its General Exchange Tariff.

Notice of the filing of the application was published pursuant to the provisions of the Commission's Rules and Regulations. No protest was filed.

Pursuant to notice required by law, public hearing was held on the application on January 4, 1984 at 9:30 a.m. in the Board of Equalization Room, Civic Center, Omaha, Nebraska with appearance as shown.

Upon consideration of the application, the evidence adduced at the hearing and being fully advised, the Commission is of the opinion and finds that:

1. Applicant seeks to revise its tariff to provide a charge for customized number service and has submitted proposed Original Sheets 2 and 3 of Section 1 of its General Exchange Tariff.

2. Customized/Same Number Service is the assignment of special or desirable telephone numbers at the subscriber's request. One time charges proposed are:

	<u>Residence</u>	<u>Business</u>
Each Customized telephone number	\$ 75.00	\$400.00
Each Same telephone number placed in service between 4 and 12 months after termination	20.00	75.00

3. Robert Chadwick, Manager-Pricing testified that the proposed charges are based on customer surveys.

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4. The proposed tariff contains a provision that the company reserve the right to discontinue, change or reassign such numbers whenever it deems it necessary or appropriate and that upon such occurrence no refund will be allowed. Since the customer will have paid a charge for use of a special number, it is only reasonable that such charge be refunded to the customer in the event the number is discontinued, changed or reassigned by the telephone company, and the tariff should be so modified.

5. As modified above, the application is fair and reasonable, is in the public interest and should be granted as modified.

ORDER

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that application No. C-440 be and it is hereby granted as modified and the Northwestern Bell Telephone company be and it is hereby authorized to revise its tariff as set forth in the Opinion and Findings herein.

IT IS FURTHER ORDERED that the tariff be modified to provide for refund of charges when the special number is discontinued, changed or reassigned by the telephone company.

IT IS FURTHER ORDERED that applicant file appropriate tariff sheets with the Commission.

MADE AND ENTERED at Lincoln, Nebraska, this 21st day of February, 1984.

NEBRASKA PUBLIC SERVICE COMMISSION

Harold D. Simpson

Chairman

COMMISSIONERS CONCURRING:

ATTEST:

Terence L. Hubick

Executive Secretary