

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Nebraska ) Application No. 911-065/  
Public Service Commission, on ) PI-203  
its own motion, seeking to )  
investigate the deployment of ) ORDER OPENING INVESTIGATION  
enhanced wireless 911 services )  
in Nebraska. ) Entered: March 1, 2016

BEFORE THE COMMISSION:

O P I N I O N   A N D   F I N D I N G S

The Nebraska Public Service Commission (Commission) opens the above-captioned investigation, on its own motion, to examine issues related to the provision of enhanced wireless 911 services across the State. On February 12, 2016, a standoff in Omaha, Nebraska resulted in the deaths of two brothers and the individual who murdered them. Media reports following this tragedy indicated there may have been issues related to the Phase II enhanced wireless location information of the call to the Douglas County PSAP, which may have caused delay in the ability to dispatch first responders to the victims' location. The Commission will gather information in this proceeding to conduct a thorough investigation into what may have occurred during this particular 911 call. In addition, the Commission will examine whether other PSAPs are experiencing similar call issues related to receiving Phase II wireless 911 location information.

In 2010, the Federal Communications Commission (FCC) released its Wireless E-911 Location Accuracy Second Report and Order, which enacted Phase II outdoor location accuracy rules for wireless carriers.<sup>1</sup> In 2015, the FCC released its Wireless E-911 Location Accuracy Fourth Report and Order, which added benchmarks for indoor location accuracy and improvements to the outdoor location accuracy standards set forth in the Second Report and Order.<sup>2</sup> Wireless carriers must begin complying with the rules set forth in the Fourth Report and Order in 2017.

The Commission intends to explore the enhanced wireless 911 system statewide to determine any issues that have become

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<sup>1</sup> *In the Matter of Wireless E911 Location Accuracy Requirements, Second Report and Order*, PS Docket No. 07-114, Released September 23, 2010.

<sup>2</sup> *In the Matter of Wireless E911 Location Accuracy Requirements, Fourth Report and Order*, PS Docket No. 07-114, Released February 3, 2015.

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apparent during the course of Phase II deployment, including, but not limited to, any issues related to location accuracy of both indoor and outdoor locations, call routing, and wireless tower testing requirements. The Commission will determine its next steps based upon the information gathered during its initial investigation.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the above-captioned investigation is hereby opened.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska this 1<sup>st</sup> day of March, 2016.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

*Yusuf F. Hay*  
*Crystal Luvader*  
*Debra J. Johnson*

*Tim Schram*  
Chairman

ATTEST:

*Seble L. Puley*  
Executive Director

//s//Frank E. Landis  
//s//Tim Schram