

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission,) Application No. 911-060.32
on its own motion, seeking to)
investigate and determine)
whether additional funds from)
the Enhanced Wireless 911 Fund)
should be made available to) ORDER MODIFYING FUNDING
public safety answering points)
for costs to implement text to)
911 solutions: Boyd-Holt Joint)
E-911 Dispatch.) Entered: June 6, 2017

BY THE COMMISSION:

On May 6, 2014, the Nebraska Public Service Commission (Commission) entered an order on its own motion seeking to investigate and determine whether additional funds from the Enhanced Wireless 911 Fund should be made available to public safety answering points (PSAPs) for costs to implement text to 911 solutions.

On November 4, 2014, the Commission released Progression Order No. 3 in this docket, setting out the procedure to fund text to 911 outside the cost model for PSAPs ready to implement technology solutions on an interim basis. The staff proposal adopted, set out the application process for PSAPs seeking interim funding for text to 911 solutions.

On December 7, 2015, the Boyd-Holt Joint E-911 Dispatch ("Boyd-Holt") submitted an application in this docket requesting text to 911 funding for a Direct IP solution. The application listed \$20,496.60 in non-recurring costs and \$333.82 in monthly recurring costs for 36 months. The Enhanced Wireless 911 Advisory Board considered Boyd-Holt's funding request at its February 22, 2016 meeting and recommended that the Commission approve the request. In addition, the Advisory Board suggested that options for reducing the cost of text-to-911 services continue to be explored.

Subsequent to the Advisory Board meeting, Boyd-Holt submitted a revised request for funding an alternative solution that would reduce the costs of providing text to 911 service. The amended application requested \$3,000.00 in non-recurring costs and \$10,576.27 in annual recurring costs. On August 16, 2016, the Commission entered an Order approving funding for Boyd-Holt's alternative solution.

Following the adoption of such funding Order, Boyd-Holt determined that the alternative solution approved pursuant to the funding Order was not viable. On October 14, 2016, Boyd-Holt submitted a revised funding request for text to 911 services, which listed \$23,606.44 in non-recurring costs and \$333.82 in monthly recurring costs for 36 months. The Enhanced Wireless 911 Advisory Board considered Boyd-Holt's funding request at its October 26, 2016 meeting, but did not approve the request. Instead, the Advisory Board recommended that additional alternatives be considered.

On April 29, 2017, Boyd-Holt submitted a further revised application requesting funding for a solution that would integrate text to 911 service from INDigital into the 911 call processing screen using a direct IP approach for delivery over VPN. The application listed \$15,165.00 in non-recurring costs and \$1,431.55 in annual recurring costs. The Enhanced Wireless 911 Advisory Board considered Boyd-Holt's funding request at its May 8, 2017 meeting and recommended that the Commission approve the request.

O P I N I O N S A N D F I N D I N G S

According to Neb. Rev. Stat. 86-465(2), costs incurred by public safety answering points for the provision of enhanced wireless 911 service may be eligible for payment from the Enhanced Wireless 911 Fund, according to standards and criteria established by the Commission.

Pursuant to the staff proposal adopted in Progression Order No. 3 in this docket, the Commission may approve funding requests for text to 911 technology solutions costs such as text control center contracts, staff training, trunks necessary for additional text traffic, other costs related to the provision of text to 911 services not attributed more generally to 911 emergency response services. Progression Order No. 3 further specified that the Commission intended to limit approval of text to 911 related service contracts to no more than three years.

The Commission finds the application submitted by Boyd-Holt contains eligible costs under the interim text to 911 funding orders. PSAPs must submit invoices for payment to the Commission or submit invoices with evidence of payment for reimbursement to the PSAP from the Enhanced Wireless 911 Fund.

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

Application No. 911-060.32

Page 3

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the Order entered August 16, 2016 approving text to 911 technology solution funding for Boyd-Holt Joint E-911 Dispatch be, and is hereby, modified to provide approval for an amount not to exceed **\$15,165.00** non-recurring costs and **\$1,421.55** in annual recurring costs over a three-year period.

IT IS FURTHER ORDERED that the Boyd-Holt Joint E-911 Dispatch submit required documentation to justify all expenditures for payment or reimbursement from the Enhanced Wireless 911 Fund.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this 6th day of June, 2017.

COMMISSIONERS CONCURRING:

Mary Riddes

Crystal Goodrich

Frank E. Landis

//s//Frank E. Landis
//s//Tim Schram

NEBRASKA PUBLIC SERVICE COMMISSION

Tim Schram

Chairman

ATTEST:

Jana Krueger

Deputy Director