

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission,     ) Application No. 911-036/PI-136  
on its own motion, seeking to     )  
investigate and establish     )  
procedures for the designation     )  
of public safety answering     ) ORDER APPROVING PROCEDURE  
points for the receipt and     )  
dispatch of wireless 911 service     )  
calls from counties without     )  
enhanced 911 service.     ) Entered: May 19, 2009

BY THE COMMISSION:

O P I N I O N     A N D     F I N D I N G S

On May 28, 2008 the Commission opened the above-captioned docket, on its own motion, to investigate and establish procedures for the designation of public safety answering points (PSAPs) for the receipt and dispatch of wireless 911 service calls from counties without enhanced 911 service. The Commission sought comment on how the Commission should proceed with respect to several issues, including rural addressing, mapping, selecting and funding a PSAP to receive wireless calls from a non-enhanced county, and reimbursement requirements from the non-enhanced county for transferred calls. No comments were filed.

On January 6, 2009, the Commission released an order seeking comment on a proposed set of procedures for the designation of PSAPs to receive and dispatch wireless 911 service calls from counties without enhanced 911 service pursuant to Neb. Rev. Stat § 86-466.01. Comments were filed by N.E. Colorado Cellular, Inc. d/b/a Viaero Wireless (Viaero). Viaero generally supports the proposed procedure, but commented specifically that wireless carriers should be reimbursed for costs incurred in transferring wireless E-911 calls to a designated PSAP in addition to providing reimbursement from the 911 Fund to the designated PSAP.

A hearing was held regarding the proposed procedure during which time, Sue Vanicek, Director of the Nebraska Infrastructure and Public Safety Department testified regarding the procedure. No other witnesses provided testimony.

The Commission finds that paragraph two of the proposed procedure requires clarification. The amended procedure is attached hereto as Appendix A. The Commission finds that the amended procedure should be adopted. The Commission may amend this procedure at any time.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the proposed procedure, as set forth in Appendix A attached hereto and incorporated herein by this reference, be adopted.

MADE AND ENTERED at Lincoln, Nebraska, this 19<sup>th</sup> day of May, 2009.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman:

ATTEST:

Executive Director

**APPENDIX A**

Proposed Procedure for the Transfer of Wireless 911 Calls for non-enhanced 911 counties by July 1, 2010:

1. After the July 1, 2010 deadline has passed, the Commission will determine which counties have not implemented Enhanced 911.
2. The Commission will open a docket to notify non-enhanced counties that wireless 911 service calls will be transferred to designated Public Service Answering Points (PSAPs) that will receive and dispatch appropriate emergency services. The Commission will send notice to all PSAPs with enhanced wireless 911 service, requesting that any PSAPs interested in providing answering and dispatch services notify the Commission within 30 days.
3. If responses are received, the Commission, after hearing, will designate a PSAP to receive wireless 911 service calls transferred from a non-enhanced county and determine what steps will be necessary for the transfer of the wireless 911 calls.
  - a. If there are multiple volunteers, the Commission will determine which PSAP will be designated by examining several factors, including but not limited to, costs associated with the service, the PSAP's proximity to the non-enhanced county, and efficiency.
  - b. If no PSAPs volunteer for designation, the Commission will open an investigation to determine which PSAP will be designated to receive wireless 911 service calls from the non-enhanced county.
  - c. Nothing herein will prevent the Commission from designating a PSAP other than those who have volunteered to receive a particular non-enhanced county's wireless 911 calls.
4. The Commission will determine if funding is necessary to support the designated PSAP. Funding, if any, to reimburse a PSAP for costs associated with the transfer will come from the Enhanced Wireless 911 Fund.