## BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission, ) Application No. 911-036/ on its own motion, seeking to ) PT-136 investigate and establish procedures for the designation ) of public safety answering ORDER RELEASING PROPOSED ) points for the receipt and ) PROCEDURE AND SEEKING dispatch of wireless 911 service ) COMMENTS calls from counties without ) enhanced 911 service. ) Entered: January 6, 2009

## BY THE COMMISSION:

On May 28, 2008 the Commission opened the above-captioned docket, on its own motion, to investigate and establish procedures for the designation of public safety answering points (PSAPs) for the receipt and dispatch of wireless 911 service calls from counties without enhanced 911 service. The Commission sought comment on how the Commission should proceed with respect to several issues, including rural addressing, mapping, selecting and funding a PSAP to receive wireless calls from a non-enhanced county, and reimbursement requirements from the non-enhanced county for transferred calls.

No comments were filed. Pursuant to Neb. Rev. Stat. § 86-440.01, "[e]ach county shall implement enhanced-911 service by July 1, 2010." The implementation of enhanced-911 service is a necessary prerequisite to the implementation of enhanced wireless 911 service.

"If any county does not have enhanced wireless 911 service, the commission may designate a public safety answering point that has enhanced wireless 911 service to receive wireless 911 service calls and directly dispatch or relay calls to the appropriate emergency services provider until the county has implemented enhanced wireless 911 service." Neb. Rev. Stat § 86-466.01.

Therefore, the Commission is releasing the proposed set of procedures for the designation of PSAPs to receive and dispatch wireless 911 service calls from counties without enhanced 911 service, attached hereto as Appendix A and incorporated herein by this reference.

Any interested party wishing to file comments regarding Appendix A presented herein, shall do so no later than March 6, 2009. All parties filing comments shall file one original and eight (8) paper copies and email an electronic copy to angela.melton@nebraska.gov.

The Commission will schedule a hearing or workshop for discussion of these issues at a date later to be determined.

## ORDER

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Appendix A be, and it is hereby, released for public comment.

IT IS FURTHER ORDERED that any interested party wishing to file comments shall do so in the manner prescribed above no later than  ${\tt March~6,~2009}$ .

MADE AND ENTERED at Lincoln, Nebraska, this 6<sup>th</sup> day of January, 2009.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chair

ATTEST:

Executive Director

## APPENDIX A

Proposed Procedure for the Transfer of Wireless 911 Calls for Counties not Enhanced 911 by July 1, 2010

- 1. After July 1, 2010 deadline has passed, the Commission will determine which counties have not implemented Enhanced 911.
- 2. The Commission will open a docket to notify non-enhanced counties that wireless 911 service calls will be transferred to designated Public Service Answering Points (PSAPs) that will receive and dispatch appropriate emergency services and to send notice to all PSAPs with enhanced wireless 911 service requesting that a PSAP interested in receiving and dispatching wireless 911 calls from any non-enhanced county, notify the Commission within the 30-days.
- 3. If responses are received, the Commission, after hearing, will designate a PSAP to receive wireless 911 service calls transferred from a non-enhanced county and determine what steps will be necessary for the transfer of the wireless 911 calls.
  - a. If there are multiple volunteers, the Commission will determine which PSAP will be designated by examining several factors, including but not limited to costs associated with the service, the PSAP's proximity to the non-enhanced county, and efficiency.
  - b. If no PSAPs volunteer for designation, the Commission will open an investigation to determine which PSAP will be designated to receive wireless 911 service calls from the non-enhanced county.
  - c. Nothing herein will prevent the Commission from designating a PSAP other than those who have volunteered to receive a particular non-enhanced county's wireless 911 calls.
- 4. The Commission will determine if funding is necessary to support the designated PSAP. Funding, if any, to reimburse a PSAP for costs associated with the transfer will come from the Enhanced Wireless 911 Fund.