

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of Sue Vanicek) Application No. NUSF-37.240
Director of the Nebraska)
Telecommunications)
Infrastructure and Public Safety)
Department of the Nebraska)
Public Service Commission,)
) DISMISSED
Complainant,)
v.)
)
inContact, Inc., d/b/a UCN,)
Inc.,)
)
Respondent(s).) Entered: February 8, 2011

BY THE COMMISSION:

O P I N I O N A N D F I N D I N G S

On January 11, 2011, the Nebraska Telecommunications Infrastructure and Public Safety (NTIPS) Director filed a Complaint against inContact, Inc., d/b/a UCN, Inc., (Respondent) seeking to fine Respondent on the grounds that it failed to file the required remittance worksheet or remittance payment by the 15th day following the end of the remittance period pursuant to section 003.02 and/or section 003.03 of Title 291, Neb. Admin. Rules & Regs. Chapter 10.

Due to clerical error, the above-captioned complaint was opened against the Respondent in error. No violation of the Commission's Late-filed Remittance Policy and Procedures has occurred. Therefore, NTIPS recommends the complaint be dismissed. Upon review the Commission is of the opinion and finds that the NTIPS Department recommendation should be approved and the Complaint should be dismissed.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the complaint against inContact, Inc., d/b/a UCN, Inc., be, and is hereby, dismissed.

MADE AND ENTERED at Lincoln, Nebraska, this 8th day of February, 2011.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director