

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

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BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Nebraska	)	Application No. 911-066/
Public Service Commission, on	)	NUSF-106/ PI-206
its own motion, seeking to	)	
investigate the adequacy of	)	ORDER OPENING DOCKET
wireless services in Cass	)	AND SETTING HEARING
County, Nebraska.	)	
	)	Entered: July 12, 2016

BY THE COMMISSION:

The Nebraska Public Service Commission (Commission), on its own motion, opens the above-captioned investigation into the adequacy of wireless services in the Lake Wa Con-Da area of Cass County, Nebraska.

Lake Wa Con-Da sits in a valley near Union and Murray, Nebraska and the Missouri River, which serves as the state line between Nebraska and Iowa. Residents in the area have reported issues with inconsistent wireless telephone service and difficulties contacting 911. In addition, the Commission has received reports that 911 calls from the area that are routed to an Iowa PSAP are not always transferred to the appropriate Nebraska PSAP.

The Commission has been working with the wireless industry and area PSAPs to find a solution, as the inability to contact 911 during an emergency is a serious public safety issue which must be resolved. Several options have been discussed that should be explored in more detail.

Based on the above, the Commission finds that a hearing should be scheduled in order to determine the best course of action to alleviate this public safety issue. Hearing on this matter shall be set for **August 24, 2016 at 1:30 p.m.** in the Commission Hearing Room, 1200 N Street, Suite 300, Lincoln, Nebraska.

If auxiliary aids or reasonable accommodations are needed for attendance at the meeting, please call the Commission at (402) 471-3101. For people with hearing/speech impairments, please call the Commission at (402) 471-0213 (TDD) or the Nebraska Relay System at (800) 833-7352 (TDD) or (800) 833-0920 (Voice). Advance notice of at least seven days is needed when requesting an interpreter.

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O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the above-captioned investigation is hereby opened.

IT IS FURTHER ORDERED that a hearing on this matter is scheduled for **August 24, 2016** at **1:30 p.m.** in the Commission Hearing Room, 1200 N Street, Suite 300, Lincoln, Nebraska.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska this 12<sup>th</sup> day of July, 2016.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

*Gerald Hays*

Chairman

*Crystal Knodes*

ATTEST:

*Jeffrey L. Puleo*

Executive Director

//s//Frank E. Landis

//s//Tim Schram