

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission,) Application No. 911-060.64
on its own motion, seeking to)
investigate and determine)
whether additional funds from)
the Enhanced Wireless 911 Fund)
should be made available to) ORDER APPROVING APPLICATION
public safety answering points)
for costs to implement text to)
911 solutions: Sarpy County.)
Entered: June 16, 2016

BY THE COMMISSION:

On May 6, 2014, the Nebraska Public Service Commission (Commission) entered an order on its own motion seeking to investigate and determine whether additional funds from the Enhanced Wireless 911 Fund should be made available to public safety answering points (PSAPs) for costs to implement text to 911 solutions.

On November 4, 2014, the Commission released Progression Order 3 in this docket, setting out the procedure to fund text to 911 outside the cost model for PSAPs ready to implement technology solutions on an interim basis. The staff proposal adopted set out the application process for PSAPs seeking interim funding for text to 911 solutions.

On January 27, 2015, the Commission entered an Order approving Sarpy County's funding request, in part, in an amount not to exceed \$26,307.90 for a Direct IP solution and staff training.¹ On February 23, 2016, Sarpy County contacted the Commission regarding a change in the delivery of its text to 911 service by CenturyLink, resulting in an increase in its monthly recurring costs from \$533.00 to \$600.00 for 36 months and its non-recurring costs from \$5,937.50 to \$8,020.50. Commission staff advised Sarpy County to submit a revised funding request, which was received on March 3, 2016.

The Wireless 911 Advisory Board considered Sarpy County's revised funding request at its April 25, 2016 meeting and recommended that the Commission approve the request.

¹ In the Matter of the Commission, on its own motion, seeking to investigate and determine whether additional funds from the Enhanced Wireless 911 Fund should be made available to public safety answering points for costs to implement text to 911 solutions: Sarpy County, Order Approving Application, In Part, Application No. 911-060.64 (Jan. 27, 2015).

O P I N I O N S A N D F I N D I N G S

According to Neb. Rev. Stat. 86-465(2), costs incurred by public safety answering points for the provision of enhanced wireless 911 service may be eligible for payment from the Enhanced Wireless 911 Fund, according to standards and criteria established by the Commission.

Pursuant to the staff proposal adopted in Progression Order No. 3 in this docket, the Commission may approve funding requests for text to 911 technology solutions costs such as text control center contracts, staff training, trunks necessary for additional text traffic, other costs related to the provision of text to 911 services not attributed more generally to 911 emergency response services. Progression Order No. 3 further specified that the Commission intended to limit approval of text to 911 related service contracts to no more than three years.

The revised application was reviewed by technical subject matter experts, Mission Critical Partners, who advised the Commission that the technology proposed by Sarpy County was Next Generation 911 compatible and covered all wireless carriers currently deploying text to 911. MCP held no reservation in the technical design of the solution; however, MCP recommended that redundant network connectivity be considered for addressing the single point of failure risk. The Commission will further investigate this issue.

The Commission finds that the funding request submitted by Sarpy County should be approved. PSAPs must submit invoices for payment by the Commission or submit invoices with evidence of payment for reimbursement to the PSAP from the Enhanced Wireless 911 Fund.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the revised text to 911 technology solution funding request submitted by Sarpy County be and hereby is approved as set forth herein, in an amount not to exceed **\$29,620.50**.

IT IS FURTHER ORDERED that Sarpy County submit required documentation to justify all expenditures for payment or reimbursement from the Enhanced Wireless 911 Fund.

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ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this 16th
day of June, 2016.

COMMISSIONERS CONCURRING:





//s//Frank E. Landis
//s//Tim Schram

NEBRASKA PUBLIC SERVICE COMMISSION



Chairman

ATTEST:



Executive Director