

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission,) Application No. 911-060.25
on its own motion, seeking to)
investigate and determine)
whether additional funds from)
the Enhanced Wireless 911 Fund) ORDER TO AMEND
should be made available to)
public safety answering points)
for costs to implement text to)
911 solutions: Keith County.) Entered: July 12, 2016

BY THE COMMISSION:

On May 6, 2014 the Nebraska Public Service Commission (Commission) entered an order on its own motion seeking to investigate and determine whether additional funds from the Enhanced Wireless 911 Fund should be made available to public safety answering points (PSAPs) for costs to implement text to 911 solutions.

On July 6, 2016, the Commission entered an Order approving Keith County's text to 911 funding request. Due to an error, the Order did not correctly reflect the type of solution requested in Keith County's amended application submitted April 25, 2016. The amended application sought approval of a Direct IP solution, which was not previously considered by the Commission as stated by the July 6, 2016 Order. This Order seeks to amend the July 6, 2016 Order approving Keith County's text to 911 funding request.

O P I N I O N S A N D F I N D I N G S

According to NEB. REV. STAT. § 86-465(2), costs incurred by public safety answering points for the provision of enhanced wireless 911 service may be eligible for payment from the Enhanced Wireless 911 Fund, according to standards and criteria established by the Commission.

Pursuant to the staff proposal adopted in Progression Order 3 in this docket, the Commission may approve funding requests for text to 911 technology solutions costs such as text control center contracts, staff training, trunks necessary for additional text traffic, other costs related to the provision of text to 911 services not attributed more generally to 911 emergency response services. Progression Order 3 further specified that the Commission intended to limit approval of text to 911 related service contracts to no more than three years.

On January 27, 2015, the Commission approved an application submitted by Keith County requesting text to 911 funding for a Web Browser solution. The approved application listed \$4,090.00

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of non-recurring costs for equipment and \$11,160.00 of monthly recurring costs over 36 months.

Subsequent to the January 27, 2015 Order, Keith County informed the Commission that CenturyLink would no longer offer month-to-month service of text to 911 for PSAPs. As a result, Keith County submitted an application on April 25, 2016 requesting funding for a Direct IP solution. The amended application requests \$8,141.62 in non-recurring costs for equipment upgrades and monthly recurring costs in the amount of \$275 a month over 36 months for a total of \$9,900.00.

The amended application was reviewed and approved by technical subject matter experts, Mission Critical Partners, who advised the Commission that the technology proposed by Keith County was Next Generation 911 compatible and covered all wireless carriers currently deploying text to 911. On June 21, 2016, the Wireless 911 Advisory Board approved Keith County's amended request for text to 911 interim funding.

The Commission finds that the application submitted by Keith County contains eligible costs under the interim text to 911 funding orders. Keith County is reminded that it must submit invoices for payment for reimbursement to the PSAP from the Enhanced Wireless 911 Fund.

These opinions and findings of the Commission shall replace the opinions and findings of the July 6, 2016 Order approving Keith County's text to 911 funding request.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the Order of the Commission dated July 6, 2016 be, and is hereby, amended as provided herein.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this 12th day of July, 2016.

COMMISSIONERS CONCURRING:

Donald J. Vap

Crystal L. Laddis

Frank E. Landis

//s//Frank E. Landis

//s//Tim Schram

NEBRASKA PUBLIC SERVICE COMMISSION

Tim Schram
Chairman

ATTEST:

Jeffrey L. Puley

Executive Director