## BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission,	)	Application No.	911-060.25
on its own motion, seeking to	)		
investigate and determine	)		
whether additional funds from	)		
the Enhanced Wireless 911 Fund	)	ORDER APPROVING	APPLICATION
should be made available to	)		
public safety answering points	)	*	
for costs to implement text to	)		
911 solutions: Keith County.	)	Entered: July 6	, 2016

## BY THE COMMISSION:

On May 6, 2014 the Nebraska Public Service Commission (Commission) entered an order on its own motion seeking to investigate and determine whether additional funds from the Enhanced Wireless 911 Fund should be made available to public safety answering points (PSAPs) for costs to implement text to 911 solutions.

On November 4, 2014 the Commission released Progression Order 3 in this docket, setting out the procedure to fund text to 911 outside the cost model for PSAPs ready to implement technology solutions on an interim basis. The staff proposal adopted set out the application process for PSAPs seeking interim funding for text to 911 solutions.

## OPINIONS AND FINDINGS

According to Neb. Rev. Stat. § 86-465(2), costs incurred by public safety answering points for the provision of enhanced wireless 911 service may be eligible for payment from the Enhanced Wireless 911 Fund, according to standards and criteria established by the Commission.

Pursuant to the staff proposal adopted in Progression Order 3 in this docket, the Commission may approve funding requests for text to 911 technology solutions costs such as text control center contracts, staff training, trunks necessary for additional text traffic, other costs related to the provision of text to 911 services not attributed more generally to 911 emergency response services. Progression Order 3 further specified that the Commission intended to limit approval of text to 911 related service contracts to no more than three years.

On January 27, 2015, the Commission approved an application submitted by Keith County requesting text to 911 funding for a Web Browser solution. The approved application listed \$4,090.00 of non-recurring costs for equipment and \$11,160.00 of monthly recurring costs over 36 months.

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Subsequent to the January 27, 2015 Order, Keith County informed the Commission that CenturyLink would no longer offer month-to-month service of text to 911 for PSAPs. As a result, Keith County submitted an application on April 25, 2016 to amend the costs associated with the approved Web Browser solution. The amended application requests \$8,141.62 in non-recurring costs for equipment upgrades and monthly recurring costs in the amount of \$275 a month over 36 months for a total of \$9,900.00.

The amended application was reviewed and approved by technical subject matter experts, Mission Critical Partners. On June 21, 2016, the Wireless 911 Advisory Board approved Keith County's amended request for text to 911 interim funding.

The Commission previously found that Keith County's application contained eligible costs under the interim text to 911 funding orders. As the amended application only adjusted the funding amounts, the Commission's previous finding of eligibility remains unchanged. Keith County is reminded that it must submit invoices for payment for reimbursement to the PSAP from the Enhanced Wireless 911 Fund.

## ORDER

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the text to 911 technology solution funding request submitted by Keith County be and hereby is approved in an amount not to exceed \$18,041.62.

IT IS FURTHER ORDERED that Keith County submit required documentation to justify all expenditures for payment or reimbursement from the Enhanced Wireless 911 Fund.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this  $6^{\rm th}$  day of July, 2016.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Lystal Groades
Red Journal

Chairman

ATTEST:

Executive Director