BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission,)	Application No. 911-060	.05
on its own Motion, seeking to)		
investigate and determine)		
whether additional funds from)	•	
the Enhanced Wireless 911 Fund)	ORDER MODIFYING FUNDING	
should be made available to	~)	APPLICATION	
public safety answering points)		
for costs to implement text to)		
911 solutions: South Sioux)		
City/Dakota County LEC.)	Entered: January 23, 20	18

BY THE COMMISSION:

On May 6, 2014, the Nebraska Public Service Commission (Commission) entered an Order on its own Motion, seeking to investigate and determine whether additional funds from the Enhanced Wireless 911 Fund should be made available to public safety answering points (PSAPs) for costs to implement text to 911 solutions.

On November 4, 2014, the Commission released Progression Order No. 3 in this docket, setting out the procedure to fund text to 911 outside the cost model for PSAPs ready to implement technology solutions on an interim basis. The staff proposal adopted, set out the application process for PSAPs seeking interim funding for text to 911 solutions.

On December 4, 2015, South Sioux City/Dakota County LEC submitted an application in this docket requesting text to 911 funding for a Direct IP solution. The application listed \$14,200.00 in non-recurring costs and \$1,000.00 in monthly recurring costs for 36 months.

The Wireless 911 Advisory Board considered the South Sioux City/Dakota County LEC funding request at its February 22, 2016, meeting and recommended that the Commission approve the request. The Advisory Board also recommended that the Commission open a docket so that discussion could be had about the costs of text to 911.

South Sioux City/Dakota County LEC then filed an alternative solution, VPN, to reduce costs of text to 911. The amended application requested \$165.00 in monthly recurring costs for 36 months and zero non-recurring costs, for a total of \$5,940.00. On August 16, 2016, the Commission entered an Order approving the South Sioux City/Dakota County LEC alternative funding request.

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On October 10, 2017, the South Sioux City/Dakota County LEC submitted a new text to 911 funding request, this time proposing a web browser solution that would take advantage of functionality already built into the PSAP's customer premise equipment. This new funding application requested non-recurring costs of \$2,000 and no recurring costs. The Enhanced Wireless 911 Advisory Board considered the South Sioux City/Dakota County LEC request at its October 23, 2017, meeting and recommended that the Commission approve the request.

OPINIONS AND FINDINGS

According to Neb. Rev. Stat. 86-465(2), costs incurred by public safety answering points for the provision of enhanced wireless 911 service may be eligible for payment from the Enhanced Wireless 911 Fund, according to standards and criteria established by the Commission.

Pursuant to the staff proposal adopted in Progression Order No. 3 in this docket, the Commission may approve funding requests for text to 911 technology solutions costs such as text control center contracts, staff training, trunks necessary for additional text traffic, other costs related to the provision of text to 911 services not attributed more generally to 911 emergency response services. Progression Order No. 3 further specified that the Commission intended to limit approval of text to 911 related service contracts to no more than three years.

The application was reviewed by technical subject matter experts, Mission Critical Partners, who advised the Commission that they had no reservations in the technical design of the solution.

The Commission finds the application submitted by South Sioux City/Dakota County LEC contains eligible costs under the interim text to 911 funding orders. PSAPs must submit invoices for payment by the Commission or submit invoices with evidence of payment for reimbursement to the PSAP from the Enhanced Wireless 911 Fund.

ORDER

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the Order entered August 16, 2016, approving text to 911 technology solution funding for South Sioux City/Dakota County

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LEC be, and hereby is, modified to provide approval for an amount not to exceed \$2,000.00 in non-recurring costs.

IT IS FURTHER ORDERED that the South Sioux City/Dakota County LEC submit required documentation to justify all expenditures for payment or reimbursement from the Enhanced Wireless 911 Fund.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this 23rd day of January, 2018.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chir Schran-Cuptul Grades Red Johnson

Chair

ATTEST:

Executive Director