

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission,     ) Application No. 911-003/PI-65  
on its own motion, seeking to         )  
determine whether it should            ) PROGRESSION ORDER NO. 1:  
obtain metrics data reports to         ) ORDER REQUIRING  
monitor performance of wireless         ) METRICS DATA REPORTS  
enhanced 911 service.                    )

Entered: January 22, 2003

BY THE COMMISSION:

The Commission opened this docket by Order entered October 8, 2002 (Order), seeking comment on whether it should obtain metrics data reports in order to monitor performance of various aspects of wireless enhanced 911 service. The Commission set a comment deadline of November 8, 2002, and sent by first class mail a copy of the Order to all public safety answering points (PSAPs) in Nebraska and all affected wireless carriers. No comments were filed.

O P I N I O N     A N D     F I N D I N G S

Metrics data reports document the accuracy of call routing from wireless carriers to PSAPs, which helps the Commission, wireless carriers, and PSAPs to ascertain and remedy misrouted calls. Metrics data reports also show call volume, which assists in the evaluation of infrastructure needs. Metrics data reports will enable the Commission to more effectively and efficiently administer the Enhanced Wireless 911 Fund, and will help PSAPs to ensure that their wireless enhanced 911 service is operating properly.

The Commission finds that it should obtain metrics data reports from local exchange carriers where available, and reasonable costs of such reports should be paid from the Enhanced Wireless 911 Fund, pursuant to Neb. Rev. Stat. §§ 86-463 and 86-465. Such reports should only be used to monitor performance of wireless enhanced 911 service. The Commission may distribute copies of reports containing data pertaining to one particular public safety answering point (PSAP) or wireless carrier to that PSAP or wireless carrier, but such reports will not otherwise be distributed by the Commission and will be kept confidential. If a local exchange carrier requires that a PSAP or wireless carrier keep such reports confidential, that local exchange carrier must take whatever measures it deems necessary to provide for non-disclosure.

The Commission further finds that it should approve payment of costs for obtaining such reports from each local exchange carrier by order entered in the above-captioned docket.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that it shall obtain metrics data reports from local exchange carriers where available.

IT IS FURTHER ORDERED that reasonable costs of such reports shall be paid from the Enhanced Wireless 911 Fund.

IT IS FINALLY ORDERED that the Commission shall keep such reports confidential.

MADE AND ENTERED at Lincoln, Nebraska, this 22nd day of January, 2003.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chair

ATTEST:

Executive Director