

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission,     ) Application No. 911-003/PI-65  
on its own motion, seeking to         )  
determine whether it should            ) PROGRESSION ORDER NO. 3:  
obtain metrics data reports to         ) ORDER REQUIRING  
monitor performance of wireless         ) METRICS DATA REPORTS  
enhanced 911 service.                    )

Entered: April 11, 2006

BY THE COMMISSION:

The Commission opened this docket by Order entered October 8, 2002 (Order), seeking comment on whether it should obtain metrics data reports in order to monitor performance of various aspects of wireless enhanced 911 service. The Commission set a comment deadline of November 8, 2002, and sent by first class mail a copy of the Order to all public safety answering points (PSAPs) in Nebraska and all affected wireless carriers. No comments were filed.

O P I N I O N     A N D     F I N D I N G S

Metrics data reports document the accuracy of call routing from wireless carriers to PSAPs, which helps the Commission, wireless carriers, and PSAPs to ascertain and remedy misrouted calls. Metrics data reports also show call volume, which assists in the evaluation of infrastructure needs. Metrics data reports will enable the Commission to more effectively and efficiently administer the Enhanced Wireless 911 Fund, and will help PSAPs to ensure that their wireless enhanced 911 service is operating properly.

The Commission previously found that it should obtain metrics data reports from local exchange carriers, and reasonable costs of such reports should be paid from the Enhanced Wireless 911 Fund, pursuant to Neb. Rev. Stat. §§ 86-463 and 86-465. Due to concerns regarding confidentiality, to date, Alltel has not been submitting the required information. Commission staff and Alltel have been discussing Alltel's concerns. The Commission now finds that Alltel shall submit the required metric data.

Reports shall be submitted monthly and outline the metrics for each PSAP. Such reports will be used to monitor performance of wireless enhanced 911 service. The Commission may distribute copies of reports containing data pertaining to one particular PSAP or wireless carrier to that PSAP or wireless carrier, but such reports will not otherwise be distributed by the Commission and will be kept confidential to the extent permitted by law.

The Commission further finds that within thirty (30) days of this order Alltel shall submit for approval its non recurring and monthly costs for generating these reports to the Commission for approval. Said costs shall be broken down by PSAP. Failure to submit its costs for approval may preclude cost recovery in the future.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Alltel shall submit the required metric data commencing July 2006.

IT IS FURTHER ORDERED that within thirty (30) days of this order Alltel shall submit for approval its non recurring and monthly costs for generating these reports to the Commission for approval.

IT IS FINALLY ORDERED that the Commission shall keep such reports confidential to the extent permitted by law.

MADE AND ENTERED at Lincoln, Nebraska, this 11th day of April, 2006.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director