

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission, on) Application No. NG-0046/
its own motion, seeking to) PI-128
investigate certain customer)
service issues and plans relating) ORDER
to SourceGas Distribution LLC,)
f/k/a Kinder Morgan, Inc.,)
Lakewood, Colorado.) ENTERED: October 22, 2008

BY THE HEARING OFFICER:

O P I N I O N A N D F I N D I N G S

On April 17, 2007, the Nebraska Public Service Commission (Commission) opened the above-captioned docket to gather information concerning certain customer service issues and plans relating to SourceGas Distribution LLC, f/k/a Kinder Morgan, Inc. ("SourceGas").

On October 22, 2008, Laura Demman, Director of the Natural Gas Department of the Commission, received email notification from Stephen M. Bruckner, legal counsel to SourceGas that SourceGas has entered into a termination and transition services agreement with its current outsourced customer service provider, Accenture.

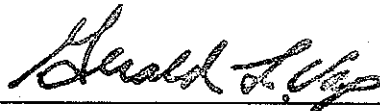
To further investigate the customer service issues and to continue gathering information about the proposed changes to customer service by SourceGas, the Hearing Officer finds that a copy of the termination and transition services agreement between SourceGas and Accenture shall be provided by SourceGas to the Commission in a timely manner after receipt of this order by SourceGas.

O R D E R

IT IS THEREFORE ORDERED that a copy of the termination and transition services agreement between SourceGas Distribution LLC and its outsourced customer service provider, Accenture, shall be provided to the Commission as provided herein.

MADE AND ENTERED at Lincoln, Nebraska, this 22nd day of October, 2008.

By:


Jerry L. Vap
Hearing Officer