BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of Sheren Dev- Winters, Lincoln, Nebraska,) Formal Complaint No. FC-1317
)
Complainant,))
v.) ORDER OF DISMISSAL
Aquila Inc., d/b/a Aquila Networks, Omaha, Nebraska,))
Defendant.)) Entered: April 27, 2004

BY THE COMMISSION:

OPINION AND FINDINGS

On March 11, 2004, Ms. Sheren Dev-Winters filed a formal complaint against Aquila Inc., d/b/a Aquila Networks, Omaha, Nebraska alleging unjust and unreasonable treatment by Aquila relating to charges during the period of October 31, 2001, to June 27, 2003, totaling \$629.95. The amount due resulted from the billing for meters on two separate apartments that were inadvertently switched.

Both Ms. Winters and Aquila advised the Commission that the dispute has now been resolved. On April 14, 2004, Ms. Winters filed a statement of satisfaction formally withdrawing her complaint.

As the dispute between the parties has now been resolved, the Commission finds that the formal complaint should be dismissed with prejudice.

ORDER

IT IS THEREFORE ORDERED by the Commission that the formal complaint is dismissed with prejudice.

MADE AND ENTERED at Lincoln, Nebraska, this 27th day of April, 2004.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director