

# 2024 IN REVIEW

## NEBRASKA



A LOOK BACK AT NEBRASKA'S DIGITAL GOVERNMENT PARTNERSHIP

### VALUE

Together, we help Nebraska residents efficiently interact with the state online.

#### TYLER STATS

**\$91B**

Securely Processed Across Tyler  
in 2024

**590M**

Total Transactions in 2024

**44,000+**

Installed Applications  
and Services

**13,000+**

Locations

<b>21M</b> Transactions Securely Processed in 2024	<b>104M</b> Transactions Securely Processed Since 2019	<b>\$445M</b> Securely Processed in Calendar Year	<b>279</b> Projects Completed	<b>1285</b> Total Number of Services
<b>3</b> Websites Launched	<b>1.7M</b> State Portal Website Page Views in 2024	<b>3</b> National Awards Won in 2024	<b>59%</b> Modernization of the Portal Portfolio	<b>45%</b> Portfolio Offered with No Transactional Revenue

### EFFICIENCY

Our funding model delivers cost savings to our partners.

<b>\$14.21M</b> Cost Avoidance in the State in 2024	<b>\$112M</b> Total Cost Savings since 2013	<b>86,822,055</b> Citizen Hours Saved By Using Online Services since 2019
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### COLLABORATION

It takes a true partnership to make digital government work.

<b>518</b> Government Partners	<b>93</b> State Agencies	<b>93</b> Participating Counties	<b>219</b> Participating Municipal Partners	<b>113</b> Participating Other District Partners
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## IN THE SPOTLIGHT

Tyler Technologies partnered with the Nebraska State Patrol to modernize their Misdemeanor Crimes of Domestic Violence (MCDV) federal gun prohibition reporting system, migrating to the Tyler Application Platform for improved efficiency and usability. By transitioning away from custom code, the new system enables faster enhancements, streamlined maintenance, and a more user-friendly design.

Following the migration, the team implemented a major enhancement to incorporate new Bipartisan Safer Communities Act (BSCA) regulations. This update was delivered significantly faster than previous enhancements, exceeding expectations. As a result, the Nebraska State Patrol was thrilled with the expedited timeline and is now eager to pursue additional enhancements in the future.

## EXCELLENCE

In 2024, Tyler Nebraska introduced eSignature functionality into the Judge Portal of the Court eFile System, streamlining the document signing process for judges.

Previously, judges had to manually download, edit, sign, and re-upload documents—a time-consuming and inefficient workflow. Now, they can access, review, edit, and sign documents seamlessly within the web application. This modernization eliminates unnecessary steps, significantly enhancing efficiency and user experience.

The Judge eSignature implementation saves approximately 1 minute and 30 seconds per document. With 175,000 documents signed annually, this translates to an estimated 4,300 man-hours saved each year. As a result, judges and court staff can dedicate more time to critical judicial responsibilities rather than administrative tasks.

By creating a more intuitive and user-friendly process, the solution has driven high adoption rates, reduced bottlenecks in document management, and improved overall satisfaction among users. This enhancement not only modernizes judicial workflows but also sets a new benchmark for efficiency and usability in government technology, proving that even small innovations can yield substantial productivity gains and cost savings.



## INNOVATION

The MVILB Form project transitioned 16 paper-based approval and payment forms into Engagement Builder, streamlining submission, review, and payment distribution. Automation allows admins to review and approve forms, instantly notifying submitters. This has significantly improved efficiency. Additionally, the project secured Attorney General approval to replace notarization with attestation statements for online forms, further enhancing efficiency for MVILB and other state agencies.