NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES NOTICE OF PUBLIC HEARING

May 15, 2023
1:00 p.m. Central Time
Nebraska State Office Building – Lower Level
Meadowlark Conference Room
301 Centennial Mall South, Lincoln, Nebraska
Phone call information: 888-820-1398; Participant code: 3213662#

The purpose of this hearing is to receive comments on proposed changes to Title 175, Chapter 14 of the Nebraska Administrative Code (NAC) – *Home Health Agencies*. The proposed regulations will update requirements to criminal background and registry checks for prospective employees; update requirements for standards of operation, care, and services; and modify general requirements. Other proposed changes include removing duplicative statutory language and any repetitive language found in 175 NAC 1 from the regulations; removing guidance for agency staff from the regulations; updating definitions and formatting; removing outdated terminology; and restructuring the regulatory chapter.

Authority for these regulations is found in Neb. Rev. Stat. § 81-3117(7).

In order to encourage participation in this public hearing, a phone conference line will be set up for any member of the public to call in and provide oral comments. Interested persons may provide verbal comments in person or by participating via phone conference line by calling 888-820-1398; Participant code: 3213662#.

Interested persons may attend the hearing and provide verbal or written comments, or mail, fax or email written comments, no later than the day of the hearing to: DHHS Legal Services, PO Box 95026, Lincoln, NE 68509-5026, (402) 742-2382 or dhhs.regulations@nebraska.gov, respectively.

A copy of the proposed changes is available online at http://www.sos.ne.gov, or by contacting DHHS at the mailing address or email above, or by phone at (402) 471-8417. The fiscal impact statement for these proposed changes may be obtained at the office of the Secretary of State, Regulations Division, 1201 N Street, Suite 120, Lincoln, NE 68508, or by calling (402) 471-2385.

Auxiliary aids or reasonable accommodations needed to participate in a hearing can be requested by calling (402) 471-8417. Individuals who are deaf or hard of hearing may call DHHS via the Nebraska Relay System at 711 or (800) 833-7352 TDD at least 2 weeks prior to the hearing.

FISCAL IMPACT STATEMENT

Agency: Department of Health and Human Services		
Title: 175	Prepared by: Pam Kerns	
Chapter: 14	Date prepared: 3/10/2023	
Subject: Home Health Agencies	Telephone: 402 471-3651	

Type of Fiscal Impact:

	State Agency	Political Sub.	Regulated Public	
No Fiscal Impact	(🗵)	(⋈)	(🗆)	
Increased Costs	(🗆)	(🗆)	(⊠)	
Decreased Costs	(🗆)	(🗆)	(🗆)	
Increased Revenue	(🗆)	(🗆)	(🗆)	
Decreased Revenue	(🗆)	(🗆)	(🗆)	
Indeterminable	(🗆)	(🗆)	(🗆)	

Provide an Estimated Cost & Description of Impact:

State Agency:

Political Subdivision:

Regulated Public:

Increase in cost for the regulated public is due to the addition of a pre-employment criminal background check for professionally licensed direct care staff. Since most licensees are currently conducting pre-employment criminal background checks for professionally licensed direct care staff, we anticipate only a slight increase in cost to the regulated public.

The cost of a pre-employment criminal background check can carry based on the entity performing the check.

If indeterminable, explain why:

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DRAFT NEBRASKA DEPARTMENT OF 03-10-2023 HEALTH AND HUMAN SERVICES

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TITLE 175

HEALTH CARE FACILITIES AND SERVICES LICENSURE

CHAPTER 14

HOME HEALTH AGENCIES

<u>44-001.</u> <u>SCOPE AND AUTHORITY:</u>. These regulations govern <u>licensure licensing</u> of home health agencies. <u>The regulations are authorized by and implement under</u> the Health Care Facility Licensure Act, <u>Nebraska Revised Statutes</u> (Neb. Rev. Stat.) §§ 71-401 to 71-462476.

<u>14-001.01</u> These regulations apply to all home health agencies. A home health agency must be primarily engaged in providing skilled nursing care <u>or</u> a minimum of one other therapeutic service, i.e., physical therapy, speech pathology, occupational therapy, respiratory care, home health aide service, social work service, intravenous therapy, or dialysis.

<u>14-001.02</u> These regulations do not apply to in-home personal services agencies that provide attendant services to non-medically fragile persons, companion services, and homemaker services. In-home personal services agencies must not provide health care services as defined in 175 NAC 14-002. For purposes of providing in-home personal services:

- 1. A medically fragile person is one whose medical condition is unstable, requires medical or nursing judgment, and whose physical status may or may not be frail or fragile.
- 2. Attendant services means services provided to nonmedically fragile persons, including hands on assistance with activities of daily living, transfer, grooming, medication reminders, and similar activities:
- 3. Companion services means the provision of companionship and assistance with letter writing, reading, and similar activities; and
- 4. Homemaker services means assistance with household tasks, including but not limited to housekeeping, personal laundry, shopping, incidental transportation, and meals.

<u>14-001.03</u> A home health agency must accept a patient only when it reasonably expects that the agency can meet the patient's needs. When a physician orders home health care for a patient, that patient's care must follow a written plan devised by a registered nurse or qualified professional of the appropriate discipline after an initial visit to the patient's residence. This plan must be approved by the patient's physician, reviewed as often as needed, but at least every 62 days by a registered nurse or other qualified professional of the appropriate discipline.

- If the home health agency provides more than one service to a single patient, the home health agency is responsible for coordination of those services to assure that the services effectively complement one another and support the objectives outlined in the plans of care;
- 2. For each patient receiving any of the services in the home health agency, the agency must send a written summary report to the attending physician as often as the severity of the patient's condition requires, but at least every 62 days;
- Services provided under arrangement with another agency or with an individual must be subject to a written contract conforming to the requirements of 175 NAC 14-006.04;
- 4. A supervising registered nurse must be available or on call to the staff during all hours that skilled nursing care or home health aide services are provided; and
- 5. A home health agency providing respiratory care service must have a licensed physician to serve as the medical director required by Neb. Rev. Stat. § 71-1,229.

<u>14-002.</u> <u>DEFINITIONS.</u> <u>Definitions set out in the Health Care Facility Licensure Act, the Uniform Credentialing Act, the Medication Aide Act, 175 Nebraska Administrative Code (NAC) 1, and the following apply to this chapter.</u>

<u>002.01</u> <u>ABUSE Abuse.</u> <u>Means aAny</u> knowing, intentional, or negligent act or omission on the part of a person which results in physical <u>abuse</u>, sexual <u>abuse</u>, verbal <u>abuse</u>, or mental abuse, unreasonable confinement, cruel punishment, exploitation, or denial of <u>essential</u> care, treatment or services to a <u>patient</u> consumer.

Activities of daily living (see definition of "Care").

<u>Administrator</u> means the operating officer for the home health agency and may include titles such as administrator, chief executive officer, manager, superintendent, director, or similar designation.

<u>Applicant</u> means the individual, government, corporation, partnership, limited liability company, or other form of business organization who applies for a license.

<u>Basic therapeutic care</u> means basic health care procedures, including, but not limited to, measuring vital signs, applying hot and cold applications and nonsterile dressings, and assisting with, but not administering, internal and external medications which are normally self-administered. Basic therapeutic care does not include health care procedures which require the exercise of nursing or medical judgment.

<u>Biological</u> means any virus, therapeutic serum, toxin, antitoxin, or analogous product applicable to the prevention, treatment, or cure of disease or injuries of humans.

<u>002.02</u> <u>BRANCH OFFICES.</u> <u>Branch office</u> means a location or site <u>Those locations</u> from which a <u>the parent</u> home health agency <u>has been approved by the Department to provide the same full range of care, treatment, and services provided by the parent home health agency issued the license provides skilled nursing care or other therapeutic services within a portion of the total approved geographic area served by the parent home health agency. A bBranch</u>

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offices are a must be part of its the parent home health agency and share administration, supervision, and services with the parent home health agency on a daily basis. It is not required to independently meet licensure requirements but must meet supervision regulations for branch offices.

Bylaws or equivalent means a set of rules adopted by a home health agency to govern the agency's operation.

<u>Care</u> means the exercise of concern or responsibility for the comfort, welfare, and habilitation of persons, including a minimum amount of supervision and assistance with or provision of personal care, activities of daily living, health maintenance activities, or other supportive services. For the purposes of this chapter:

- 1. <u>Activities of daily living means transfer, ambulation, exercise, toileting, eating, self-administered medication, and similar activities;</u>
- Health maintenance activities means noncomplex interventions which can safely be performed according to exact directions, which do not require alteration of the standard procedure, and for which the results and patient responses are predictable; and
- 3. <u>Personal care</u> means bathing, hair care, nail care, shaving, dressing, oral care, and similar activities.

<u>002.03</u> <u>CAREGIVER.</u> <u>Has the same meaning as caretaker found in Neb. Rev. Stat. § 71-6721.</u>

002.04 CERTIFIED SOCIAL WORKER. Social worker, certified means a person An individual who has received a baccalaureat or master's degree in social work form an approved educational program; holds a current an active master social worker certificate issued by the Department.

<u>002.05</u> <u>CHEMICAL RESTRAINT.</u> <u>A psychopharmacologic drug that is used for discipline or convenience and is not required to treat medical symptoms.</u>

<u>002.06</u> <u>CONSUMER'S RESIDENCE.</u> <u>Patient's residence means</u> <u>t</u>he actual place of temporary or permanent residence of a person, used as that person's home, other than a hospital or nursing home.

Complaint means an expression of a concern or dissatisfaction.

<u>Completed application</u> means an application that contains all the information specified in 175 NAC 14-003 and includes all required attachments, documentation, and the licensure fee.

<u>Department</u> means the Division of Public Health of the Department of Health and Human Services.

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<u>Designee</u> means a person who is authorized by law or the patient to act on his or her behalf, for example, a parent of a minor child, a legal guardian, a conservator, or an attorney in fact named in a durable power of attorney for health care.

<u>002.07</u> <u>DEVICE.</u> <u>Device means aAn</u> instrument, apparatus, implement, machine, contrivance, implant, in vitro reagent, or other similar or related article, including any component, part, or accessory, which is prescribed by a medical practitioner and dispensed by a pharmacist or other person authorized by law to do so.

<u>002.08</u> <u>DIALYSIS.</u> <u>Dialysis</u> means the initiating and monitoring therapy related to artificial kidney treatment. The process of removing waste products and excess fluid from the body when the kidneys are not able to adequately filter the blood. Types of dialysis include hemodialysis and peritoneal dialysis.

<u>002.09</u> <u>DIRECT SUPERVISION.</u> The responsible practitioner is physically present in the consumer care, treatment and service area and is available to assess, evaluate and respond immediately. Direct supervision does not mean the responsible practitioner must be in the same room or looking-over-the-shoulder of the staff providing care, treatment, or services to the consumer.

<u>Direction and monitoring</u> means, for the purpose of medication administration, the acceptance of responsibility for observing and taking appropriate action regarding any desired effects, side effects, interactions and contraindications associated with the medication. Direction and monitoring can be done by a:

- 1. Competent individual for himself or herself;
- 2. Caretaker: or
- 3. Licensed health care professional.

Director means the Director of Public Health of the Division of Public Health.

Drug means substances as defined in Neb. Rev. Stat. § 71-1,142.

<u>002.10</u> <u>EXPLOITATION.</u> <u>Exploitation means</u> <u>t</u>The taking of property of a <u>patient consumer</u> by means of undue influence, breach of a fiduciary relationship, deception, or extortion or by any unlawful means.

<u>Five rights</u> means getting the right drug to the right recipient in the right dosage by the right route at the right time.

<u>Foreign</u> when applied to corporations means all those created by authority other than that of the State of Nebraska.

<u>002.11</u> <u>FULL-TIME BASIS.</u> <u>Full time basis</u> <u>means the pP</u>rovision of services for a continuous 24-hour period.

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002.12 GEOGRAPHIC AREA SERVED. Includes all counties pre-approved by the Department where the home health agency can provide care, treatment and services. Counties must be contiguous with the county where the parent home health agency is located.

<u>Governing authority</u> means, depending on the organizational structure, an owner(s), a board of directors or other governing members of the licensee, or state, county, or city officials appointed by the licensee.

<u>Grievance</u> means a written expression of dissatisfaction which may or may not be the result of an unresolved complaint.

<u>Health care service</u> means an adult day service, a home health agency, a hospice or hospice service, or a respite care service.

Health maintenance activities (See definition of "Care".)

<u>002.13</u> <u>HOME.</u> <u>Home means a patient's The consumer's</u> permanent or temporary residence, other than a hospital or a nursing home.

002.14 HOME CARE EQUIPMENT AND SUPPLIES. Home care equipment & supplies means eEquipment or supplies used in the consumer's home and needed by the individual consumer to maintain his/her the consumer's highest level of function in the home.

Home health agency means a person or any legal entity which provides skilled nursing care or minimum of one other therapeutic service as defined by the Department on a full time, part-time, or intermittent basis to persons in a place of temporary or permanent residence used as the person's home.

<u>Home health aide</u> means a person who is employed by a home health agency to provide personal care, assistance with the activities of daily living, and basic therapeutic care to patients of the home health agency.

<u>002.15</u> <u>HOME HEALTH AIDE SERVICES.</u> <u>Home health aide services means tThe use of a trained, supervised paraprofessional to provide one or more of the following: personal care, and assistance with activities of daily living, and/or basic therapeutic care, to patients consumers of a home health agency.</u>

<u>002.16</u> <u>INTERMITTENT BASIS.</u> <u>Intermittent basis means</u> <u>t</u>he provision of services for less than 4 hours in any 24-hour period.

<u>002.17</u> <u>INTRAVENOUS THERAPY.</u> <u>Intravenous therapy means il</u>nitiating and monitoring therapy related to substances that are administered intravenously.

<u>Licensed health care professional</u> means an individual for whom administration of medication is included in the scope of practice.

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<u>Licensed nurse</u> means a person licensed as a registered nurse or as a practical nurse under the provisions of the Nurse Practice Act, <u>Neb. Rev. Stat.</u> §§ 71-1,132.04 to 71-1,143.53 and Title 172 NAC 99.

<u>Licensed practical nurse</u> means an individual who has graduated from an approved practical nursing program, passed the National Counsel Licensing Examination – Practical Nurse (NCLEX-PN) or State Board Test Pool Examination and holds a current license to practice as a practical nurse in Nebraska.

<u>Licensee</u> means the individual, government, corporation, partnership, limited liability company or other form of business organization legally responsible for the operation of the home health agency and to whom the Department has issued a license.

<u>Medical practitioner</u> means any licensed physician, osteopathic physician, dentist, podiatrist, optometrist, chiropractor, physician assistant, certified registered nurse anesthetist, advanced practice registered nurse, or certified nurse midwife.

<u>Medication</u> means any prescription or non-prescription drug intended for treatment or prevention of disease or to affect body functions in humans.

Medication administration includes, but is not limited to:

- 1. Providing medications for another person according to the five rights:
- 2. Recording medication provision; and
- Observing, monitoring, reporting, and otherwise taking appropriate actions regarding desired effects, side effects, interactions, and contraindications associated with the medication.

Medication aide means an individual who is listed on the medication aide registry operated by the Department as provided in 172 NAC 95 and 96.

<u>Medication provision</u> means the component of the administration of medication that includes giving or applying a dose of medication to an individual and includes helping an individual in giving or applying the medication to himself or herself.

<u>002.18 MEDICALLY FRAGILE PERSON.</u> An individual whose medical condition is unstable, requires medical or nursing judgment, and whose physical status may or may not be frail or <u>fragile.</u>

MEDICATION REMINDERS. Verbal reminders to a person to take the person's medication which does not include touching or handling of the medication or the container where the medication is stored. Medication reminders do not include administration or provision of medication as defined in the Medication Aide Act and 172 NAC 95 and 96.

<u>002.20</u> <u>MENTAL ABUSE.</u> <u>Mental abuse means hH</u>umiliation, harassment, threats of punishment or deprivation, or other actions causing mental anguish.

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NAC means Nebraska Administrative Code.

<u>002.21</u> <u>NEGLECT.</u> <u>Neglect means</u> <u>aA</u> failure to provide care, treatment, or services necessary to avoid physical harm or mental anguish of a <u>patient</u> <u>consumer</u>.

Occupational therapist means a person licensed to practice occupational therapy pursuant to the Occupational Therapy Practice Act and whose license is in good standing.

Occupational therapist assistant, certified means a person who is certified in accordance with guidelines established by the American Occupational Therapy Certification Board.

Occupational therapy means the use of purposeful activity with individuals who are limited by physical injury or illness, psychosocial dysfunction, developmental or learning disabilities, or the aging process in order to maximize independence, prevent disability, and maintain health. Occupational therapy encompasses evaluation, treatment, and consultation. Occupational therapy may include teaching daily living skills; developing perceptual motor skills and sensory integrative functioning; developing prevocational capacities; designing, fabricating, or applying selected orthotic and prosthetic devices or selective adaptive equipment; using specifically designed therapeutic media and exercises to enhance functional performance; administering and interpreting tests such as manual muscle and range of motion; and adapting environments for the handicapped.

Occupational therapy aide means an unlicensed person who assists in the practice of occupational therapy, under the direct supervision of an occupational therapist or occupational therapy assistant.

002.22 PARENT HOME HEALTH AGENCY. Parent home health agency means tThe home health agency that issued the license and is responsible for the consumer admissions; care, treatment, and services provided to patients, consumers; implementation of the plan of care, and ensures ensuring administrative and supervisory control of its branch offices and subunits.

<u>002.23</u> <u>PART-TIME BASIS.</u> <u>Part-time basis means</u> <u>tT</u>he provision of services for less than 24 hours but more than 4 hours in any 24-hour period.

<u>Patient's residence</u> means the actual place of temporary or permanent residence of a person, used as that person's home, other than a hospital or nursing home.

Personal care (see definition of "Care").

<u>002.24</u> <u>PHYSICAL ABUSE.</u> <u>Physical abuse means hH</u>itting, slapping, pinching, kicking, or other actions causing injury to the body.

<u>002.25</u> PHYSICAL RESTRAINT. Any manual method or physical or mechanical device, material, or equipment attached or adjacent to the consumer's body that the consumer cannot remove easily and that restricts freedom of movement or normal access to the consumer's own body.

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Physical therapist means a person who is authorized to practice as a physical therapist in Nebraska.

Physical therapist assistant means any person who has graduated from a school for physical therapist assistants approved by the Department or who has been certified by the Board as a physical therapist assistant on or before February 25, 1981, based on equivalent training or knowledge.

<u>Physical therapy</u> means the treatment of any bodily condition of any person by the use of the physical, chemical, and other properties of heat, light, water, electricity, massage, and active or passive exercise. It does not include the use of roentgen rays and radium for diagnostic and therapeutic purposes, including cauterization.

<u>Physical therapy aide</u> means a non-licensed or non-certified worker whose primary function is to perform routine tasks related to the operation of a physical therapy service, but who may assist with physical therapy related activities.

<u>Physician</u> means any person licensed to practice medicine in this state as provided in <u>Neb. Rev. Stat.</u> §§ 71-102 to 71-110.

<u>002.26</u> <u>PRACTITIONER.</u> A nurse practitioner, osteopathic physician, physician, or physician assistant.

<u>Premises</u> means a facility, the facility's grounds and each building or grounds on contiguous property used for administering and operating a facility.

<u>PRN</u> means an administration scheme in which a medication is not routine, is taken as needed, and requires assessment for need and effectiveness.

Registered nurse means an individual who has graduated from an approved program with an associate degree, diploma, or baccalaureate degree in nursing, has passed the National Counsel Licensing Examination — (NCLEX-RN) or State Board Test Pool Examination and holds a current license to practice as a registered nurse in Nebraska.

Respiratory care means the health specialty responsible for the treatment, management, diagnostic testing, control, and care of patients with deficiencies and abnormalities associated with the cardiopulmonary system. Respiratory care is not limited to a hospital setting and includes therapeutic and diagnostic use of medical gases, administering apparatus, humidification and aerosols, ventilatory assistance and ventilatory control, postural drainage, chest physiotherapy

and breathing exercises, respiratory rehabilitation, cardiopulmonary resuscitation, and maintenance of nasal or oral endotracheal tubes. It also includes the administration of aerosol and inhalant medications to the cardiorespiratory system and specific testing techniques employed in respiratory care to assist in diagnosis, monitoring, treatment, and research. These techniques include, but are not limited to, measurement of ventilatory volumes, pressures, and flows, measurement of physiologic partial pressures, pulmonary function testing, and hemodynamic and other related physiological monitoring of the cardiopulmonary system.

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Respiratory care practitioner means any person employed in the practice of respiratory care who has the knowledge and skill necessary to administer respiratory care to patients of all ages with varied cardiopulmonary diseases and to patients in need of critical care and who is capable of serving as a resource to the physician and other health professionals in relation to the technical aspects of respiratory care including effective and safe methods for administering respiratory care and person capable of supervising, directing, or teaching less skilled personnel in the provision of respiratory care services.

<u>002.27</u> <u>SEXUAL ABUSE.</u> <u>Sexual abuse means sS</u>exual harassment, sexual coercion, or sexual assault.

Skilled nursing care means services that:

- 1. Are ordered by a physician and included in the plan of care approved by the physician for the patient; and
- 2. Can be provided in this state only by or under the direct supervision of a registered nurse to assure the safety of the patient and to achieve the medically desired result.

<u>Social work</u> means the professional activity of helping individuals, groups, and families or larger systems such as organizations and communities to improve, restore, or enhance their capacities for personal and social functioning and the professional application of social work values, knowledge, principles, and methods.

<u>Social worker, certified</u> means a person who has received a baccalaureate or master's degree in social work from an approved educational program; holds a current certificate issued by the Department.

<u>Social work practice or the practice of social work</u> means the professional activity of helping individuals, groups, and families or larger systems such as organizations and communities to improve, restore, or enhance their capacities for personal and social functioning and the professional application of social work values, knowledge, principles, and methods.

<u>Speech-language pathologist</u> means an individual who is licensed as a speech language pathologist by the Department and who presents himself or herself to the public by any title or description of services incorporating the words speech-language pathologist, speech therapist, speech correctionist, speech clinician, language pathologist, language therapist, language clinician, logopedist, communicologist, aphasiologist, aphasia therapist, voice pathologist, voice therapist, voice clinician, phoniatrist, or any similar title, term, or description of service.

<u>Speech pathology</u> means the application of principles, methods, and procedures for the evaluation, monitoring, instruction, habilitation, or rehabilitation related to the development and disorders of speech, voice, swallowing, or language for the purpose of preventing, identifying, evaluating, and minimizing the effects of such disorders and conditions.

<u>002.28</u> <u>STAFF.</u> <u>An individual who is a direct or contracted employee of the home health</u> agency.

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<u>Subunit</u> means a home health agency which provides skilled nursing care or other therapeutic services in a geographic area different from that of the parent agency and separately maintains administration, supervision, and services sufficient to independently meet licensure requirements.

<u>Summary report</u> means a compilation of the pertinent facts from the clinical notes and progress notes regarding a patient, which is submitted to the patient's physician.

<u>002.29</u> <u>SUPERVISION.</u> <u>Supervision means tThe authoritative guidance which is given by a qualified person of the appropriate discipline. Supervision includes initial direction and periodic indirect and direct monitoring of services.</u>

<u>002.30</u> <u>THERAPEUTIC SERVICE.</u> <u>Therapeutic services means aAny or all</u> of the following services <u>provided under a physician's plan of care at the patient's residence on a full-time, part-time, or intermittent basis</u>: skilled nursing care; physical therapy; speech pathology; occupational therapy; respiratory care; home health aide services; social work services; intravenous therapy; and dialysis.

<u>Treatment</u> means a therapy, modality, product, device, or other intervention used to maintain well being or to diagnose, assess, alleviate, or prevent a disability, injury, illness, disease, or other similar condition.

<u>Unlicensed direct care staff</u> means personnel who are not licensed or certified under the Uniform Licensing Law or other state laws governing the practice of health care and whose primary responsibility is to manage, supervise, and/or provide direct care to patients. Unlicensed direct care staff includes home health aides, medication aides, and other personnel with this responsibility and with job titles designated by the home health agency.

<u>002.31 VERBAL ABUSE.</u> <u>Verbal abuse means tThe use of oral, written, or gestured language including disparaging or derogatory terms to <u>patients consumers</u> or within <u>their</u> hearing distance <u>of the consumer or within the consumer's sight</u>.</u>

44-003. LICENSING REQUIREMENTS AND PROCEDURES:. To receive a license, an applicant or licensee must submit a complete application, must meet the service and staffing requirements shown below, and must meet all requirements set out in statute, in 175 NAC 1-003, and in this chapter. Any person intending to establish, operate, or maintain a home health agency must first obtain a license from the Department. An entity must not hold itself out as a home health agency service or as providing health care services unless licensed under the Health Care Facility Licensure Act. An applicant for an initial or renewal license must demonstrate that the home health agency meets the care, treatment, and operational standards contained in 175 NAC 14.

<u>003.01</u> <u>INITIAL LICENSURE FEES.</u> <u>14-004.10 Fees:</u> The <u>fees for</u> home health <u>agencies</u> agency must pay the fees for licensure and services as <u>are</u> set forth <u>out</u> below:

(A)1.Initial License Licensure fees: \$650

<u>003.02</u> <u>RENEWAL LICENSURE FEES.</u> <u>2. Renewal Licensure fees:</u> <u>The fees for renewal of</u> a home health agency license are set out below:

(A)a.1 to 50 unduplicated patient consumer admissions in the past year \$650;

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(B)b.51 to 200 unduplicated patient consumer admissions in the past year \$850; and (C)e.201 or more unduplicated patient consumer admissions in the past year \$950.

3. Duplicate license:

\$10

- 4. Refunds for denied applications:
 - a. If the Department did not conduct an inspection, the license fee is refunded except for an administrative fee of \$25.
 - b. If the Department conducted an inspection, the license fee is not refunded.

<u>003.03</u> <u>SERVICES AND STAFFING.</u> <u>The home health agency must:</u>

- (A) Be primarily engaged in providing skilled nursing care or a minimum of 1 other therapeutic service including physical therapy, speech pathology, occupational therapy, respiratory care, home health aide services, social work services, intravenous therapy, or dialysis. These services must only be provided in approved counties;
- (B) Only accept a consumer for admission to the agency when the agency can meet the consumer's needs for care, treatment and services;
- (C) Be responsible for coordination of all consumer services when the agency provides more than one service to a single consumer;
- (D) Assure when services are provided under arrangement with another entity, agency or with an individual, such services must be subject to a written contract conforming to the requirements of 175 NAC 14; and
- (E) Assure a supervising registered nurse is available or on call to the staff during all hours that skilled nursing care, home health aide services, or any combination of these services are provided for consumers.

<u>14-003.01 Initial License</u>: The initial license process occurs in two stages. The first stage consists of the applicant's submission of affirmative evidence of the ability to comply with the operational standards contained in 175 NAC 14-006. The application is not complete until the Department receives documents specified in 175 NAC 14-003.01.

The second stage consists of the Department's review of the completed application together with an inspection of the home health agency. The Department determines whether the applicant meets the standards contained in 175 NAC 14 and the Health Care Facility Licensure Act.

<u>14-003.01A Applicant Responsibilities:</u> An applicant for an initial home health agency license must:

- Intend to provide home health agency services as defined;
- 2. Submit a written application to the Department as provided in 175 NAC 14-003.01B; and
- 3. Notify the Department at least 30 days prior to provision of services so the Department can conduct an on-site inspection.

<u>14-003.01B Application Requirements:</u> The applicant may construct an application or obtain an application form from the Department. The application must include:

- 1. Full name of the home health agency to be licensed, street and mailing address, telephone number, and facsimile number, if any;
- 2. The type of health care facility or service to be licensed, service(s) to be provided, and geographical area served; Name of the administrator;
- 3. Name(s) and address(es) of the home health agency owner(s);
- Ownership type;
- 5. Mailing address(es) for the owner(s);
- 6. Preferred mailing address for receipt of official notices from the Department;
- 7. List of names and addresses of all person in control of the home health agency. The list must include of all individual owners, partners, limited liability company members, parent companies, if any, and members of boards of directors owning or managing the operations and any other persons with financial interests or investments in the home health agency. In the case of publicly held corporations, only those stockholders who own 5% or more of the company's stock must be listed;
- 8. Legal name of the individual or business organization (government, corporation, partnership, limited liability company, or other type) to whom the license should be issued and a statement that such individual or organization accepts the legal responsibility for compliance with 175 NAC 14;
- Applicant's federal employer identification number, if not an individual;
- 10. Applicant's social security number if the applicant is an individual. To ensure social security numbers are not part of public records and are used only for administrative purposes, applicants may submit social security numbers in a separate document;
- 11. Number of patient admissions;
- 12. Signature(s) of:
 - a. The owner, if the applicant is an individual or partnership;
 - b. Two of its members, if the applicant is a limited liability company;
 - c. Two of its officers, if the applicant is a corporation; or
 - d. The head of the governmental unit having jurisdiction over the home health agency to be licensed, if the applicant is a governmental unit;
- 13. Copy of the registration as a foreign corporation filed with the Nebraska Secretary of State, if applicant is a foreign corporation;
- 14. Planned provision of service date; and
- 15. The required licensure fee specified in 175 NAC 14-004.10.

14-003.01C Department Responsibilities: The Department will:

- 1. Review the application for completeness;
- 2. Provide notification to the applicant of any information needed to complete the application;

- 3. Upon receipt of the requested information, conduct an on-site inspection in accordance with 175 NAC 14-005; and
- 4. Issue or deny a license based on the results of the initial inspection.

<u>14-003.01D</u> <u>Denial of License:</u> See 175 NAC 14-008.01 and 14-008.02 for grounds and procedures for the Department's denial to issue an initial license.

14-003.02 Renewal Licenses

<u>14-003.02A</u> <u>Licensee Responsibilities:</u> The licensee must submit a written application to the Department. The licensee may construct an application or obtain an application form from the Department. The application must include:

- 1. Full name of the home health agency to be licensed, street and mailing address, telephone and facsimile number, if any;
 - 2. Type of facility or service to be licensed, services to be provided, and geographical area served;
 - 3. Name of the administrator;
 - 4. Name(s) and address(es) of the home health agency owner(s);
 - Ownership type;
 - 6. Mailing address for the owner(s);
 - 7. Preferred mailing address for receipt of official notices from the Department;
 - 8. List of names and addresses of all persons in control of the home health agency. The list must include all individual owners, partners, limited liability company members, parent companies, if any, and members of boards of directors owning or managing the operations and any other persons with financial interests or investments in the home health agency. In the case of publicly held corporations, only those stockholders who own 5% or more of the company's stock must be listed;
 - Legal name of the individual or business organization (government, corporation, partnership, limited liability company, or other type) to whom the license should be issued and a statement that such individual or organization accepts the legal responsibility for compliance with these regulations;
 - 10. Applicant's federal employer identification number, if not an individual;
 - 11. Applicant's social security number if the applicant is an individual. (To ensure social security numbers are not part of public records and are used only for administrative purposes, applicants may submit social security numbers in a separate document);
 - 12. Number of patient admissions;
 - 13. Signatures of:
 - a. The owner, if the applicant is an individual or partnership;
 - b. Two of its members, if the applicant is a limited liability company;
 - c. Two of its officers, if the applicant is a corporation; or

- d. The head of the governmental unit having jurisdiction over the home health agency to be licensed, if the applicant is a governmental unit; and
- 14. The required licensure fee as specified in 175 NAC 14-004.10.

14-003.02B Department Responsibilities: The Department will:

- 1. Send a notice of expiration and an application for renewal to the licensee's preferred mailing address not later than 30 days prior to the expiration date. The licensure renewal notice specifies:
 - a. Date of expiration;
 - b. Fee for renewal;
 - c. License number; and
 - d. Name and address of the home health agency;
- 2. Issue a renewal license when it determines that the licensee has submitted a completed renewal application;
- 3. Send to each licensee that fails to renew its license a second notice, which is the final notice and specifies that:
 - a. The licensee failed to pay its renewal fees or submit an application or both:
 - b. The license has expired;
 - c. The Department will suspend action for 30 days following the date of expiration:
 - d. Upon receipt of the renewal fee and completed renewal application, the Department will issue the renewal license; and
 - e. Upon failure to receive the renewal fee and completed renewal application, the license will be lapsed; and
- 4. Place the license on lapsed status for nonpayment of fees if the licensee fails to renew the license. During this time, the home health agency may not operate. The license remains in lapsed status until it is reinstated.
- <u>14-003.02C Refusal to Renew:</u> See 175 NAC 14-008.01 and 14-008.02 for grounds and procedures for the Department's refusal to renew a license.
- <u>14-003.03</u> Reinstatement from <u>Lapsed Status</u>: A home health agency requesting reinstatement of its lapsed status must submit to the Department an application for reinstatement and pay the required licensure fee specified in 175 NAC 14-005.10. The application must conform to the requirements specified in 175 NAC 14-003.02.
 - <u>14-003.03A</u> The Department will review the application for completeness and will decide if an onsite inspection is needed to determine compliance with the operation, care, and treatment requirements of 175 NAC 14-006. The decision is based upon the following factors:
 - The length of time that has transpired from the date the license was placed on lapsed status to the date of the reinstatement application; and

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2. Whether the home health agency has provided care or treatment from the site under a license that is different than that of the lapsed license.

<u>14-003.03B</u> When the Department decides that a reinstatement inspection is warranted, it will conduct an inspection in accordance with 175 NAC 14-005.

<u>14-003.03C</u> When the Department decides that a reinstatement inspection is not warranted, it will reinstate the license.

<u>14-003.03D</u> Refusal to Reinstate: See 175 NAC 14-008.01 and 14-008.02 for grounds and procedures for the Department's refusal to reinstate a license.

<u>14-005004.</u> INSPECTIONS: The licensee must be available for unannounced, onsite inspections at the parent and branch locations during all hours care, treatment, and services are provided for consumers and during business hours required for state inspectors. To determine compliance with operational, care, and treatment standards, the Department inspects home health agencies prior to and following licensure. The Department determines compliance through initial on-site inspections.

<u>14-005.01 Initial Inspection:</u> The Department will conduct an announced initial on-site inspection to determine compliance with 175 NAC 14-006. The inspection will occur_within 30 working days, or later if requested by the applicant, of receipt of a completed application for an initial license. The Department will provide a copy of the inspection report to the home health agency within ten working days after completion of an inspection.

14-005.02 Results of Initial Inspection

<u>14-005.02A</u> When the Department finds that the applicant fully complies with the requirements of 175 NAC 14-006, the Department will issue a license.

<u>14-005.02B</u> When the Department finds that the applicant has complied substantially but has failed to comply fully with the requirements of 175 NAC 14-006 and the failure(s) would not pose an imminent danger of death or physical harm to persons served by the home health agency, the Department may issue a provisional license. The provisional license:

- Is valid for up to one year; and
- 2. Is not renewable.

<u>14-005.02C</u> When the Department finds the applicant has one or more violations that create no imminent danger of death or serious physical harm and no direct or immediate adverse relationship to the health, safety, or security of the persons served by the home health agency, the Department may send a letter to the home health agency requesting a statement of compliance. The letter will include:

1. A description of each violation;

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- 2. A request that the home health agency submit a statement of compliance within ten working days; and
- 3. A notice that the Department may take further steps if the statement of compliance is not submitted.

<u>14-005.02D</u> The statement of compliance must indicate any steps that have been or will be taken to correct each violation and the estimated time to correct each violation. Based on the statement of compliance, the Department will take one of the following actions:

- 1. If the home health agency submits and implements a statement of compliance that indicates a good faith effort to correct the violations, the Department will issue either a regular license or a provisional license; or
- 2. If the home health agency fails to submit and implement a statement of compliance that indicates a good faith effort to correct the violations, the Department may deny the license.

<u>14-005.02E</u> When the Department finds the applicant fails to meet the requirements of 175 NAC 14-006 and the failure(s) would create an imminent danger of death or serious physical harm, the Department will deny the license.

14-005.03 (Reserved)

<u>14-005.04 Compliance Inspections</u>: The Department may, following the initial licensure of a home health agency, conduct an unannounced onsite inspection at any time it deems

necessary to determine compliance with 175 NAC 14-006. The inspection may occur based on random selection or focused selection.

<u>14-005.04A Random Selection:</u> Each year the Department may inspect up to 25% of the home health agencies based on a random selection of licensed home health agencies.

<u>14-005.04B Focused Selection:</u> The Department may inspect a home health agency when it is informed of one or more of the following:

- 1. An occurrence resulting in patient death or serious physical harm;
- 2. An occurrence resulting in imminent danger to or the possibility of death or serious physical harm to patients;
- The passage of five years without an inspection;
- 4 A complaint alleging violation of the Health Care Facility Licensure Act or 175 NAC 14;
- 5. Complaints that, because of their number, frequency, or type, raise concerns about the maintenance, operation, or management of the home health agency;
 - Financial instability of the licensee or of the licensee's parent company;

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- 7. Outbreaks or recurrent incidents of physical health problems, such as dehydration, pressure sores, or other illnesses;
- Change of services, management, or ownership;
- 9. Change of status of accreditation or certification on which licensure is based as provided in 175 NAC 14-004.09; or
- 10. Any other event that raises concerns about the maintenance, operation, or management of the home health agency.

14-005.05 Results of Compliance Inspections

<u>14-005.05A</u> When the inspection reveals violations that create imminent danger of death or serious physical harm or have a direct or immediate adverse effect on the health, safety, or security of persons served by the home health agency, the Department will review the inspection findings within 20 working days after the inspection. If the evidence from the inspection supports the findings, the Department will impose discipline in accordance with of 175 NAC 14-008.

<u>14-005.05B</u> When the inspection reveals one or more violations that create no imminent danger of death or serious physical harm and no direct or immediate adverse effect on the health, safety, or security of the persons served by the home health agency, the Department may request a statement of compliance from the home health agency. The statement of compliance must indicate any steps that have been or will be taken to correct each violation and the estimated time to correct each violation. Based on the statement of compliance, the Department will take one of the following actions:

- 1. If the home health agency submits and implements a statement of compliance that indicates a good faith effort to correct the violations, the Department will not take any disciplinary action against the license; or
- 2. If the home health agency fails to submit and implement a statement of compliance, the Department will initiate disciplinary action against the home health agency license, in accordance with 175 NAC 14-008.

14-005.06 Re-inspections

<u>14-005.06A</u> The Department may conduct re-inspections to determine if a home health agency fully complies with the requirements of 175 NAC 14-006. Re-inspection occurs:

- 1. After the Department has issued a provisional license;
- 2. Before a provisional license is converted to a regular license;
- 3. Before a disciplinary action is modified or terminated; or
- 4. After the Department receives a statement of compliance or a plan of correction for cited violations.

14-005.06B Following a re-inspection, the Department may:

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- 1. Convert a provisional license to a regular license;
- 2. Affirm that the provisional license is to remain effective;
- 3. Modify a disciplinary action in accordance with 175 NAC 14-008.02; or
- 4. Grant full reinstatement of the license.

<u>14-004005.</u> GENERAL REQUIREMENTS. The licensee must meet all requirements shown at 175 NAC 1-005.03 through 1-005.07 and this chapter.

<u>14-004.01 Separate License:</u> An applicant must obtain a separate license for each type of health care facility or health care service that the applicant seeks to operate. A single license may be issued for a home health agency operating in separate buildings or structures on the same premises under one management.

<u>14-004.02</u> <u>Single License Document</u>: The Department may issue one license document that indicates the various types of health care facilities or health care services for which the entity is licensed.

<u>005.01 NOTIFICATIONS.</u> <u>14-004.07 Notification:</u> An applicant or <u>The</u> licensee must notify the Department in writing, by mail, electronic mail, or facsimile:

- To request a single license document;
- 2. To request simultaneous facility or service licensure inspections for all types of licensure held or sought;
- 3. To request a change to or addition of services provided;
- Of changes in the geographical area served;
- 5. When the agency moves to a new location:
- 6. To request the addition and approval for a branch office; or
- (A) Meet notification requirements at 175 NAC 1-005.01 (A), (D), (E), (G)(i), (G)(iii):
- (B) Notify the Department in writing at least 30 working days before the home health agency would like to add a service or branch office; and
- (C)7. Notify the Department in writing \(\psi\)within 24 hours if the home health agency has reason to believe that a patient death was due to abuse or neglect by staff. of a consumer's death which occurred while staff were present, or scheduled to be present, in the consumer's home to provide care, treatment, or services and the consumer's death was due to:
 - (i) Suicide;
 - (ii) A violent act;
 - (iii) Drowning; or
 - (iv) During or immediately after a restraint or seclusion was utilized.

005.02 EFFECTIVE DATE AND TERM OF LICENSE. 14-004.03 Effective Date and Term of License: A The home health agency license expires on January 31st of each year.

O05.03 CHANGE OF OWNERSHIP OR PREMISES. 14-004.04 License Not Transferable: A license is issued only for the premises and persons named in the application and is not transferable or assignable. Change of ownership (sale, whether of stock, title, or assets, lease, discontinuance of operations) terminates the license. A eChange in of premises does not terminate the license of a home health agency.

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14-004.05 (Reserved)

<u>14-004.06 Change of Ownership:</u> The licensee must notify the Department in writing ten days before a home health agency is sold, leased, or discontinued.

005.04 BRANCH OFFICES. The parent home health agency is responsible for all care, treatment, and services provided at the parent and branch locations. All deficient practices cited at any home health agency branch or parent location apply to all locations under that licensee's home health agency license. A branch office is not required to independently meet licensure requirements but must meet supervision requirements for branch offices as shown below. Branch offices must:

- (A) Be approved by the Department before becoming operational;
- (B) Provide the same full range of care, treatment, and services provided by the parent home health agency issued the license within a portion of the total approved geographic area served by the parent home health agency;
- (C) Be part of the parent home health agency and share administration, supervision, and services with the parent home health agency on a daily basis;
- (D) Be located sufficiently close to the parent home health agency to share administration, supervision, and services with the parent home health agency on a daily basis;
- (E) Have onsite supervisory visits by the home health agency administrator or the administrator's designated person of the parent home health agency at least once a month with documentation of these supervisory visits being maintained at the parent home health agency location:
- (F) Maintain copies of all agency policies, procedures and forms at the branch location;
- (G) Maintain complete clinical records for all branch consumer's care, treatment and services; and
- (H) 14-006.10I Home health agencies with branch offices and/or subunits must mMaintain in the parent home health agency for all patients consumers receiving services from branch offices or subunits the following:
 - (i) 1. Patient Consumer identifying information;
 - (ii)2.Name, address, and telephone number of patient's consumer's physician practitioner;
 - (iii)3.Patient Consumer diagnosis; and
 - (iv)4. The service(s) being provided to the patient consumer; and
 - (v) This The above information must be maintained until the complete clinical record is either stored at the parent home health agency or can be destroyed.

<u>005.05 SIGNAGE</u>. The licensee must place a sign, on the agency's entrance door, which contains the agency's name and physical address as they appear on the home health agency license issued by the Department.

<u>14-004.08 Information Available to Public:</u> The licensee must make available for public inspection, upon request, licenses, license record information, and inspection reports. This information may be displayed on the licensed premises.

14-004.09 Deemed Compliance

<u>14-004.09A Accreditation:</u> The Department may deem an applicant or licensee in compliance with 175 NAC 14-006 based on its accreditation as a home health agency by the:

- 1. Joint Commission on Accreditation of Healthcare Organizations (JCAHO):
- 2. Community Health Accreditation program (CHAP);
- 3. Accreditation Commission for Healthcare; or
- 4. Medicare or Medicaid certification program.

<u>14-004.09A1</u> An applicant or licensee must request the Department to deem its facility in compliance with 175 NAC 14-006 based upon its accreditation. The request must be:

- 1. Made in writing;
- 2. Submitted within 30 days of receipt of a report granting accreditation; and
- 3. Accompanied by a copy of the accreditation report.

<u>14-004.09A2</u> Upon receipt of the request, the Department will deem the facility in compliance with 175 NAC 14-006 and will provide written notification of its decision to the facility within 10 working days of the receipt of the request.

<u>14-004.09A3</u> The Department will exclude a facility that has been deemed in compliance with 175 NAC 14-006 from the random selection of up to 25% of facilities for compliance inspections under 175 NAC 14-005.04A. The facility may be selected for a compliance inspection under 175 NAC 14-005.04B.

<u>14-004.09A4</u> To maintain deemed compliance, the licensee must maintain the accreditation on which its license was issued. If the accreditation has been sanctioned, modified, terminated or withdrawn, the licensee must notify the Department within 15 days of receipt of notification of the action. After notifying the Department, the facility may continue to operate unless the Department determines that the facility no longer meets the requirements for licensure under the Health Care Facility Licensure Act. If the Department determines the facility no longer qualifies for deemed compliance, the facility is subject to inspections under 175 NAC 14-005.

<u>006.</u> <u>CONSTRUCTION.</u> <u>The construction requirements at 175 NAC 1 do not apply to a home health agency.</u>

44-007. PHYSICAL PLANT: The licensee, when sharing space with another entity that does not have common ownership with the licensee, must ensure the home health agency has a unique physical address to ensure mail is secured against unauthorized access and must ensure a separate entrance to the home health agency space to ensure verbal communications are protected against unauthorized access. Not applicable for home health agencies.

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<u>008.</u> RECORDKEEPING. <u>14-006.10H2 Protection of Information:</u> The home health agency licensee must meet all recordkeeping requirements at 175 NAC 1 and in this chapter and must prevent safeguard the clinical record against loss, destruction and unauthorized use access to agency records by other entities sharing the space. The patient has the right to confidentiality of their records maintained by the home health agency. Patient information and/or records will be released only with consent of the patient or designee or as required by law.

<u>009.</u> ENVIRONMENTAL SERVICES. The environmental requirements set out in 175 NAC 1 do not apply to a home health agency.

O10.14-006 STANDARDS OF OPERATION, CARE, AND TREATMENT:. The licensee has the responsibility to determine, implement, and monitor policies that govern the total operation and maintenance of the agency and to assure protection to home health consumers and compliance with state statutes and regulations. All services provided by the licensee must be provided in accordance with the Health Care Facility Licensure Act, the Uniform Credentialing Act, the Medication Aide Act, the regulations adopted under those Acts, medical practitioner orders, the practitioner-approved written plan of care, and prevailing standards of practice. Each home health agency must be organized in a manner consistent with the size, resources, and type of services to ensure patient health and safety. The major organizational structure must include a governing authority, an administrator, and staff.

010.01 LICENSEE. The licensee is responsible for compliance with statutes and regulations, the management and fiscal affairs of the home health agency and for making written policies and procedures available to staff and consumers. All services are to be provided in accordance with accepted standards of practice. Each employee is to report suspected abuse, neglect, or exploitation of a consumer served by the home health agency in accordance with the Adult Protective Services Act or the Child Protection Act, as applicable, and to the Administrator. The licensee must:

14-006.01 Governing Authority: Each home health agency must have a governing authority that assumes legal responsibility for the total operation and maintenance of the agency. The governing authority must approve written policies and procedures and ensure the policies and procedures are followed so as to provide quality health care. The governing authority must maintain responsibility for all services furnished by the agency whether or not they are furnished under contract. Each home health agency must:

- 1. Have bylaws, rules, or equivalent which govern the operation of the agency and which must be updated as necessary;
- (A)2. Select and Eemploy a qualified an administrator as defined in 175 NAC 14-006.02;, and a back-up administrator, as described in this chapter;
 - 2. Employ a qualified administrator as defined in 175 NAC 14-006.02;
 - 3. Oversee the management and fiscal affairs of the agency;
- (B)4. Implement written Adopt, revise, and approve policies and procedures for the operation and administration of the home health agency as needed, including but not limited to; which include:
 - (i)a.Range of services to be provided;
 - (ii)b. Approved gGeographical areas to be served, which must encompass only counties that are located contiguously in the geographical area served;

- c. Branch office(s), if any, which need not be located in a county that is continuous to the parent agency;
 - (iii)d. Personnel qualifications, policies, procedures, and job descriptions for each staff position, which includes minimum qualifications for the position;
 - (iv)e.Criteria for admission, discharge; and transfer of patients consumers, which ensures only individuals whose needs can be met by the home health agency staff will be admitted as consumers;
 - (v) A process for authorized staff to obtain and incorporate written and verbal practitioner and other medical practitioner diagnostic, therapeutic, and medication orders into the consumer's plan of care;
 - (vi)f. Consumer Patient care policies and procedures;
 - (vii) 14-006.09A3, 10. Each home health agency must have aA policy process for disposal of controlled drugs maintained in the patient's consumer's home when those drugs are no longer needed by the patient consumer or are expired.; and
 - (viii) A process for use and removal of records and conditions for release of information;
 - (C) Maintain documentation demonstrating that the requirements of this chapter are met; and
 (D) 14-006.10L Accessibility/Availability of Records: Have Rrecords required by 175 NAC 14 be available for inspection and copying by authorized representatives of the Department.

<u>010.02</u> <u>ADMINISTRATION.</u> <u>14-006.02</u> <u>Administration:</u> The governing authority <u>licensee</u> must select and employ an administrator to carry out the policies and directives of the governing authority. The governing authority must define <u>set out</u> the duties and responsibilities of the administrator in writing. Whether employed, elected, contracted, or appointed, <u>tThe</u> administrator must report and be directly responsible to the <u>governing authority licensee</u> in all matters related to the maintenance, operation, and management of the home health agency. The <u>home health agency licensee</u> must organize, manage, and administer <u>its</u> resources to assure <u>that</u> each <u>patient consumer</u> admitted for services receives the necessary level of care, and treatment, <u>and services</u> in a manner consistent with the <u>patient's consumer's</u> needs and desires.

- $\underline{010.02(A)}$ ADMINISTRATOR QUALIFICATIONS. $\underline{14-006.02A}$ The administrator \underline{and} $\underline{back-up\ administrator}$ must:
 - (i)1.Be a physician practitioner holding an active credential under the Uniform Credentialing Act to practice as a practitioner in Nebraska; or
 - (ii)2-Be a registered nurse holding an active credential under the Uniform Credentialing Act to practice as a registered nurse in Nebraska or authority based on the Nurse Licensure Compact to practice as a registered nurse in Nebraska;
 - (iii) Be a Nursing Home Administrator holding an active credential under the Uniform Credentialing Act to practice as a Nursing Home Administrator in Nebraska; or (iv)3.Be an individual with:
 - (1) A bachelor's degree in health care administration, physical therapy, occupational therapy, speech-language pathology, respiratory therapy, or related field; and

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- (2) 2 years or more of full-time work Have training and experience in health service administration and at least one year of supervisory or administrative experience in home health care or related health care program.
- <u>010.02(B)</u> <u>ADMINISTRATOR RESPONSIBILITIES.</u> <u>14-006.02B</u> The administrator <u>must</u> <u>be is</u> responsible for the management of the agency to the extent authority is delegated by the <u>licensee</u> <u>governing authority</u>. <u>A person back-up administrator</u> must be designated in writing to act in the absence of the administrator. The administrator-<u>must have at least has</u> the following responsibilities:
 - (i) Ensuring staff's compliance with all applicable statutes, regulations, and rules;
 - (ii)1. Overseeing and being responsible for the provision and coordination of patient consumer care, treatment, and services;
 - (iii)2. Organizeing and directing the agency's ongoing functions;
 - (iv)3. Maintaining communication between the governing authority licensee and staff;
 - (v)4. Employing qualified personnel sufficient number of staff with appropriate training and skills to meet consumers' care, treatment, and service needs identified in consumers' plan of care and in accordance with job descriptions;
 - (vi)5. Implementing Provide written personnel policies, job descriptions, and current agency policies and procedures that are made available to all personnel;
 - (vii) Ensuring written policies, procedures and forms are individualized for the home health agency and contain effective dates and revisions dates;
 - (viii) Ensuring the home health agency maintains a copy of all active policies, procedures and forms and are available for staff use;
 - (ix) Ensuring the home health agency maintains a copy of all inactive policies, procedures and forms for a minimum of 7 years after the document becomes inactive;
 - (x) Ensuring an investigation is completed on suspected abuse, neglect, exploitation, or misappropriation of money or property and take action to prevent recurrence and to protect all agency consumers from or the potential for such until the investigation is completed;
 - (xi)7. Provideing orientation for new staff, scheduled in-service education programs, and opportunities for continuing education of the staff;
 - (xii) 6. Maintaining appropriate personnel and administrative records:
 - (xiii)8. Ensureing the completion, maintenance, and submission of reports and records as required by the Department; and
 - (xiv)9.Superviseing branch offices. Onsite supervision of branch staff must be provided by the <u>administrator or the</u> administrator's designated person(s) of the parent home health agency at least once a month. Documentation of these visits must be maintained in at the parent home health agency.
- <u>010.03</u> <u>MEDICAL DIRECTOR.</u> <u>14-006.03 Medical Director:</u> A home health agency may choose to have a physician as the medical director. Any home health agency <u>licensee</u> providing respiratory care services <u>through a respiratory care practitioner</u>, must:
 - (A) Hhave a licensed physician to serve as the medical director.; and
 - (B) Meet the requirements in Neb. Rev. Stat. § 38-3214.

<u>O10.04 STAFF REQUIREMENTS.</u> <u>14-006.04 Staff Requirements:</u> <u>Each home health agency The licensee</u> must maintain <u>a sufficient number of</u> staff with the required training and skills to provide the services <u>as approved listed</u> on the agency license and <u>as necessary</u> to meet the needs of each <u>patient consumer</u> accepted for care. <u>I treatment or services in a safe and timely manner</u>. <u>Each home health agency must have job descriptions for each staff position, which includes minimum qualifications required for the position</u>

<u>010.04(A)</u> <u>EMPLOYMENT ELIGIBILITY.</u> <u>14-006.04A Employment Eligibility:</u> Each home health agency <u>licensee</u> must insure and maintain evidence that unlicensed staff assisting in the provision of care or treatment are supervised by the appropriate licensed health care professional. <u>of the following:</u>

010.04(A)(i) CRIMINAL BACKGROUND CHECKS. 14-006.04A1 Criminal Background and Registry Checks: The home health agency must complete and maintain documentation of Completed pre-employment criminal background checks and registry checks on for each unlicensed direct care staff. member 14-006.04A1a Criminal Background Checks: The home health agency must complete a criminal background check on each unlicensed direct care staff through a governmental law enforcement agency or a private entity that maintains criminal background information.

010.04(A)(ii) REGISTRY CHECKS. 14-006.04A1b Registry Checks: The home health agency must Completed pre-employment checks for each direct care staff for adverse findings with each of on the following Nebraska registries:

- (1-)Nurse Aide Registry;
- (2)3-Adult Protective Services Central Registry;
- (3)4. Central Register Registry of Child Protection Cases; and
- (4)5.Nebraska State Patrol Sex Offender Registry.

<u>010.04(A)(iii)</u> <u>HIRING DECISIONS.</u> <u>14-006.04A1c</u> <u>Each home health agency The licensee</u> must:

- (1-) Determine how to use the criminal background and registry information, except for the <u>Sex Offender Registry and the</u> Nurse Aide Registry, in making hiring decisions;
- (2-) Decide whether employment can begin before prior to receiving the criminal background and registry information; and
- (3-) Document any decisions to hire a person with a criminal background or adverse registry findings, except for the Sex Offender Registry and the Nurse Aide Registry. The documentation must include the basis for the decision and how it will not pose a threat to patient consumer safety or patient consumer property.

<u>010.04(A)(iv)</u> <u>ADVERSE FINDINGS.</u> <u>14-006.04A1d</u> The home health agency must net <u>licensee cannot</u> employ a person with an adverse findings <u>on the Sex Offender Registry or</u> on the Nurse Aide Registry regarding patient abuse, neglect, or misappropriation of patient property.

<u>010.04(A)(v)</u> <u>HEALTH STATUS.</u> <u>The licensee must implement written policies and procedures regarding the health status of staff to prevent transmission of disease to consumers. The licensee must complete a health screening for each staff prior to the staff having contact with or providing direct care, treatment, or services for any consumer.</u>

<u>010.04(B)</u> <u>EMPLOYMENT RECORD.</u> <u>14-006.04B</u> <u>Employment Record</u>: <u>Each home health agency must maintain a A</u> current employment record <u>must be kept</u> for each staff <u>person</u> which includes:

- (i)1. The title of that individual's position, qualifications, and description of the duties and functions assigned to that position;
- (ii)2. Evidence of licensure, certification, or approval, if required;
- (iii)3.Performance evaluations made within six 6 months of employment and annually thereafter; and
- (iv)4.Post hire/ and pre-employment health history screening. All employees must have a health history screening after accepting an offer of employment and prior to assuming job responsibilities. A physical examination is at the discretion of the employer based on results of the health history screening.; and
- (v) Documentation of all training.

<u>010.04(C)</u> <u>ORIENTATION.</u> <u>14-006.04C Initial Orientation</u>: <u>Each home health agency must provide and maintain evidence of aA</u>n orientation program <u>must be provided</u> for all new staff and, as needed, for existing staff who are given new assignments. <u>Such training must be documented in the employment record.</u> The orientation program <u>must</u> includes <u>but is not limited to</u>:

- (i)1.Job duties and responsibilities;
- (ii)2. Organizational structure;
- (iii) 3. Patient Consumer rights;
- (iv)4.Patient Consumer care policies and procedures;
- (v)5. Personnel policies and procedures; and
- (vi)6-Reporting requirements for abuse, neglect, and exploitation in accordance with the Adult Protective Services Act, Neb. Rev. Stat. § 28-372, or in the case of a child in accordance with Neb. Rev. Stat. § 28-711 and with home health agency policies and procedures state law.

<u>010.04(D)</u> <u>TRAINING.</u> <u>14-006.04D</u> <u>Training:</u> Each home health agency must ensure <u>All</u> staff <u>must</u> receive training in order to perform job responsibilities <u>14-006.04D2</u> <u>Specialized Training:</u> Each home health agency must provide training of staff to permit performance ef <u>and include training to perform</u> particular procedures or to provide specialized care, whether as part of a training program or as individualized instruction. This training must be documented in personnel records.

010.04(D)(i) RECORDS. 14-006.04D1 Ongoing Training: Each home health agency The licensee must provide and maintain evidence of ongoing/continuous inservices or continuing education for staff. A records must be maintained including date, topic, and participants. of each orientation and other training program, including the signature of staff attending, subject-matter of the training, the names and qualifications of

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instructors, dates of training, length of training sessions, and any written materials provided.

010.04(E) INDIVIDUALS UNDER HOURLY OR PER-VISIT CONTRACTS. 14-006.04E Individuals Under Hourly or Per Visit Contracts: If individuals or entities under hourly or per-visit contracts are utilized by the home health agency, there must be a written contract between the agency licensee and the individual or entity. The licensee must maintain a copy of all active contracts and retain copies of discontinued contracts for seven years after the contract is discontinued. The contract must include but is not limited to:

- (i)1.A statement that patients consumers are accepted for care only by the parent home health agency;
- (ii)2-A description of the services and the manner in which they are to be provided;
- (iii)3.A statement that the contractor must conform to all applicable agency policies, including those related to qualifications;
- (iv)4. A statement that the contractor is responsible for participating in the development of plans of care;
- (v)5. A statement that the services are controlled, coordinated, and evaluated by the parent agency;
- (vi)6. The procedures for submitting clinical and progress notes, scheduling patient consumer care, and continuing periodic patient consumer evaluations; and (vii)7. The procedures for determining charges and reimbursement.

010.04(F) SKILLED NURSING CARE. 14-006.04F Skilled Nursing 14-006.04F1 Skilled nursing services care must be provided by registered and/or or licensed practical nurses in accordance with the physician's approved written plan of care and/or acceptable standards of nursing practice. These services may be offered by the agency directly or under written contractual agreement. The home health agency must ensure a A registered nurse is must be available or on call to the staff during all hours that skilled nursing services are care is provided.

<u>010.04(F)(i)</u> <u>CRITERIA.</u> <u>14-006.04F2</u> Criteria <u>and need</u> for skilled nursing services <u>care</u> and need for skilled services must includes but not be limited to:

- (1-)Services of such complexity that they can be safely and effectively performed only by or under the supervision of a registered nurse;
- (2-)Services not normally requiring skilled nursing care, but which, because of special medical complications, become skilled nursing care because they must need to be performed or supervised by a registered nurse; and
- (3-)The above services when needed to prevent a patient's consumer's further deterioration or preserve a patient's consumer's current capabilities even if recovery or medical improvement is not possible.

<u>010.04(F)(ii)</u> <u>PROVIDED BY A REGISTERED NURSE.</u> <u>14-006.04F3</u> When skilled nursing care is ordered by a <u>physician practitioner</u>, the following specific services must be provided by a registered nurse:

- (1-)Initial nursing assessment visit to a patient consumer requiring skilled nursing care:
- (2-)Reevaluation of the patient consumer's nursing needs;

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- (3-)Provision of services requiring specialized nursing skill;
- (4-)Initiation of appropriate preventive and rehabilitative nursing procedures;
- (5-)Coordination of services; and
- (6-)Supervision of other nursing personnel.

010.04(F)(iii) PROVIDED BY A REGISTERED NURSE OR LICENSED PRACTICAL NURSE. 14-006.04F4 When skilled nursing care is ordered by a physician practitioner, the following specific services may be performed by a registered nurse or by a licensed practical nurse if s/he the licensed practical nurse is under the supervision of a registered nurse:

- (1-) Implementing the plan of care and necessary revisions to the plan of care. A registered nurse must review the plan of care as often as the severity of the patient's consumer's condition requires, but at least every 62 days;
- (2-) Preparation of clinical and progress notes;
- (3-) Informing the physician practitioner, and other personnel of changes in the patient's consumer's conditions and needs;
- (4-) Teaching other nursing personnel; and
- (5-) Teaching the patient consumer and caregiver for the purpose of meeting nursing and other related needs.

<u>O10.04(G)</u> <u>HOME HEALTH AIDE AND MEDICATION AIDE.</u> <u>14-006.04G</u> <u>Home Health Aide & Medication Aide:</u> Each <u>home health agency licensee</u> that employs or contracts home health aides or medication aides must meet the following requirements for training and testing prior to providing care and services to <u>patients.</u> <u>consumers and for providing services:</u>

- (i) 14-006.04G1 Employ Qualified Aides: A home health agency must employ Use only home health aides qualified to provide home health care pursuant to Neb. Rev. Stat. §§ 71-6601 to 71-6615. The Department will prescribe procedures for verification by home health agencies of successful completion of the requirements of Neb. Rev. Stat. § 71-6603. Any home health aide not acting as such for a period of 3 years must repeat the 75-hour training course;
- (ii) 14-006.04G2 Direction and Supervision: Each home health agency must provide direction (plan of care/assignment sheet) Provide direction by using an aide care plan and assignment sheet written by a registered nurse (RN) and through RN registered nurse supervision of home health aides. The home health agency licensee must ensure a registered nurse is available or on call to the staff during all hours that home health aide or medication aide services are provided. Any other task the licensee chooses to have a home health aide perform must not include a task which requires a credential:
- (iii) 14-006.04G3 Inservice Program: A home health agency must provide or make available to its home health aides four one-hour Provide in-service programs per year on subjects relevant to home health care. The agency must maintain documentation of these programs. training as required by Neb. Rev. Stat. § 71-6606;
- (iv) 14-006.04G4 Permitted Acts: Only allow Hhome health aides may to perform only personal care, assistance with the activities of daily living, and basic therapeutic care, acts permitted in Neb. Rev. Stat. § 71-6605.

- (v) If the licensee uses unlicensed individuals to A home health aide must only provide medication in compliance with the Medication Aide Act. Home health aides must not perform acts which require the exercise of nursing or medical judgment. the individuals must be registered as a Medication Aide.
 - 14-006.04G5 Requirements: To act as a home health aide, a person must:
 - 1. Be at least 18 years of age;
 - 2. Be of good moral character;
 - 3. Not have been convicted of a crime under the laws of this State or another jurisdiction, the penalty for which is imprisonment for a period of more than one year and which is rationally related to the person's fitness or capacity to act as a home health aide;
 - 4. Be able to speak and understand the English language or language of the home health agency patient and the home health agency staff member who acts as the home health aide's supervisor;
 - 5. Meet one of the following qualifications and provide proof of meeting the qualifications to the home health agency:
 - a. Has successfully completed a 75-hour home health aide training course which meets the standards described in Neb.Rev. Stat. § 71-6608.01;
 - b. Is a graduate of a practical or professional school of nursing;
 - c. Has been employed by a licensed home health agency as a home health aide II prior to September 6, 1991;
 - d. Has successfully completed a course in a practical or professional school of nursing which included practical clinical experience in fundamental nursing skills and has completed a competency evaluation as described in <u>Neb. Rev. Stat.</u> § 71–6608.02;
 - e. Has successfully completed a 75-hour basic course of training approved by the Department for nursing assistants as required by Neb. Rev. Stat. § 71-6039 and has completed a competency evaluation as described in Neb. Rev. Stat. § 71-6608.02;
 - f. Has been employed by a licensed home health agency as a home health aide I prior to September 6, 1991 and has completed a competency evaluation as described in Neb. Rev. Stat. § 71-6608.02; or
 - g. Has met the qualifications equal to one of those contained in 175 NAC 14-006.04G5, item 5 in another state or territory of the United States; and
 - 6. Has been listed on the Medication Aide Registry operated by the Department, if identified as a medication aide.

14-006.04G6 Home Health Aide Training Course

<u>14-006.04G6a</u> A home health aide training course must meet the following standards with regard to content and duration of training,

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qualifications for instructors, and documentation of training. The course must address each of the following subject areas through classroom and supervised practical training totaling at least 75 hours, with at least 16 hours devoted to supervised practical training after the individual being trained has completed at least 16 hours of classroom training.

- 1. Communication skills:
- 2. Observation, reporting, and documentation of patient status and the care or service furnished;
- 3. Reading and recording temperature, pulse, and respiration;
- 4. Basic infection control procedures:
- 5. Basic elements of body functioning and changes in body functioning that must be reported to a home health aide's supervisor;
- Maintenance of a clean, safe, and healthy environment;
- 7. Recognizing emergencies and knowledge of emergency procedures;
- The physical, emotional, and developmental needs of and ways to work with the populations served by the home health agency, including the need for respect of the patient, his or her privacy, and his or her property;
- Appropriate and safe techniques in personal hygiene and grooming that include:
 - a. Bath: Sponge, bed bath, tub, and shower;
 - b. Shampoo: Sink, tub, and bed;
 - c. Nail and skin care;
 - d. Oral hygiene; and
 - e. Toileting and elimination;
- 10. Safe transfer techniques and ambulation;
- 11. Normal range of motion and positioning;
- 12. Adequate nutrition and fluid intake; and

13. Any other task that the home health agency may choose to have the home health aide perform.

14-006.04G6b The training and supervision of home health aides during the supervised practical portion of the training must be performed by or under the general supervision of a registered nurse who possesses a minimum of two years of nursing experience, at least one year of which is in the provision of home health care, and who has supervised home health aide services for at least six months. Other individuals may be used to provide instruction under the supervision of a qualified registered nurse.

<u>14-006.04G6c</u> The home health agency must maintain sufficient documentation to demonstrate that the requirements of 175 NAC 14-006.04G6 are met.

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<u>14-006.04G6d</u> A home health aide training course may be offered by any organization, except a home health agency that has had its license denied, suspended, or revoked or has admissions or re-admissions prohibited must not offer a home health aide training course for a period of 24 months after the occurrence of the action.

(vi) 14-006.04G7 Verify Competency 14-006.04G7a Each home health agency must Verify and maintain records of document the competency of all home health aides employed by the agency, prior to the an aide providing services in a patient's consumer's home. 14-006.04G7c Home_Health_Aide_Competency Evaluation Requirements 14-006.04G7c(1) Home health aide The competency evaluation must address each of the subjects listed in 175 NAC 14-006.04G7c. items are set out at Neb. Rev. Stat. § 71-6608.01 in subdivisions (1)(b) through (1)(m). 14-006.04G7c(2) The All competency evaluations must be performed by a registered nurse. 14-006.04G7c(3) The subject areas in 175 NAC 14-006.04G7c must be evaluated by through observation, and a written or oral examination. 14-006.04G7c(3)(a) Observations must be made with a A live patient consumer or individual, and must include but are not limited to: are to be included in the observation portion of the competency evaluation for the requirements in Neb. Rev. Stat. § 71-6608.01 in subdivisions (1)(c), 1(i), 1(i)(i) through 1(i)(vi), (1)(j) and (1)(k). The competency evaluation for the requirements at Neb. Rev. Stat. § 71-6608.01 in subdivisions (1)(a), (1)(b), (1)(d) through (1)(h), (1)(I) and (1)(m) are to be included in the written or oral examination;

<u>14-006.04G7c(3)(a)</u> Observations must be made with a live patient or other individual, and must include but are not limited to:

- 1. Reading and recording temperatures, pulse, and respiration;
- 2. Bath: Sponge, bedbath, tub, and shower;
- 3. Shampoos: Sink, tub, and bed;
- 1. Nail and skin care:
- 5. Oral hygiene:
- 6. Toileting and elimination;
- Safe transfer techniques and ambulation;
- 8. Normal range of motion and positioning; and
- 9. Any other task that the home health agency may choose to have the home health aide perform.

<u>14-006.04G7c(3)(b)</u> The written or oral examination must include but is not limited to:

- 1. Communication skills:
- 2. Observation, reporting, and documentation;
- 3. Basic infection control procedures;
- 4. Basic elements of body functioning and changes in body functioning that must be reported to a home health aide's supervisor:

- 5. Maintenance of a clean, safe, and healthy environment;
- 6. Recognizing emergencies and knowledge of emergency procedures;
- 7. The physical, emotional, and developmental needs of and ways to work with the population served by the home health agency, including respect for the patient, his or her privacy and property; and
- 8. Adequate nutrition and fluid intake.

14-006.04G7c(4) A home health aide that receives an unsatisfactory on any task performed must not perform that task without direct supervision by a Nebraska-licensed nurse until after he/she receives training in that task, is evaluated, and subsequently is evaluated as satisfactory.

- (vii) 14-006.04G7d Home Health Aides, Care Plan, and Supervision 14-006.04G7d(1) RN supervision of the home health aide providing basic therapeutic care must include at a minimum an onsite visit to each patient by a registered nurse, with or without the home health aide present, once every two weeks. If the patient is receiving skilled nursing care, the registered nurse must perform the supervisory visit. If the patient is not receiving skilled nursing care, but is receiving another skilled service (that is, physical therapy, occupational therapy, or speech-language pathology services), supervision may be provided by the appropriate therapist. Use a home health aide care plan and supervision that meets the requirements in Neb. Rev. Stat. § 71-6607 and which includes:
 - (1) 14-006.04G7d(2) A licensed registered nurse must make a An initial evaluation visit to each patient for whom the physician orders home health aide services, and must devise a consumer by a registered nurse:
 - (a) Prior to home health aide services being provided; and
 - (b) A written plan of care for the physician's approval. developed by a registered nurse and approved by the practitioner. The registered nurse must review this is responsible for reviewing the plan of care as often as the severity of the consumer's patient's condition requires, but and at least every 62 days. If the home health aide provides only personal care or activities of daily living the clinical record does not need to contain a practitioner's order for the care; and
 - (c) Consumer-specific written instructions for each consumer;
 - (2) Documentation of each visit made by a home health aide;
- (viii) <u>14-006.04G7d(3)</u> The <u>Ensure each</u> home health aide <u>must</u> provides services in accordance with the <u>physician's practitioner</u>-approved written plan of care <u>and the home health aide care plan under the supervision of the registered nurse or appropriate therapist. The care plan must include patient specific written instructions, prepared by the supervising registered nurse or appropriate therapist, for each patient's care. If home health aides provide only personal care and or activities of daily living, the clinical record does not need to contain a physician's order for the care. Visits made by home health aides must be documented in accordance with the plan of care prepared by the RN or the appropriate therapist.</u>

<u>14-006.04G7d(4)</u> RN supervision of the aide services consisting of personal care, assistance with activities of daily living, and measuring vital signs, if such measurements are taken at the request of the patient and are not required pursuant to the nursing care plan, must include, at a minimum, an onsite visit by the registered nurse to each patient with or without the home health aide present, once every 62 days and an onsite visit to observe each home health aide providing care and assistance, and measuring vital signs once every six months.

010.04(H) PHYSICAL THERAPY. 14-006.04H Physical Therapy 14-006.04H1 Physical therapy services must be provided by a physical therapist in accordance with the physician's approved written plan of care and prevailing standards of practice. These services may be offered by the agency directly or under written contractual agreement. A physical therapist must make an initial evaluation visit to each patient consumer for whom the physician practitioner orders home physical therapy services, and must devise a written plan of care for the physician's practitioner's approval. The physical therapist must review this plan of care as often as the severity of the patient's consumer's condition requires, but at least every 62 days. All physical therapy services performed by physical therapy assistants or physical therapy aides must be supervised by a licensed physical therapist according to Neb. Rev. Stat. §§ 71-2808 to 71-2822.

 $\underline{\text{14-006.04H2}}$ No physical therapist assistant may perform the services specified in Neb. Rev. Stat. § 71-2810 even when under the supervision of a physical therapist.

<u>14-006.04H3</u> Supervision means a licensed physical therapist must be responsible and assumes legal liability for the services of physical therapist assistant. The supervising physical therapist must provide onsite supervision once every seven days or once every five visits, whichever comes first. Except in cases of emergency or when appropriate duties and protocols have been outlined in the initial application and approved by the board, supervision requires that the physical therapist be present on the premises of the practice site for consultation and direction of the actions of the physical therapist assistant. These exceptions must also include, but not be limited to:

- Ambulating patients;
- 2. Applying hot packs; and
- 3. Performing range of motion exercises.

<u>010.04(I)</u> <u>SPEECH PATHOLOGY.</u> <u>14-006.04I</u> <u>Speech Pathology</u> Speech pathology services must be provided by a speech pathologist in accordance with the physician's approved written plan of care and prevailing standards of practice. These services may be offered by the agency directly or under written contractual agreement. <u>14-006.04I2</u> Speech pathology services do not include the practice of medical diagnosis, medical treatment, or surgery. <u>14-006.04I3</u> A speech pathologist must make an initial evaluation visit to each patient consumer for whom the physician practitioner orders home speech

pathology services, and must devise a written plan of care for the physician's practitioner's approval. The speech pathologist must review this plan of care as often as the severity of the patient's consumer's condition requires, but at least every 62 days.

<u>010.04(J)</u> <u>OCCUPATIONAL THERAPY.</u> <u>14-006.04J Occupational Therapy 14-006.04J1</u> Occupational therapy services must be provided by an occupational therapist in accordance with the physician's approved written plan of care and prevailing standards of practice. These services may be offered by the agency directly or under written contractual agreement.

14-006.04J2 Occupational therapy services may include:

- 1. Teaching daily living skills;
- 2. Developing perceptual-motor skills and sensory integrative functioning;
- 3. Developing pre-vocational capacities;
- 4. Designing, fabricating, or applying selected orthotic and prosthetic devices or selective adaptive equipment;
- 5. Using specifically designed therapeutic media and exercises to enhance functional performance;
- 6. Administering and interpreting tests, such as manual muscle and range of motion; and
- 7. Adapting environments for the handicapped.

<u>14-006.04J3</u> An occupational therapist must make an initial evaluation visit to each <u>patient consumer</u> for whom the <u>physician practitioner</u> orders home occupational therapy services, and must devise a written plan of care for the <u>physician's practitioner's</u> approval. The occupational therapist must review this plan of care as often as the severity of the <u>patient's consumer's</u> condition requires, but at least every 62 days.

14-006.04J4 All occupational therapy services performed by an occupational therapy assistant must be supervised by, or in consultation with, an occupational therapist. All occupational therapy services performed by an occupational therapy aide must be supervised by an occupational therapist. Supervision means the process by which the quantity and quality of work of an occupational therapy assistant is monitored. This supervision means the directing of the authorized activities of an occupational therapy assistant by a licensed occupational therapist and must not be construed to require the physical presence of the supervisor when carrying out assigned duties.

010.04(K) RESPIRATORY CARE. 14-006.04K Respiratory Care

<u>14-006.04K1</u> Respiratory care services provided by a respiratory care practitioner must be provided in accordance with the physician's approved written plan of care and prevailing standards of practice, including the directions of a medical director as required by <u>Neb. Rev. Stat.</u> §§ 71-1,229 to 71-1,230. These services may be offered by the agency directly or under written contractual agreement.

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14-006.04K2 Respiratory care services include:

- 1. Therapeutic and diagnostic use of medical gases, administering apparatus, humidification, and aerosols;
- Ventilatory assistance and control;
- 3. Postural drainage;
- 4. Chest physiotherapy and breathing exercises;
- 5. Respiratory rehabilitation;
- 6. Cardiopulmonary resuscitation;
- 7. Maintenance of nasal or oral endotracheal tubes;
- 8. Administration of aerosol and inhalant medications to the cardiorespiratory system; and

9.Use of specific testing techniques employed in respiratory care to assist in diagnosis, monitoring, treatment, and research. These techniques include, but are not limited to: measurement of ventilatory volumes; pressures, and flows; measurement of physiologic partial pressures; pulmonary function testing; and hemodynamic and other related physiological monitoring of the cardiopulmonary system.

<u>14-006.04K3</u> A respiratory care practitioner <u>or physician</u> must make an initial evaluation visit to each <u>patient consumer</u> for whom the <u>physician practitioner</u> orders home respiratory care services, and must devise a written plan of care for the approval of the <u>physician consumer's practitioner</u> and the <u>agency's medical director</u>. The respiratory care practitioner, <u>practitioner</u> along with the <u>agency's medical director</u>, must review this plan of care as often as the severity of the <u>patient's consumer's</u> condition requires, but at least every 62 days.

010.04(L) SOCIAL WORK SERVICES. 14-006.04L Social Work Services 14-006.04L1 All sSocial work services must be provided by a qualified certified social worker who is certified or credentialed in accordance with the prevailing standards of practice. These services may be offered by the agency directly or under written contractual agreement with a master's or doctoral degree and who has 1 year of social work experience in a health care setting.

14-006.04L2 Therapeutic social work services in a home health agency include:

- 1. Information, resource identification and development, and referral services:
- 2. Preparation and evaluation of psychosocial assessments and development of social work service plans; and
- 3. Clinical treatment and prevention of psychosocial dysfunction, disability, or impairment, including emotional and mental disorders.

14-006.04L3 Social work practice must not include:

1. Measuring and testing of personality or intelligence;

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- 2. Accepting fees or compensation for the treatment of disease, injury, or deformity of persons by drugs, surgery, or any manual or mechanical treatment whatsoever;
- 3. Prescribing drugs or electroconvulsive therapy; or
- 4. Treating organic diseases or major psychiatric diseases, except when practiced in association with and under the general supervision of a physician.

<u>14-006.04L4</u> A <u>certified</u> social worker must make an initial evaluation visit to each <u>patient</u> <u>consumer</u> for whom the <u>physician practitioner</u> orders <u>home</u> social work services, and must devise a written plan of care for the <u>physician's practitioner's</u> approval. The <u>certified</u> social worker must review this plan of care as often as the severity of the <u>patient's consumer's</u> condition requires, but at least every 62 days.

O10.04(M) DIALYSIS. 14-006.04M Dialysis Home dialysis services must be provided by a registered nurse trained in dialysis; under the direction of a physician, in accordance with the physician's approved written plan of care and prevailing standards of practice These services may be offered by the agency directly or under written contractual agreement. 14-006.04M3 A registered nurse, trained in dialysis, must make an initial evaluation visit to each patient consumer for whom the physician practitioner orders dialysis and must devise a written plan of care for the physician's practitioner's approval. The registered nurse must review this plan of care as often as the severity of the patient's consumer's condition requires, but at least once every 62 days. 14-006.04M2 Home dialysis services include:

(i)1.Hemodialysis; and

(ii)2.Continuous ambulatory pPeritoneal dialysis;.

- 3. Continuous cyclic peritoneal dialysis; and
- 4. Intermittent peritoneal dialysis.

O10.04(N) INTRAVENOUS THERAPY. 14-006.04N Intravenous Therapy 14-006.04N1 All intravenous therapy services must be provided by a registered nurse in accordance with the physician's written approved plan of care and prevailing standards of practice. These services may be offered by the agency directly or under written contractual agreement. 14-006.04N3 A registered nurse must make an initial evaluation visit to each patient consumer for whom the physician practitioner orders home intravenous therapy and must devise a written plan of care for the physician's practitioner's approval. The registered nurse must review the plan of care as often as the severity of the patient's consumer's condition requires, but at least every 62 days. 14-006.04N2 Home intravenous therapy includes, but is not limited to:

(i)4. Total parenteral nutrition (TPN);

(ii)2. Hydration therapy;

(iii)3.Chemotherapy:

(iv)4. Antibiotic therapy; and

(v)5.Blood and blood products.

<u>010.05</u> <u>CONSUMER RIGHTS.</u> <u>14-006.05</u> <u>Patient Rights:</u> The <u>governing body licensee</u> must establish a bill of rights that will be equally applicable to all patients consumers. The home

health agency licensee must provide the patient/designee consumer or designee a written notice of the patient's consumer's rights in advance of furnishing before providing care, treatment or services to the patient consumer or during the initial evaluation visit before the initiation of treatment. The agency must maintain dDocumentation showing that the patient/designee consumer or designee has received and understands the intent of the patient's consumer's rights must be maintained.

- 010.05(A) RIGHTS. The patient consumer must have the right to:
 - (i)1. Choose the home health agency that provides their his or her care;
 - (ii)2. Participate in the planning of their his or her care and to receive appropriate instructions and education regarding the plan, prior to the care being provided and as changes are made in the plan of care:
 - (iii)3. Request information about their his or her diagnosis, prognosis, and treatment, including alternatives to care and risks involved, in terms that they consumers and their families or designees can readily understand so that they can give their informed consent;
 - (iv)4. Refuse home health care and to be informed of possible health consequences of this action:
 - (v)5. Care given without discrimination as to race, color, creed, sex, age, or national origin;
 - (vi)6. Be admitted for service only if the agency licensee has the ability to provide safe, professional care at the level of intensity needed and to reasonable continuity of care;
 - (vii)7-Confidentiality of all records, communications, and personal information;
 - (viii)8-Review all health records pertaining to them the consumer, unless, the physician practitioner has documented otherwise in the medical record;
 - (ix)9. Receive both an oral and written explanation regarding termination if services are terminated for any reason other than discharge and receive information regarding community resources. Patients Consumers must receive at least a two 2 week notice prior to termination of services. When a patient consumer is discharged by the physician's practitioner's written order, a two 2 week notice is not required. A two 2 week notice is not required when patient consumer services are being terminated based on an unsafe care environment in the patient's consumer's home, patient consumer non-compliance with the plan of care, or failure to pay for services rendered;
 - (x)10. Voice complaints/grievances complaints or grievances and suggest changes in service or staff without fear of reprisal or discrimination. Complaints made by the patient/designee consumer or designee received by the home health agency licensee regarding care or treatment must be investigated. The agency licensee must document both the existence and the resolution of the complaint. The patient/designee consumer or designee must be informed of the outcome/resolution outcome and resolution of the complaint or grievance;
 - (xi)11. Be fully informed of agency policies and charges for services, including eligibility for third-party reimbursement, prior to receiving care;
 - (xii) 12. Be free of verbal, physical, and psychological abuse and to be treated with dignity:
 - (xiii)13. Have his or her property treated with respect; and

(xiv)14. Receive information regarding advanced directives.

All patients, designees, or guardians, prior to the commencement of services, must be given a copy of the patient's rights.

<u>14-006.05A</u> Copies of the Bill of Rights: The home health agency must give to all patients or designees a copy of the bill of rights upon the commencement of services. The home health agency must maintain documentation showing that it has complied with this requirement.

010.05(B) ADVANCE DIRECTIVES. 14-006.05B Advance Directives: The home health agency must comply with the requirements of Neb. Rev. Stat. §§ 30-3041 to 30-3432 (Health Care Power of Attorney Act) and §§ 20-401 to 20-416 (Rights of the Terminally III Act). The home health agency must inform and distribute written information to the patient/designee consumer or designee, in advance, concerning its policies on advance directives, including a description of applicable Sstate law.

O10.05(C) IN-HOME ASSESSMENT AND CONSENT. 14-006.05C In-Home Assessment and Consent: Authorized agents of the Department have the right, with the consent of the patient/designee consumer or designee, to visit patient's consumer's homes during the provision of home health services in order to make an assessment of the quality of care being given to patients consumers.

O10.05(C)(i) CONSENT. 14-006.05C1 Consent: A patient/designee consumer or designee whose home is to be visited by an authorized representative of the Department must be notified by the home health agency licensee or the Department before the visit, to ascertain obtain a verbal consent for the visit. A written consent form clearly stating that the patient consumer voluntarily agrees to the visit must be presented to and signed by the patient/designee consumer or designee prior to observation of care or treatment by the Department representative. The home health agency licensee must arrange this visit.

<u>010.05(C)(ii)</u> <u>RIGHT TO REFUSE.</u> <u>14-006.05C2 Right to Refuse:</u> All home health patients consumers have the right to refuse to allow an authorized representative of the Department to enter their his or her homes for the purposes of assessing the provision of home health services.

14-006.05D Competency of Patients

<u>14-006.05D1</u> In the case of the patient adjudged incompetent under the laws of the State by a court of competent jurisdiction, the rights of the patient are exercised by the persons authorized under State law to act on the patient's behalf.

<u>14-006.05D2</u> In the case of the patient who has not been adjudged incompetent by the State court, any person designated in accordance with State law may exercise the patient's rights to the extent provided by the law.

<u>14-006.06 Complaints/Grievances:</u> Each home health agency must establish and implement a process that promptly addresses complaints/grievances filed by patients/designees. The process includes but is not limited to:

- 1. A procedure for submission of complaints/grievances that is made available to patients or designees;
- Time frames and procedures for review of complaints/grievances and provision of a response; and
- 3. How information from complaints/grievances and responses are utilized to improve the quality of patient care and treatment.

<u>14-006.07</u> <u>Quality Assurance/Improvement</u>: A home health agency must have a quality assurance/improvement program to review services concurrently and retrospectively in accordance with a written quality assurance/improvement plan. The results must be recorded quarterly and reported to the governing authority annually.

<u>14-006.07A</u> The quality assurance/improvement program must be ongoing and consist of collection and assessment of important aspects of patient care. The program must provide a mechanism to:

- 1. Identify problems;
- 2. Recommend appropriate action; and
- 3. Implement recommendations.

<u>14-006.07B</u> There must be a written quality assurance/improvement plan which must include at least the following:

- 1. Agency objectives;
- 2. Involvement of all patient care disciplines, if more than one service is offered by the agency;
- 3. Description of how the agency's services will be administered and coordinated:
- 4. Methodology for monitoring, evaluating, and improving the quality of care;
- 5. Setting of priorities for resolving problems:
- 6. Monitoring to determine effectiveness of action;
- 7. Oversight responsibility; and
- 8. Mechanism for review of quality assurance plan.

O10.06 CONSUMER CARE, TREATMENT AND SERVICES. 14-006.08 Patient Care and Treatment: Each home health agency must establish and implement policies and procedures that encompass all care and treatment provided to patients. The policies and procedures are consistent with prevailing professional standards, and delineate the scope and services provided in the home health agency and encompass aspects to protect the health and safety of patients. Home health services must include but are not limited to:

(A)1.A physician's practitioner's order for home health services for a patient care, treatment or services to be provided in the consumer's home;

- (B)2.A patient's consumer's care must follow a written plan of care devised by a registered nurse or qualified professional of the appropriate discipline after an initial visit to the patients residence consumer's home:
 - <u>(i)a.</u>The plan of care must be approved by the <u>patient's physician</u> <u>consumer's practitioner</u>; <u>and</u>
 - (iii)b. The plan of care must be reviewed periodically by a registered nurse or other qualified professional of the appropriate discipline as often as the severity of the patient's consumer's condition requires, but at least every 62 days:
 - c. Each home health agency must have policies and procedures describing the method to obtain and incorporate physician orders into the plan of care;
- (C)3.A home health agency licensee that provides more than one service to a single patient consumer must be responsible for coordination of those services to assure that the services effectively complement one another and support the objectives in the plan of care; and
- (D)4.The home health agency must send a A written summary report of the care, treatment, and services provided to the consumer must include pertinent facts from the clinical notes and progress notes and must be provided sent to the consumer's attending physician practitioner as often as the severity of the patient's consumer's condition requires, but at least every 62 days.
 - The home health agency that provides services under arrangement with another agency or individual must be subject to a written contract conforming to the requirements of 175 NAC 14-006.04E; and
 - 6. A registered nurse can provide those independent nursing activities authorized within the Nebraska Nurse Practice Act without a physician's order.

<u>010.07</u> <u>ADMINISTRATION OR PROVISION OF MEDICATIONS.</u> <u>14-006.09</u> <u>Administration or Provision of Medications</u>: The home health agency must establish and implement policies and procedures to ensure patients <u>Consumers must</u> receive medications only as legally prescribed by a medical practitioner, in accordance with the <u>practitioner-approved plan of care</u>, the <u>five 5</u> rights, and prevailing professional standards.

<u>010.07(A)</u> <u>METHODS OF ADMINISTRATION.</u> <u>14-006.09A Methods of Administration:</u> When the <u>home health agency licensee</u> is responsible for the administration of medications, it must be accomplished by the following methods:

O10.07(A)(i) SELF-ADMINISTRATION OF MEDICATIONS. 14-006.09A1 Self-Administration of Medications: Patients Consumers must may be allowed to self-administer medications, with or without supervision, when the home health agency licensee determines that the patient consumer is competent and capable of doing so and has the capacity to make an informed decision about taking medications in a safe manner. The home health agency licensee must develop and implement written policies to address patient consumer self-administration of medication, including:

- (1)1. Storage and handling of medications;
- (2)2.Inclusion of the determination that the patient consumer may self-administer medication in the patient consumer plan of care; and
- (3)3. Monitoring the plan to assure continued safe administration of medications by the patient consumer.

010.07(A)(ii) LICENSED HEALTH CARE PROFESSIONAL. 14-006.09A2 Licensed Health Care Professional: When the home health agency licensee uses a licensed health care professional for whom medication administration is included in the scope of practice, the home health agency licensee must ensure the medications are properly administered in accordance with prevailing professional standards and state and federal law.

010.07(A)(iii) PROVISION OF MEDICATION BY A PERSON OTHER THAN A LICENSED HEALTH CARE PROFESSIONAL. 14-006.09A3 Provision of Medication by a Person other than a Licensed Health Care Professional: When the home health agency licensee uses a person other than a licensed health care professional in the provision of medications, the home health agency licensee must use individuals who are registered medication aides and must comply with the Medication Aide Act and must follow 172 NAC 95 and 96. Each home health agency must establish and implement policies and procedures as follows:

- 1. To ensure that medication aides and other unlicensed persons who provide medications are trained and have demonstrated the minimum competency standards specified in 172 NAC 95-004;
- 2. To ensure that competency assessments and/or courses for medication aides and other unlicensed persons are provided in accordance with the provisions of 172 NAC 96-005;
- 3. That specify how direction and monitoring will occur when the home health agency allows medication aides to perform the routine/acceptable activities authorized by 172 NAC 95-005, and as follows:
 - a. Provide routine medication; and
 - b. Provision of medications by the following routes:
 - (1) Oral which includes any medication given by mouth including sublingual (placing under the tongue) and buccal (placing between the cheek and gum) routes and oral sprays;
 - (2) Inhalation which includes inhalers and nebulizers, including oxygen given by inhalation;
 - (3) Topical application of sprays, creams, ointments, and lotions and transdermal patches; and
 - (4) Instillation by drops, ointments, and sprays into the eyes, ears and nose;
- 4. That specify how direction and monitoring will occur when the home health agency allows medication aides and other unlicensed persons

to perform the additional activities authorized by 172 NAC 95-009.07, which includes but are not limited to:

- a. Provision of PRN medications:
- b. Provision of medications by additional routes including but not limited to gastrostomy tube, rectal, and vaginal; and/or
- c. Participation in monitoring:

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- 5. That specify how competency determinations will be made for medication aides and other unlicensed persons to perform routine and additional activities pertaining to medication provision;
- 6. That specify how written direction will be provided for medication aides and other unlicensed persons to perform the additional activities authorized by 172 NAC 95-009;
- 7. That specify how records of medication provision by medication aides and other unlicensed persons will be recorded and maintained:
- 8. That specify how medication errors made by medication aides and other unlicensed persons and adverse reactions to medications will be reported. The reporting must be:
 - a. Made to the identified person responsible for direction and monitoring;
 - b. Made immediately upon discovery; and
 - c. Documented in the patient's medical records;

010.07(A)(iv) MAINTAIN OVERALL SUPERVISION, SAFETY, AND WELFARE OF CONSUMERS. 14-006.09A3 #9 When the home health agency licensee is not responsible for medication administration and provision, the agency licensee must maintain retains responsibility for overall supervision, safety, and welfare of the patient consumer.

010.07(B) ADVERSE REACTIONS AND MEDICATION ERRORS. 14-006.09B Each home health agency licensee must have and implement policies and procedures for reporting report any adverse reactions to a medication by the consumer and any medication errors in administration or provision of prescribed medications to the patient's consumer's licensed practitioner in a timely manner immediately upon discovery and a A written report of the adverse reaction and medication error prepared must be completed immediately upon discovery and kept in the consumer's record. Errors must include any variance from the five 5 rights or the prescription.

<u>14-006.09C</u> Each home health agency must have policies and procedures for reporting any adverse reaction to a medication immediately upon discovery to the patient's licensed practitioner and document the event in the patient's medical record.

<u>14-006.09D</u> Each home health agency must establish and implement appropriate policies and procedures for those staff authorized to receive telephone and verbal diagnostic, therapeutic, and medication orders.

010.08 RECORDKEEPING REQUIREMENTS. 14-006.10 Record Keeping Requirements: A home health agency licensee must maintain have a clinical records for each patient consumer and provide relevant information from these this clinical records to the personnel providing services in the patient's consumer's home. A licensee must maintain and safeguard consumer rosters and clinical records from unauthorized use, loss and unintended destruction.

<u>010.08(A)</u> <u>CONTENT.</u> <u>14-006.10A Content:</u> The clinical record must contain sufficient information to identify the <u>patient consumer</u> clearly, to justify the diagnosis, <u>care</u>, and treatment, <u>and services</u>, and to document the results of <u>care</u>, treatment, <u>and services</u> accurately. <u>The licensee must provide pertinent current and past medical history to the licensed personnel providing services on its behalf.</u> All clinical records must contain at least the following general categories of data:

(i)4.Identification data and consent forms;

- (ii)2. The name and address of the patient's consumer's physician(s), or physicians and practitioners;
- (iii)3. The physician's practitioner's signed order for home health care and the practitioner approved plan of care, must include, when appropriate to the services being provided:
 - (1)a.Medical diagnosis;
 - (2)b. Medication orders;
 - (3)c.Dietary orders;
 - (4)d. Activity orders; and
 - (5)e.Safety orders;
- (iv)4.Initial and periodic assessments and care plan by disciplines providing services;
- a. The home health agency must provide pertinent current and past medical history to the licensed personnel providing services on its behalf;
- (v)5. Signed and dated admission, observation, progress, and supervisory notes;
- (vi)6. Copies of written summary reports sent to the physician practitioner;
- (vii)7. Diagnostic and therapeutic orders signed by the physician practitioner;
- (viii)8-Reports of treatment and clinical findings; and
- (ix)9.Discharge summary report.

<u>010.08(B)</u> <u>CENTRALIZED.</u> <u>14-006.10B</u> All clinical information pertaining to the <u>patient's consumer's</u> care must be centralized in the <u>patient's consumer's</u> clinical record maintained by the parent <u>home health agency</u> or <u>by a branch of the home health agency</u>.

<u>14-006.10C</u> Clinical records of services provided for each patient must be kept in ink, typed, or on electronic data systems.

<u>010.08(C)</u> <u>TIMELY ENTRIES.</u> <u>14-006.10D</u> Entries into the <u>consumer's</u> clinical record for <u>care, treatment, and</u> services <u>rendered provided</u> must be written within 24 hours and incorporated into the <u>consumer's</u> clinical record within 7 working days. <u>When a Medication Administration Record (MAR)</u> is used by the home health agency, entries into the <u>consumer's Medication Administration Record (MAR) must be made by the staff member who administered or provided the medication to the consumer immediately after <u>administration or provision of the medication and incorporated into the consumer's clinical record within 7 working days.</u></u>

<u>010.08(D)</u> <u>PROVIDER INDENTIFICATION.</u> <u>14-006.10E</u> Entries must be made by the person providing services, must contain a statement of facts personally observed, and must be signed with full name. Initials may be used if identified in the clinical record.

<u>010.08(E)</u> <u>VERBAL ORDERS.</u> <u>14-006.10F</u> All <u>physician's practitioner's</u> verbal orders for care, <u>treatment</u>, <u>services</u>, <u>and medications</u> must be signed and incorporated into the clinical record within 30 days.

<u>010.08(F)</u> <u>SECURED.</u> <u>14-006.10C</u> Clinical records must be secured in locked storage <u>and electronic records must be password protected.</u> Written policies and procedures must be developed regarding use and removal of records and the conditions for release of <u>information</u>. The <u>patient's consumer's</u> or legal designee's written consent must be required for release of information not otherwise authorized by law.

010.08(G) CONSUMER ROSTER. The licensee must maintain a daily consumer roster which clearly identifies all consumers scheduled and accepted for care, treatment, or services by the agency. The consumer roster must include information necessary to identify each consumer and the care, treatment and services to be provided by the agency.

<u>14-006.10H Retention:</u> Clinical records must be retained in a retrievable form for at least five years after the last discharge of the patient. In case of a minor, records must be retained for at least five years after the patient becomes of age under Nebraska law. The records are subject to inspection by an authorized representative of the Department. Clinical records may be destroyed after five years following the last discharge date or date the patient becomes of age.

<u>14-006.10H1</u> All records must be disposed of by shredding, mutilation, burning or by other similar protective measures in order to preserve the patients' rights of confidentiality. Records or documentation of the actual fact of clinical record destruction must be permanently maintained.

<u>14-006.10H3</u> Informed Consent: A home health agency must demonstrate respect for an individual's rights by ensuring that an informed consent form that specifies the type of care and services that may be provided as care during the course of the illness has been obtained for every individual, either from the individual or designee.

<u>010.08(H)</u> <u>CONSUMER TRANSFERS.</u> <u>14-006.10J</u> If a <u>patient consumer</u> is transferred to another health care facility or agency, information necessary or useful in care and treatment of the <u>patient consumer</u> must be promptly forwarded <u>in writing</u> to the appropriate <u>facility/agency facility or agency</u> with the consent of the <u>patient consumer</u> or the <u>patient's consumer's legal designee.</u>

<u>14-006.10K</u> Other Agency Records: The home health agency must have and maintain the following records:

1. Written policies and procedures governing services provided by the agency. These must be available for visual review to staff, patients, family, and legal designee of the patient;

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- Policies and procedures governing admission to ensure only individuals whose needs can be met by the agency or by providers of services under contract to the agency will be admitted as patients;
- 3. Policies and procedures governing discharge;
- 4. Grievance/Complaint procedure: Policies and procedures describing the method used to receive grievances/complaints and recommendations from patients, family, or legal designee and to ensure agency response and which provide for maintenance of records for complaints received and action taken:
- 5. Records of each orientation and in-service or other training program, including the signature of staff attending, subject-matter of the training, the names and qualifications of instructors, dates of training, length of training sessions, and any written materials provided;
- 6. Contracts with outside resources to furnish agency services not provided directly by the home health agency;
- Personnel records; and
- 8. Quality assurance records, as required by 175 NAC 14.

<u>14-006.11 Infection Control:</u> Each home health agency must have an infection control program to minimize sources and transmissions of infections and communicable diseases for services provided in the patient home setting as follows:

- 1. Use of good handwashing techniques;
- 2. Use of safe work practices and personal protective equipment;
- 3. Proper handling, cleaning, and disinfection of patient care equipment, supplies and linens; and
- 4. Patient teaching to include information concerning infections and modes of transmission, hygienic practices, methods of infection prevention, and methods for adapting available resources to maintain appropriate hygienic practices.

<u>14-006.12 Disaster Preparedness:</u> The home health agency must establish and implement disaster preparedness plans and procedures to ensure that:

- 1. Patients and families are educated on how to handle patient care and treatment, safety, and well-being during and following instances of natural (tornado, flood, etc.) and other disasters, or other similar situations; and
- 2. How staff is educated on disaster preparedness and staff safety is assured.

14-008 DENIAL, REFUSAL TO RENEW, OR DISCIPLINARY ACTION

14-008.01 Grounds for Denial, Refusal to Renew, or Disciplinary Action:

<u>14-008.01A</u> The Department may deny or refuse to renew a home health agency license for failure to meet the requirements for licensure, including:

1. Failing an inspection specified in 175 NAC 14-005;

- 2. Having had a license revoked within the two-year period preceding an application; or
- 3. Any of the grounds specified in 175 NAC 14-008.01B.

<u>14-008.01B</u> The Department may take disciplinary action against a home health agency license for any of the following grounds:

- 1. Violation of any of the provisions of the Health Care Facility Licensure Act or 175 NAC 14:
- 2. Committing, permitting, aiding, or abetting the commission of any unlawful act:
- 3. Conduct or practices detrimental to the health or safety of a home health agency patient or employee;
- 4. A report from an accreditation body or public agency sanctioning, modifying, terminating, or withdrawing the accreditation or certification of the home health agency;
- 5. Failure to allow an agent or employee of the Department of Health and Human Services access to the home health agency for the purposes of inspection, investigation, or other information collection activities necessary to carry out the duties of the Department;
- 6. Discrimination or retaliation against a home health agency patient or employee who has submitted a complaint or information to the Department of Health and Human Services;
- 7. Discrimination or retaliation against a home health agency patient or employee who has presented a grievance or information to the office of the state long-term care ombudsman;
- 8. Failure to allow a state long-term care ombudsman or an ombudsman advocate access to the home health agency for the purposes of investigation necessary to carry out the duties of the office of the state long-term care ombudsman as specified in 15 NAC 3;
- 9. Violation of the Emergency Drug Box Act;
- 10. Failure to file a report of payment made or action taken due to a liability claim or an alleged violation, as required by Neb. Rev. Stat. § 71-168.02;
- 11. Violation of the Medication Aide Act; or
- 12. Failure to file a report of suspected abuse or neglect as required by Neb. Rev. Stat. §§ 28-372 and 28-711.

14-008.02 Procedures for Imposing Disciplinary Action

<u>14-008.02A</u> If the Department determines to deny, refuse renewal of, or take disciplinary action against a license, the Department will send a notice to the applicant or licensee by certified mail to the last address shown on its records. The notice will state the determination, including a specific description of the nature of the violation and the statute or regulation violated, and the type of disciplinary action pending.

<u>14-008.02B</u> The denial, refusal to renew, or disciplinary action becomes final 15 days after the mailing of the notice unless the applicant or licensee, within the 15-day

period, makes a written request to the Director for an informal conference or an administrative hearing.

14-008.02C Informal Conference

<u>14-008.02C1</u> At the request of the applicant or licensee, the Department will hold an informal conference within 30 days of the receipt of the request. The conference may be held in person or by other means, at the request of the applicant or licensee.

If the pending action is based on an inspection, the Department's representative at the informal conference will not be the individual who did the inspection.

<u>14-008.02C2</u> Within 20 working days of the conference, the Department representative will state in writing the specific reasons for affirming, modifying, or dismissing the notice. The representative will send a copy of the statement to the applicant or licensee by certified mail to the last address shown in the Department's records and a copy to the Director.

<u>14-008.02C3</u> If the applicant or licensee successfully demonstrates at the informal conference that the deficiencies should not have been cited in the notice, the Department will remove the deficiencies from the notice and rescind any sanction imposed solely as a result of those cited deficiencies.

<u>14-008.02C4</u> If the applicant or licensee contests the affirmed or modified notice, the applicant or licensee must submit a request for hearing in writing to the Director within five working days after receipt of the statement.

14-008.02D Administrative Hearing

14-008.02D1 When an applicant or a licensee contests the notice and requests a hearing, the Department will hold a hearing in accordance with the Administrative Procedure Act (APA) and the Department's rules and regulations adopted and promulgated under the APA. Either party may subpoena witnesses, who must be allowed fees at the rate prescribed by Neb. Rev. Stat. §§ 33-139 and 33-139.01.

<u>14-008.02D2</u> On the basis of evidence presented at the hearing, the Director will affirm, modify, or set aside the determination. The Director's decision will:

- Be in writing;
- 2. Be sent by registered or certified mail to the applicant or licensee; and
- 3. Become final 30 days after mailing unless the applicant or licensee, within the 30 day period, appeals the decision.

<u>14-008.02D3</u> An applicant or a licensee's appeal of the Director's decision must be in accordance with the APA.

14-008.03 Types of Disciplinary Action

<u>14-008.03A</u> The Department may impose any one or a combination of the following types of disciplinary action against the license:

- 1. A fine not to exceed \$10,000 per violation;
- 2. A prohibition on admissions or re-admissions, a limitation on enrollment, or a prohibition or limitation on the provision of care or treatment;
- 3. A period of probation not to exceed two years during which the home health agency may continue to operate under terms and conditions fixed by the order of probation;
- 4. A period of suspension not to exceed three years during which the home health agency may not operate; and
- 5. Revocation which is a permanent termination of the license. The licensee may not apply for a license for a minimum of two years after the effective date of the revocation.

<u>14-008.03B</u> In determining the type of disciplinary action to impose, the Department will consider:

- 1. The gravity of the violation, including the probability that death or serious physical or mental harm will result:
- 2. The severity of the actual or potential harm;
- 3. The extent to which the provisions of applicable statutes, rules, and regulations were violated;
- 4. The reasonableness of the diligence exercised by the home health agency in identifying or correcting the violation;
- 5. Any previous violations committed by the home health agency; and
- 6. The financial benefit to the home health agency of committing or continuing the violation.

<u>14-008.03C</u> If the licensee fails to correct a violation or to comply with a particular type of disciplinary action, the Department may take additional disciplinary action as described in 175 NAC 14-008.03A.

<u>14-008.03D</u> Temporary Suspension or Temporary Limitation: If the Department determines that home health agency patients are in imminent danger of death or serious physical harm, the Director may:

1. Temporarily suspend or temporarily limit the home health agency license, effective when the order is served upon the home health agency. If the licensee is not involved in the daily operation of the home health agency, the Department will mail a copy of the order to the licensee, or if the licensee is a corporation, to the corporation's registered agent;

- 2. Order the immediate removal of patients; or
- 3. Order the temporary closure of the home health agency pending further action by the Department.

The Department will simultaneously institute proceedings for revocation, suspension, or limitation of the license, and will conduct an administrative hearing no later than ten days after the date of the temporary suspension or temporary limitation.

14-008.03D1 The Department will hold a hearing in accordance with the Administrative Procedure Act (APA) and the Department's rules and regulations adopted and promulgated under the APA.. Either party may subpoena witnesses, who must be allowed fees at the rate prescribed by Neb. Rev. Stat. §§ 33-139 and 33-139.01.

<u>14-008.03D2</u> If a written request for continuance of the hearing is made by the licensee, the Department will grant a continuance, which may not exceed 30 days.

<u>14-008.03D3</u> On the basis of evidence presented at the hearing, the Director will:

- 1. Order the revocation, suspension, or limitation of the license; or
- 2. Set aside the temporary suspension or temporary limitation.

If the Director does not reach a decision within 90 days of the temporary suspension or temporary limitation, the temporary suspension or temporary limitation will expire.

<u>14-008.03D4</u> Any appeal of the Department's decision after hearing must be in accordance with the APA.

<u>14-008.04 Reinstatement from Disciplinary Probation, Suspension, and Re-licensure</u> Following Revocation

14-008.04A Reinstatement at the End of Probation or Suspension

<u>14-008.04A1</u> Reinstatement at the End of Probation: A license may be reinstated at the end of probation after the successful completion of an inspection, if the Department determines an inspection is warranted.

<u>14-008.04A2</u> Reinstatement at the End of Suspension: A license may be reinstated at the end of suspension following:

- 1. Submission of an application to the Department for renewal that conforms to the requirements of 175 NAC 14-003.02;
- 2. Payment of the renewal fee as specified in 175 NAC 14-004.10: and
- 3. Successful completion of an inspection.

The Department will reinstate the license when it finds, based on an inspection as provided for in 175 NAC 14-005, that the home health agency is in compliance with the operation, care, and treatment requirements of 175 NAC 14-006.

14-008.04B Reinstatement Prior to Completion of Probation or Suspension

<u>14-008.04B1 Reinstatement Prior to the Completion of Probation:</u> A licensee may request reinstatement prior to the completion of probation and must meet the following conditions:

- 1. Submit a petition to the Department stating:
 - a. The reasons why the license should be reinstated prior to the probation completion date; and
 - b. The corrective action taken to prevent recurrence of the violation(s) that served as the basis of the probation; and
- 2. Successfully complete any inspection the Department determines necessary.

<u>14-008.04B2</u> Reinstatement Prior to Completion of Suspension: A licensee may request reinstatement prior to the completion of suspension and must meet the following conditions:

- 1. Submit a petition to the Department stating:
 - a. The reasons why the license should be reinstated prior to the suspension completion date; and
 - b. The corrective action taken to prevent recurrence of the violation(s) that served as the basis of the suspension;
- 2. Submit a written renewal application to the Department as specified in 175 NAC 14-003.02;
- 3. Pay the renewal fee as specified in 175 NAC 14-004.10; and
- 4. Successfully complete an inspection.

<u>14-008.04B3</u> The Director will consider the petition submitted and the results of any inspection or investigation conducted by the Department and:

- Grant full reinstatement of the license:
- 2. Modify the probation or suspension; or
- 3. Deny the petition for reinstatement.

<u>14-008.04B4</u> The Director's decision is final 30 days after mailing the decision to the licensee unless the licensee requests a hearing within the 30-day period. The requested hearing will be held according to rules and regulations of the Department for administrative hearings in contested cases.

<u>14-008.04C Re-Licensure After Revocation</u>: A home health agency license that has been revoked is not eligible for re-licensure until two years after the date of revocation.

DRAFT 03-10-2023

NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES

175 NAC 14

<u>14-008.04C1</u> A home health agency seeking re-licensure must apply for an initial license and meet the requirements for initial licensure in 175 NAC 14-003.01.

<u>14-008.04C2</u> The Department will process the application for re-licensure in the same manner as specified in 175 NAC 14-003.01.

Approved by the Attorney General on June 13, 2008
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