Crisis Services

Service Name	EMERGENCY PSYCHIATRIC OBSERVATION
Funding Source	Behavioral Health Services Only
Setting	Hospital
Facility License	Hospital
Basic Definition	Emergency Psychiatric Observation provides less than 24 hours of care in a secure, medically supervised hospital setting for evaluation and stabilization of acute psychiatric and/or substance abuse symptoms.
Service Expectations	• A trauma-informed mental health assessment beginning with a face-to-face, initial diagnostic interview and continuing with an emergency psychiatric observation level of care during a period of less than 24 hours. • Substance abuse screening during the observation period. • Medical screening/nursing assessment conducted by a Registered Nurse. • Discharge plan with emphasis on crisis intervention and referral for relapse prevention and other services developed under the direction of a physician (psychiatrist preferred) at admission. • Medication evaluation and management.
Length of Services	Less than 24 hours
Staffing	• Medical Director: Psychiatrist (preferred) or Physician • Clinical Director: APRN or RN with psychiatric experience • LMHP/LDAC (preferred) or LMHP • Registered Nurse • Social Worker(s)
Staffing Ratio	All positions staffed in sufficient numbers to meet hospital accreditation guidelines.
Hours of Operation	24/7
Desired Consumer Outcome	• Symptoms are stabilized and the individual no longer meets clinical guidelines. • Sufficient supports are in place and individual can return to a less restrictive environment. • Admission to a higher level of care if medically appropriate.
Rate	Non Fee For Service