Crisis Services

Service Name	CRISIS ASSESSMENT
Funding Source	Behavioral Health Service
Setting	Facility Based
Facility License	• Mental Health Center • Substance Abuse Treatment Center • Hospital
Basic Definition	Crisis Assessment is a thorough mental health assessment for a consumer experiencing a behavioral health crisis. The Crisis Assessment must be completed by the appropriate professional. The Crisis Assessment takes place in a setting such as a Mental Health Center, Hospital, or Substance Abuse Treatment Center. The Crisis Assessment will determine behavioral health diagnosis, risk of dangerousness to self and/or others, recommended behavioral health service level and include the consumer's stated assessment of the situation. Based on the Crisis Assessment, appropriate behavioral health referrals will be provided.
Service Expectations	• Provide culturally sensitive mental health assessment completed by appropriately licensed behavioral health professional that includes at a minimum: behavioral health diagnosis, risk of dangerousness to self and/or others, and recommended behavioral health services. • Provide referral to appropriate behavioral health service provider(s) based on consumer need. • Ability to complete service 24 hours per day/7 days a week.
Length of Services	N/A
Staffing	• Licensed Psychiatrist for completion of mental health and dual diagnosis (mental health and substance abuse) assessment. • Licensed Alcohol and Drug Counselor (LADC) for completion of substance abuse assessment. • Licensed Mental Health Practitioner (LMHP) with appropriate clinical oversight. • All staff must be trained in trauma-informed care, recovery principles, and crisis management. • Personal recovery experience preferred for all positions.
Staffing Ratio	One-to-one direct contact with professional.
Hours of Operation	Ability to provide Crisis Assessment 24/7.
Consumer Desired Outcome	Upon completion of the Crisis Assessment, the consumer will have received an assessment for a behavioral health diagnosis, an assessment of risk of dangerousness to self and/or others, and a recommendation for the appropriate service level with referrals to appropriate service providers.
Rate	1 Unit = 1 Assessment