Crisis Services

Service Name	URGENT MEDICATION MANAGEMENT
Funding Source	Behavioral Health Service
Setting	Medical office, clinic, hospital, or other appropriate outpatient setting.
Facility License	Hospital, medical clinic, mental health center, substance abuse treatment center
Basic Definition	Urgent Medication Management is the level of outpatient treatment where the sole service rendered by a qualified provider is the evaluation of the consumer's need for psychotropic medications and provision of a prescription. Urgent Medication Management is provided within 72 hours of contact and referrals for this service must come from a provider within a Region's behavioral health network.
Service Expectations	• Medical evaluation • Consumer education pertaining to the medication and its use • Referral for continued treatment as needed.
Length of Services	One treatment session with referral to medication management service or other appropriate follow-up.
Staffing	Provider qualified to evaluate the need for medication and provide a prescription including an Advanced Practice Registered Nurse (APRN), Physician Assistant (PA) or Nurse Practitioner (NP) supervised by a psychiatrist or other Physician.
Staffing Ratio	As per provider caseload.
Hours of Operation	Generally outpatient, Monday through Friday, day hours.
Desired Consumer Outcome	Stabilization/resolution of psychiatric symptoms for which medication was intended as an intervention.
Rate	Non Fee For Service