NEBRASKA

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DEPT. OF HEALTH AND HUMAN SERVICES



June 26, 2018

LITTLE GIGGLES DAYCARE
Michelle R. Jobman, Owner/Director
111 N. 26th Street
Beatrice, NE 68310

Dear Ms. Jobman:

In accordance with the letter written by Diane Kvasnicka, Program Manager, Children's Services Licensing, on June 21, 2018, the original License of Little Giggles Daycare to operate as a Child Care Center in the State of Nebraska has been placed on Corrective Action Status. A license imprinted with the term "Corrective Action Status" is enclosed. This status became effective, June 21, 2018, and it will remain in effect until December 21, 2018. Upon completion of this term, a new license will be issued to the Center.

At this time we ask that you submit the current license of Little Giggles Daycare by return mail, within the next seven (7) days, to DHHS, Division of Public Health, Licensure Unit, Attn: Chris Kort, 301 Centennial Mall South, Lincoln, NE 68509-4986.

If you have any questions, please contact Rita Krusemark, Program Specialist, Children's Services Licensing, at (402) 471-9205.

Sincerely,

Becky Wisell, Administrator Licensure Unit 301 Centennial Mall South Lincoln, NE 68509-4986

BW/dcp

cc: Children's Services Licensing

This license shall be kept available in the establishment and such proof of credentialing shall be shown upon request.

State of Nebraska

Department of Health and Human Services
Division of Public Health

LITTLE GIGGLES DAYCARE

is hereby authorized in compliance with laws of the State of Nebraska to establish and conduct an Operating Child Care Center located at: 111 NORTH 26TH STREET Beatrice NE 68310

A maximum of 79 children in ages 6 WKS to 13 YRS may be in attendance at any one time during the hours of 0545 to 1800 on MTWTHFS.

LITTLE GIGGLES DAYCARE is hereby issued License No. CCC9625 whose status is Active-Corrective Action Status effective from 06/21/2018

Amended: 06/21/2018

Given under the name and Seal of the Department of Health and Human Services Regulation and Licensure of the State of Nebraska at Lincoln on June 26, 2018.



Thomas L. Williams, MD / Chief Medical Officer Director, Division of Public Health Department of Health and Human Services





June 21, 2018

Michelle Jobman Little Giggles Daycare 111 North 26th Street Beatrice, NE 68310

Dear Ms. Jobman:

The Nebraska Department of Health and Human Services, Office of Children's Services Licensing received your Plan of Correction. The attached corrective action plan has been reviewed and approved effective June 21, 2018

A new license, identified with 'Corrective Action Status' will be mailed to your facility. The new license is to be posted in a prominent location. The license status will be in effect for a period of six months from the date of approval June 21, 2018 until December 21, 2018.

Compliance with the terms of the Corrective Action Status will be monitored by announced and unannounced inspections to your facility by Child Care Licensing staff. Any violation may be grounds for discipline as the Office of Children's Services Licensing program may determine appropriate.

If you have questions regarding this letter, please contact Angie Lewis Child Care Inspection Specialist at 402-245-4439 or angie.lewis@nebraska.gov or me.

Sincerely.

Diane Kvasnicka, Program Manager Office Children's Services Licensing Nebraska Department of Health and Human Services

Phone: 402-471-9431

Email: diane.kvasnicka@nebraska.gov

cc: Angie Lewis, Child Care Inspection Specialist



June 18, 2018

Dear Ms. Lewis,

Here is my written Plan of Correction following the incident at Little Giggles Daycare on May 9, 2018 at approximately 3:45 p.m.

- Identification of issues/concerns: Toddler left daycare without the supervision of staff and/or without the staff knowing child was gone for 3 -5 minutes.
- 2. A temporary fence (see enclosed pictures) was placed on Friday, May 11 until the placement of a permanent chain link fence. The chain link fence will be completed Tuesday, June 19.
 - Staff were counseled about the situation/concerns. They both accept responsibility for the incident and will be more alert of their children. I have divided the children into smaller groups and each teacher/staff is responsible for a smaller amount of children. I have enclosed a printout of the assigned children and teachers. The assigned teacher is responsible for the care of these children for the entire shift and communicates to the staff taking over when they leave.
 - A mandatory all-staff meeting was held on Tuesday, May 10. We discussed the incident in depth and how we were going to assure that this wouldn't happen again in any age group.
- 3. I have enclosed copies of the 3 statements from Michele, Audrey and Jayce. Officer Klaus and Angie Lewis received these on May 10.
- 4. Michele Jobman, director counseled involved employees and held an allstaff meeting concerning the incident. I will continue to supervise all staff and be in compliance with state regulations.

Russ Johman, co-owner/maintenance - Installed temporary fence on May 11 and permanent fence on June 18 - 19.

5. May 9 - Incident happened at approx. 3:45 p.m.

May 10 - Visit from Angie Lewis and Officer Klaus

May 11 - Temporary fence installed

June 18 - 19 - Permanent chain link fence installed

Sincerely,

Michele Jobman

Owner/Director



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DEPT. OF HEALTH AND HUMAN SERVICES



June 12, 2018

CERTIFIED MAIL and REGULAR MAIL

Michelle Jobman Little Giggles Daycare 111 North 26th Street Beatrice, NE 68310

Dear Ms. Jobman:

Nebraska Revised Statutes, section 71- 1911 (4), of the Child Care Licensing Act and Regulations Governing Licensure of Child Care Centers, Title 391, Chapter 3, Page 11, 3-003.05B Corrective Action Status provides that the Department may place a provisional or operating license on corrective action status.

FACTS:

Child Care Inspection Specialist Angle Lewis conducted an unannounced complaint investigation in conjunction with Jennifer Klaus, Beatrice Police Department Officer, on May 10, 2018 at Little Giggles Daycare. Investigative findings indicate that Little Giggles Daycare staff violated regulations pertaining to Licensee Requirements, Director Requirements, and Supervision of Children.

Child Care Inspection Specialist Lewis substantiated that staff at Little Giggles Daycare were not alert to the needs of the children and failed to provide adequate and appropriate supervision of the children. On May 9, 2018 a toddler age child left the child care center unaccompanied by staff. The staff of Little Giggles Daycare were not aware that the child was gone from the center. A passerby picked up the child and returned the child back to the child care center.

REGULATORY BASIS:

3-002 DEFINITIONS

Adequate and appropriate supervision includes:

- Knowing the whereabouts and being within sight or sound of all children at all times;
- 2. Being awake, alert, attentive, and responsive to the needs of all children, and
- 3. Protecting or removing children from harm.

3-006.01 Licensee Requirements: The licensee must

- Ensure that the center is administered and managed appropriately;
- 2. Maintain compliance with all applicable state statutes and child care center regulations;

Helpino People Live Better Liver

5. Ensure that the center has sufficient resources to provide a safe, healthy, and nurturing environment to all children enrolled in the center.

<u>3-006.02 Director Requirements:</u> The director is responsible for managing the day-to-day operations of the child care center. The director must report to the licensee all matters related to the maintenance, operation, and management of the child care center and be directly responsible to the licensee or to a person delegated governing authority by the licensee. The director must:

- 1. Be responsible for the center's compliance with rules and regulations;
- Ensure that center staff identify and review incidents, accidents, complaints, and concerns, and monitor patterns and trends in overall operation and take action to alleviate problems;

<u>3-006.19 Supervision of Children:</u> Adequate and appropriate supervision must be provided to children at all times children are in attendance, including during outdoor play. Ultimate responsibility for supervision rests with the licensee.

DETERMINING CORRECTIVE ACTION STATUS:

A non-disciplinary probationary license may be issued for the licensee to operate under corrective action status if the department determines that:

- 1. The licensee is unable to comply with all licensure requirements and standards or has had a history of noncompliance;
- 2. The effect of noncompliance with any rule or regulation does not present an unreasonable risk to the health, safety or well-being of children or staff; and
- 3. The licensee has a written plan of correction that has been approved by the department.

Based on the facts presented above and the regulations violated, the Department is placing your Child Care Center license on Corrective Action Status for a period of six months.

PLAN OF CORRECTION:

Corrective Action Status is voluntary and the decision regarding placement on Corrective Action Status is not appealable. However, you are <u>required</u> to submit a written Plan of Correction that <u>must be</u> approved by the department. The following items must be included in your written Plan of Correction:

- Identification of issue(s) of concerns;
- 2. Provisions for how you will correct and maintain compliance;
- 3. Specify the written documentation to be provided to the Department;
- 4. Identify who is responsible (include position titles) for corrections and maintenance of compliance; and
- 5. Timelines.

Please submit your written Plan of Correction to Angie Lewis, Child Care Inspection Specialist, Nebraska Department of Health and Human Services, Office of Children's Services Licensing, Richardson County Courthouse 1st Floor, 1700 Stone Street, Falls City, NE 68355 <u>within ten calendar days</u> after you receive this letter.

FAILURE TO SUBMIT CORRECTIVE ACTION PLAN:

If you do not submit a written Plan of Correction, or the written Plan of Correction is not approved, the Department may discipline your license by imposing one or a combination of the following types of Disciplinary Action:

- Issue a probationary (disciplinary) license;
- 2. Suspend or revoke a provisional, probationary, or operating license;
- Impose a civil penalty of up to five dollars per child, based upon the number of children for which the program is authorized to provide child care on the effective date of the finding of violations for each day the program is in violation;
- 4. Establish restrictions on new enrollment in the program;
- 5. Establish restrictions or other limitations on the number of children or the age of the children served in the program; or
- 6. Establish other restrictions or limitations on the type of service provided by the program.

If you have any question regarding this letter, please contact Angie Lewis, Child Care Inspection Specialist at 402-245-4439 or Diane Kvasnicka, Child Care Program Manager at 402-471-9431.

Sincerely,

Diane Kvasnicka, Program Manager Office of Children's Services Licensing

Cc: Angie Lewis, Child Care Inspection Specialist