

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



May 31, 2018

GARDEN PATCH CREATIVE LEARNING CENTER The Garden Patch Creative Learning Center, Inc., Owner Laura Coyle, Director 5192 S. 193rd Street Omaha, NE 68135

Dear Ms. Coyle:

In accordance with the letter written by Jo Pfeiffer, Child Care Licensing Supervisor, on May 17, 2018, the original License of Garden Patch Creative Learning Center to operate as a Child Care Center in the State of Nebraska has been placed on Corrective Action Status. A license imprinted with the term "Corrective Action Status" is enclosed. This status became effective May 17, 2018, and it will remain in effect until November 17, 2018. Upon completion of this term, a new license will be issued to the Center.

At this time we ask that you submit the current license of Garden Patch Creative Learning Center by return mail, within the next seven (7) days, to DHHS, Division of Public Health, Licensure Unit, Attn: Chris Kort, 301 Centennial Mall South, Lincoln, NE 68509-4986.

If you have any questions, please contact Jo Pfeiffer, Child Care Licensing Supervisor, at (402) 595-3335.

Sincerely

Becky Wisell, Administrator Licensure Unit 301 Centennial Mall South Lincoln, NE 68509-4986

BW/dcp

cc: Children's Services Licensing

State of Nebraska

Department of Health and Human Services
Division of Public Health

THE GARDEN PATCH CREATIVE LEARNING CENTER INC
is hereby authorized in compliance with laws of the State of Nebraska to establish and conduct an Operating Child Care Center
located at: 5192 SOUTH 193rd ST Omaha NE 68135

A maximum of 205 children in ages 6 WKS to 13 YRS may be in attendance at any one time during the hours of 0630 to 1800 on MTWTHF.

GARDEN PATCH CREATIVE LEARNING CENTER owned by THE GARDEN PATCH CREATIVE

LEARNING CENTER INC is hereby issued License No. CCC9149

whose status is Active-Corrective Action Status effective from 05/17/2018

:bebnemA

I nomes L. williams, an ... Crijet Medical Officer Director, Division of Public Health Department of Health and Human Services

435174



Given under the name and Seal of the Department of Health and Human Services Regulation and Licensure of the State of Nebraska at Lincoln on June 1, 2018.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



May 17, 2018

Garden Patch Creative Learning Center Owner: The Garden Patch Creative Learning Center Inc. 5192 S. 193rd St. Omaha, NE 68135

Dear Ms. Coyle:

The Nebraska Department of Health and Human Services, Children's Services Licensing, has received your corrective action plan. The attached corrective action plan received on May 14 and May 17 has been reviewed and given final approval effective May 17, 2018.

A new license identified with "Corrective Action Status" will be mailed to your facility. The new license is to be posted in a prominent location. This license status will be in effect for a period of six months from the date of approval, May 17, 2018 through November 17, 2018

Compliance with the terms of the Corrective Action Status will be monitored by announced or unannounced inspections to your facility by Children's Services Licensing staff. Any violation may be grounds for discipline as the Office of Children's Services Licensing Program may determine appropriate.

If you have any questions, please contact Stef Sellers, Child Care Inspection Specialist, at 402-595-3340 or me.

Sincerely.

Jo Prentier, Child Gare Licensing Supervisor Office of Children's Services Licensing Department of Health and Human Services 1313 Farnam St. Omaha, NE 68102

Cc: Stef Sellers, Child Care Inspection Specialist Chris Kort, Administative Assistant



May 14th, 2018

Stef Sellers,

Per the letter received on Friday, May 11th, below is our written plan of correction.

- 1) The issue was that a child was left unattended for 3-4 minutes and the staff was not aware.
- 2) The provisions we have made are, that we have added walkie talkies to all of our classrooms. Each time a class transitions to or from the classroom, they are to report to management where they are going and how many kids they have with them. Management will then confirm that numbers matches up with our check-in list. With each transition staff must count the number of kids as well as carry a clip board with all childrens' names that are present.
- 3) We have updated our staff handbook to include our walkie talkie policy, please see attached. A staff meeting was held on Monday May 7th, to review the new policy put in place. Please see attached. During the meeting it was stressed that immediate termination would take place if this were to ever happen again. A copy of how to report transitions was given to all classrooms when walkie talkies were handed out. Please see attached.
- 4) Laura Coyle, Owner/Director Katie Apley, Assistant Director Jill Stogdill, Assistant Director
- 5) These changes were implemented and put into place on Tuesday, May 8th.

* A copy of this was laminated + handed out to all of the classrooms with walkie Talkies.

Walkie Talkie

Any time the class leaves the classroom, you must use your walkie talkie to communicate to the front desk with this or a similar phrase.

"(Class name) are in the (location) with (# of students)"

Ex. "Dragonflies are in the Gym with 12 kids."

Please remember to turn off your walkie talkie when you are back by pressing and holding the \bigcirc for three seconds. No other settings should need to be adjusted.

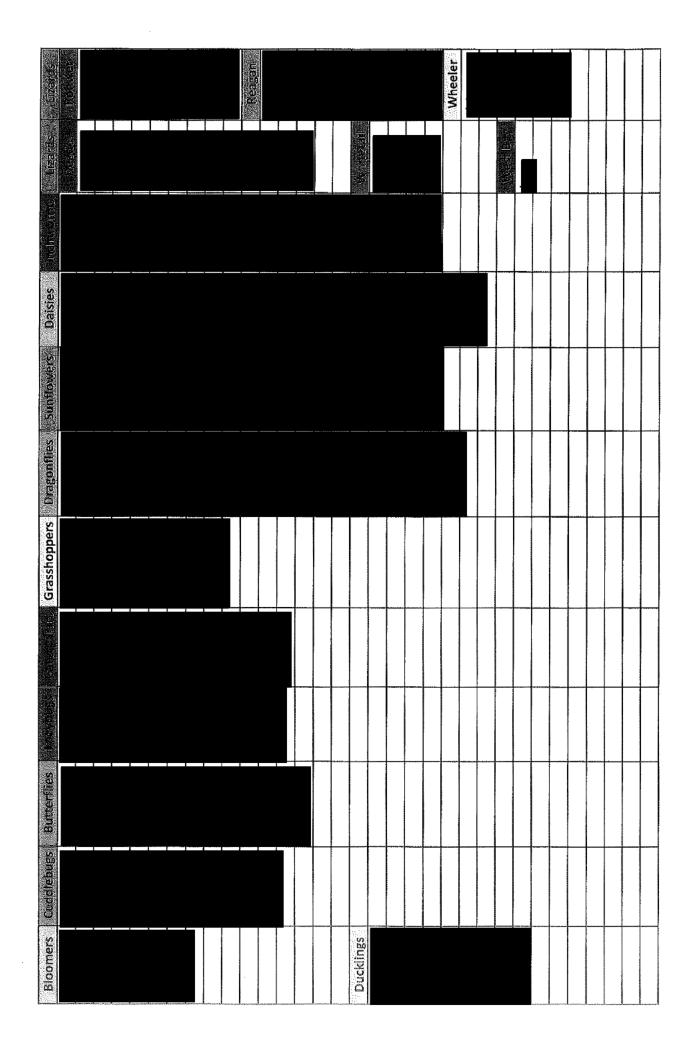
Ywe applicated our handbook to include the new policy regarding the walkie talkies.

Employee handbook addition:

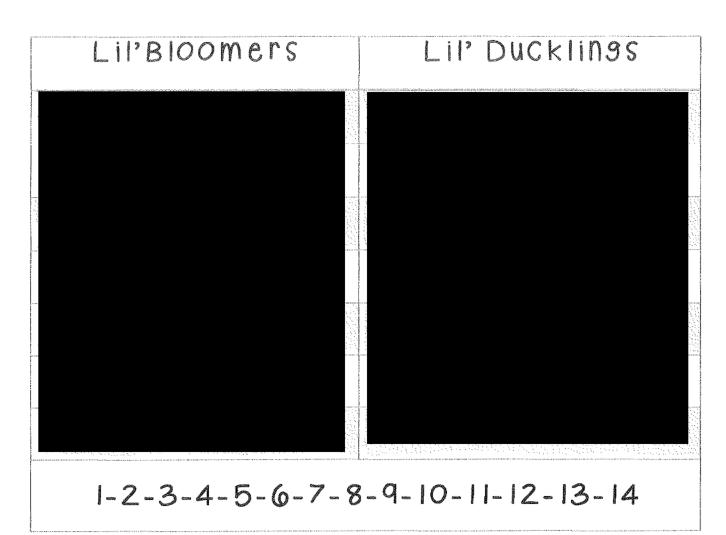
All staff is <u>required</u> to carry a clipboard with a list of all the children in attendance for the day as well as a Walkie Talkie with them anytime they leave the classroom for any reason such as: going outside, going to the gym, going to another classroom, going to the cafeteria, combining classrooms at night, etc. All children are <u>required</u> be accounted for during every transition that is made during the entire day, as well as communicated to the front desk with a phrase similar to: "(classroom name) are in the (location) with (# of children) for every transition in and out of the classroom. Children should also be counted periodically throughout the day to ensure that all children are present. If a teacher leaves a child unattended for any reason at all, immediate action will be put into effect and could lead to immediate termination. Leaving a child unattended for any reason is a very serious issue and will not be tolerated. This can easily be avoided by taking your clipboard, walkie talkie and counting kids throughout the day.

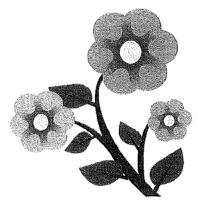
(Updated May 7th 2018)

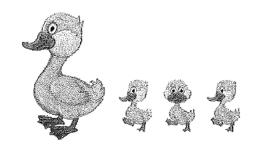
Signed		
Date		



Infant Rooms

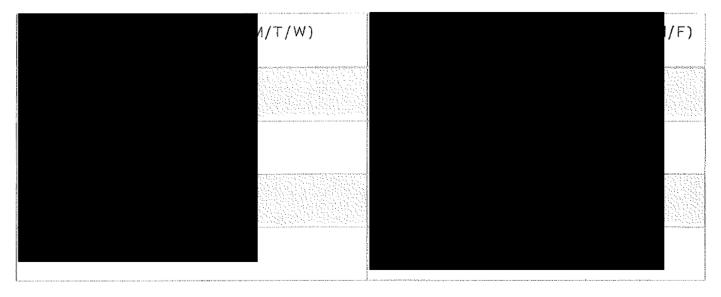


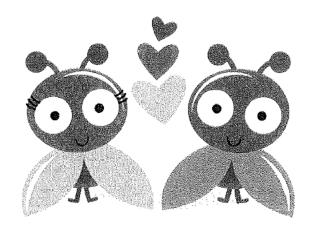




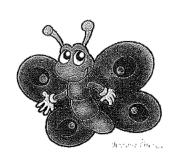
Cuddlebugs 12-18 months



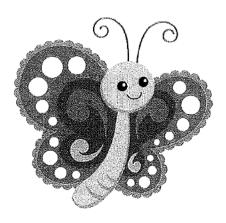




Butterflies 18-24 months









1-2-3-4-5-6-7-8-9-10-11-12-13-14-15-16-17-18-19-20-21-22-23-24-25-26-27-28-29-30-31-32-33



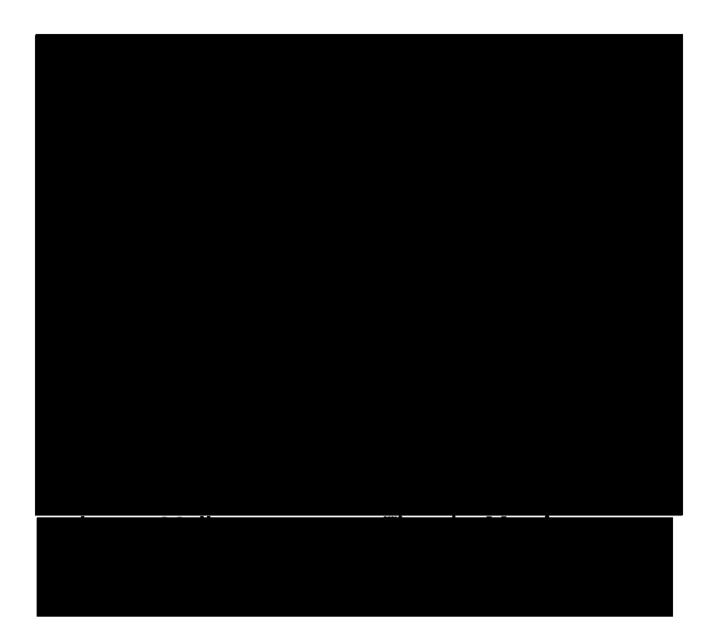
Inchworms Pre-K 2





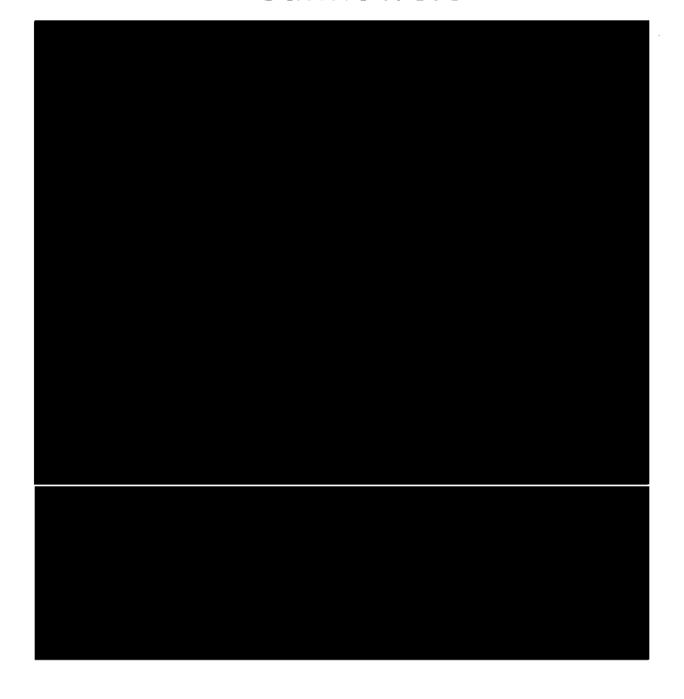
1-2-3-4-5-6-7-8-9-10-11-12-13-14-15-16-17-18-19-20-21

Dragonflies 3 year old #1



Please do not cross off kids and write the date on these.

Sunflowers



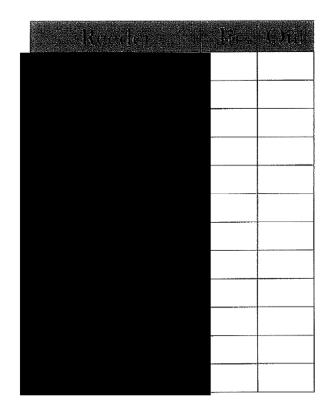
1-2-3-4-5-6-7-8-9-10 11-12-13-14-15-16-17-18-19-20

Daises Pre-K #1

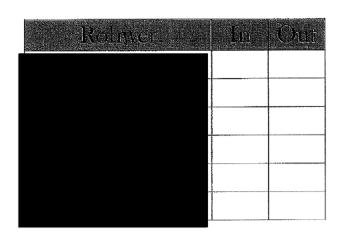


1-2-3-4-5-6-7-8-9-10-11-12-13 14-15-16-17-18-19-20-21-22-23

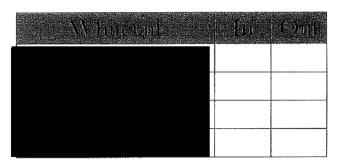
School-age Roster



Wheeler	In	Out
Name of the Control o		
age or to	W TOWNS OF THE TOWN	
ent de la	<u></u>	



SWEST S	avi e	lm.	Out
	411.8490.004.000		



Re	agan	Im	Out

$$1-2-3-4-5-6-7-8-9 10-11-12-13-14-15-16 17-18-19-20-21-22-23 24-25-26-27-28-29-30 31-32-33-34-35-36$$

NEBRASKA

Good Life, Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



Pete Ricketts, Governor

May 8, 2018

CERTIFIED MAIL

Garden Patch Creative Learning Center

Owner: The Garden Patch Creative Learning Center Inc.

Director: Laura Coyle 5192 S. 193rd St. Omaha, NE 68135

Dear Ms. Coyle:

<u>Nebraska Revised Statutes</u>, section 71-1911 (4), of the Child Care Licensing Act provides that the department may place a license on Corrective Action Status...., a non-disciplinary probationary license may be issued for the licensee to operate under Corrective Action Status if the department determines that:

- a) The Licensee is unable to comply with all the licensure requirements and standards or has had a history of noncompliance;
- b) The effect of noncompliance with any rule or regulation does not present an unreasonable risk to the health, safety, or well-being of children or staff; and
- c) The Licensee has a written plan of correction that has been approved by the department.

FACTS:

The department substantiated that on 4-24-18, a 2 year old male child was in his classroom alone and unsupervised for approximately 3-4 minutes. The child's mother came to the center for pick up and notified management that he was in his classroom alone. The staff did not realize he was not in the gym with the other children.

REGULATORY BASIS:

391 NAC 3-006.19 Supervision of Children (page 34):

Adequate and appropriate supervision must be provided to children at all times children are in attendance, including during outdoor play. Ultimate responsibility for supervision rests with the licensee.

391 NAC 3-003.05B, Corrective Action Status (page 11): The Department may place a provisional or operating license on corrective action status for up to six months if:

- 1. The licensee is unable to comply with all licensure requirements and standards or has a history of noncompliance;
- 2. The effect of noncompliance with any rule of regulation does not present an unreasonable risk to the health, safety, or well-being of children or staff; and
- 3. The licensee has a written plan of correction that has been approved by the Department.

Based on the facts presented above and the regulations violated, the department is placing your license on Corrective Action Status for a period of 6 months. Corrective Action Status is voluntary and the decision regarding placement on Corrective Action Status is not appealable. However, you are <u>required</u> to submit a written Plan of Correction that <u>must be approved by</u> the department. The following items must be included in your written Plan of Correction:

- 1. Identification of issue(s) concern;
- 2. Provisions for how you will correct and maintain compliance;
- 3. Specify the written documentation to be provided to the Department;
- 4. Identify who is responsible (include position titles) for corrections and maintenance of compliance; and
- 5. Timelines.

Please submit your written Plan of Correction to Stef Sellers, Child Care Inspection Specialist, Nebraska Department of Health and Human Services, Office of Children's Services Licensing, 1313 Farnam St., 3rd Floor, Omaha, NE 68102 within ten calendar days after you receive this letter.

If you do not submit a written Plan of Correction, or the written Plan of Correction is not approved, the department may discipline your license by imposing one or a combination of the following types of Disciplinary Action:

- 1. Issue a probationary (disciplinary) license;
- 2. Suspend or revoke a provisional, probationary or operating license;
- 3. Impose a civil penalty of up to five dollars per child, based upon the number of children for which the program is authorized to provide child care on the effective date of the finding of the violation, for each day the program is in violation;
- 4. Establish restrictions on new enrollment in the program;
- 5. Establish restrictions or other limitations on the number of children or the age of the children served in the program; or
- 6. Establish other restrictions or limitations on the type of service provided by the program.

If you have questions regarding this letter, please contact Child Care Inspection Specialist, Stef Sellers, 402-595-3340 or Child Care Licensing Supervisor, Jo Pfeiffer, 402-595-3335.

Sincerely

Jo Ffeiter, Child Care Licensing Supervisor Nebraska Department of Health and Human Services Office of Children's Services Licensing 1313 Farnam St, 3rd Floor Omaha, NE 68102

cc: Stef Sellers, Child Care Inspection Specialist Office of Children's Services Licensing, Central Office

INSPECTION COMPLIANCE REVIEW

Nebraska Department of Health and Human Services Division of Public Health Licensure Unit 1313 Farnam St. Omaha, NE 68102



The state of the s	T	CHILD CARE INSPECTIO			
Facility Name and Physical Address GARDEN PATCH CREATIVE LEARNING	CCC9149			Time of Visit 10:00AM	
CENTER owned by THE GARDEN PATCH CREATIVE LEARNING CENTER INC 5192 SOUTH 193rd ST Omaha NE 68135		e Dat		ate of Visit 4/30/2018	
Child Care Inspection Specialist/Telepho Stefanie Sellers - 402-595-3340		Purpose of Visit Self Report		e of Facility d Care Center	
2 006 10 Supervision of Children	SI	ANDARDS VIOLATED			
3-006.19 Supervision of Children					
NARRATIVE: Narrative must include obse corrections are to be made by		ssion, action needed and date		Correct By	Actual Date Corrected
CCIS conducted an inspection on 4-30- licensing and met with the owner/director(s) Katie and Jill. Jill indicates that on 4-24-18 there were the day for a total of 19 children and 4 approximately 4:40pm the staff and chi were taken to the indoor gym area/stor apparently went into his classroom whi area. L's classroom is on the way to the	e 3- 2 year of teachers, the ldren came in m shelter are le the other of the gym. The	oyle as well as the assistant d classes combined at the end at were all outside. At n from the outdoor play area a ea. One of the the 2 year olds children and staff went to the g	d of and , L, gym		
L's mother came up to the office area a then went to the classroom with L's mothe window. Laura, Katie and Jill all indicate that the indicates that all staff members have a indicates that the staff must not have u 391 NAC 3-006.19 Supervision of Ch A 2 year old male chilld was le approximately 3-4 minute, and	and asked Jill om and saw L e staff had no checklist in I sed it. hildren ft unsupervis staff were ui	ately 4:43/4:44. Jill indicates to I why L was in his room alone. In his classroom alone looking in his classroom alone looking idea that L was missing. Lau hand during transition. Katie sed in the classroom for naware that this 2 year old wa	hat Jill ng out ura	Department Decision Pending	
L's mother came up to the office area a then went to the classroom with L's mothe window. Laura, Katie and Jill all indicate that the indicates that all staff members have a indicates that the staff must not have u 391 NAC 3-006.19 Supervision of Ch A 2 year old male chilld was le approximately 3-4 minute, and with the group of children that	and asked Jill om and saw L e staff had no checklist in I sed it. illdren ft unsupervis staff were un had come in	ately 4:43/4:44. Jill indicates to I why L was in his room alone. In his classroom alone looking in his classroom alone looking idea that L was missing. Lau hand during transition. Katie sed in the classroom for maware that this 2 year old was from the outside.	hat Jill ng out ura s not	Decision	
L's mother came up to the office area a then went to the classroom with L's mothe window. Laura, Katie and Jill all indicate that the indicates that all staff members have a indicates that the staff must not have u 391 NAC 3-006.19 Supervision of Ch A 2 year old male chilld was le approximately 3-4 minute, and with the group of children that Based on the above facts, a vi	and asked Jill om and saw L e staff had no checklist in I sed it. illdren ft unsupervis staff were un had come in	ately 4:43/4:44. Jill indicates to I why L was in his room alone. In his classroom alone looking in his classroom alone looking idea that L was missing. Lau hand during transition. Katie sed in the classroom for maware that this 2 year old was from the outside.	hat Jill ng out ura s not	Decision	
L's mother came up to the office area a then went to the classroom with L's mothe window. Laura, Katie and Jill all indicate that the indicates that all staff members have a indicates that the staff must not have u 391 NAC 3-006.19 Supervision of Ch A 2 year old male chilld was le approximately 3-4 minute, and with the group of children that Based on the above facts, a vi	and asked Jill om and saw L e staff had no checklist in I sed it. illdren ft unsupervis staff were un had come in	ately 4:43/4:44. Jill indicates to I why L was in his room alone. In his classroom alone looking in his classroom alone looking idea that L was missing. Lau hand during transition. Katie sed in the classroom for maware that this 2 year old was from the outside.	hat Jill ng out ura s not	Decision	
L's mother came up to the office area a then went to the classroom with L's mothe window. Laura, Katie and Jill all indicate that the indicates that all staff members have a indicates that the staff must not have u 391 NAC 3-006.19 Supervision of Ch A 2 year old male chilld was le approximately 3-4 minute, and with the group of children that Based on the above facts, a vi	and asked Jill om and saw L e staff had no checklist in I sed it. illdren ft unsupervis staff were un had come in	ately 4:43/4:44. Jill indicates to I why L was in his room alone. In his classroom alone looking in his classroom alone looking idea that L was missing. Lau hand during transition. Katie sed in the classroom for maware that this 2 year old was from the outside.	hat Jill ng out ura s not	Decision	
L's mother came up to the office area a then went to the classroom with L's mothe window. Laura, Katie and Jill all indicate that the indicates that all staff members have a indicates that the staff must not have u 391 NAC 3-006.19 Supervision of Ch A 2 year old male chilld was le approximately 3-4 minute, and with the group of children that Based on the above facts, a vi	and asked Jill om and saw L e staff had no checklist in I sed it. illdren ft unsupervis staff were un had come in	ately 4:43/4:44. Jill indicates to I why L was in his room alone. In his classroom alone looking in his classroom alone looking idea that L was missing. Lau hand during transition. Katie sed in the classroom for maware that this 2 year old was from the outside.	hat Jill ng out ura s not	Decision	
L's mother came up to the office area a then went to the classroom with L's mothe window. Laura, Katie and Jill all indicate that the indicates that all staff members have a indicates that the staff must not have u 391 NAC 3-006.19 Supervision of Ch A 2 year old male chiild was le approximately 3-4 minute, and with the group of children that Based on the above facts, a vi Correction: Department Decision Pending.	and asked Jillom and saw Lestaff had no checklist in I sed it. Iddren Ift unsupervisions staff were unhad come in olation of 394	ately 4:43/4:44. Jill indicates to I why L was in his room alone. In his classroom alone looking in his classroom for the classroom for inaware that this 2 year old was from the outside. 1 NAC 3-006.19 is substantiate enter was placed on a Licensing in his classroom alone.	hat Jill ng out ura s not	Decision	

PROVIDER COMMENTS

A Provider may submit written comments to be attached to this form.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



Pete Ricketts, Governor

Licensing Agreement

I, Garden Patch Creative Learning Center located at 5192 South 193rd St., Omaha, NE 68135 with the hours of 6:30am to 6:00pm Monday through Friday hereby voluntarily state and declare:

I have read and understand the Nebraska Administrative Code and Regulations governing Licnesure of Child Care Center code.

I agree to comply with each of the Child Care Center Regulations, as long as I am licensed by the State of Nebraska to provide child care services.

I understand that this Licensing Agreement is a result of a self-report by the assistant director, Katie Apley on 3-13-17. Violations include leaving a 5 year old child alone, unsupervised in his classroom for approximately 20 minutes.

391 NAC 3-008.01 Denial and Disciplinary Actions

The Department may deny the issuance of or take disciplinary action against a license on any of the following grounds:

4. Conduct or practices detrimental to the health or safety of an individual served by or employed at the program;

391 NAC 3-006.19 Supervision of Children:

Adequate and appropriate supervision must be provided to children at all times children are in attendance, including during outdoor play. Ultimate responsibility for supervision rests with the licensee.

I understand and agree that I must remain in compliance with all Regulations of Child Care Center, including specifically the regulations cited above.

I agree that this Licensing Agreement will be prominently posted with my Child Care license so it is clearly visible to parents and Department representatives.

I understand that Children's Services Licensing staff shall conduct announced or unannounced visits to my Child Care Center to determine compliance with this Agreement.

Any violation of this Agreement may be grounds for further negative action or discipline as the Department of Health and Human Services, Division of Public Health, Children's Services Licensing may deem appropriate.

This Agreement shall be in effect from the date of signature, for a duration of 6 months, 2016. Should the Child Care Center license be amended because of a change of a chang 2016. Should the Child Care Center license be amended because of a change of address, this Agreement may transfer to the new address if appropriate to the conditions of the Licensing Agreement.

Garden Patch Creative Learning Center 5192 S. 1937d St. Street/Address	Cmld Care Inspection Specialist Date
City and Zip Code	
3-24-17 Date	