NEBRASKA

Good Life, Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



April 4, 2017

CREATIVE BEGINNINGS CHILDREN'S ACADEMY Candace Mahoney, Owner/Director 6810 South 178th Street Omaha, NE 68135

Dear Ms. Mahoney:

In accordance with the letter written by Jo Pfeiffer, Child Care Licensing Supervisor, on March 30, 2017, your original License to operate a Child Care Center in the State of Nebraska has been placed on Corrective Action Status. A license imprinted with the term "Corrective Action Status" is enclosed. This status became effective March 28, 2017, and it will remain in effect until September 28, 2017. Upon completion of this term, a new license will be issued to you.

At this time we ask that you submit your current license by return mail, within the next seven (7) days, to DHHS, Division of Public Health, Licensure Unit, Attn: Marsha Wandersee, 301 Centennial Mall South, Lincoln, NE 68509-4986.

If you have any questions, please contact Jo Pfeiffer, Child Care Licensing Supervisor, at (402) 595-3335.

Sincerely,

Becky Wisell, Administrator Licensure Unit 301 Centennial Mall South Lincoln, NE 68509-4986

BW/dcp

cc: Children's Services Licensing

This license shall be kept available in the establishment and such proof of credentialing shall be shown upon request.

State of Nebraska

Department of Health and Human Services

Division of Public Health

CREATIVE BEGINNINGS CHILDREN'S ACADEMY INC

is hereby authorized in compliance with laws of the State of Nebraska to establish and conduct an Operating Child Care Center located at: 6810 SOUTH 178th ST Omaha NE 68135

A maximum of 146 children in ages 6 WKS to 11 YRS may be in attendance at any one time during the hours of 0630 to 1800 on MTWTHF.

CREATIVE BEGINNINGS CHILDREN'S ACADEMY owned by CREATIVE BEGINNINGS
CHILDREN'S ACADEMY INC is hereby issued License No. CCC8633
whose status is Active-Corrective Action Status effective from 03/28/2017

Amended: 03/28/2017

Given under the name and Seal of the Department of Health and Human Services Regulation and Licensure of the State of Nebraska at Lincoln on April 6, 2017.



Thomas L. Williams, MD Crise may ical Office Director, Division of Public Health Department of Health and Human Services

NEBRASKA

Good Life, Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



March 30, 2017

Creative Beginnings Children's Academy owned by Creative Beginnings Children's Academy, Inc. 6810 South 178th St. Omaha, NE 68135

Atten: Candace Mahoney, Director/ Owner

Dear Ms. Mahoney:

The Nebraska Department of Health and Human Services, Children's Services Licensing, has received your corrective action plan. The attached corrective action plan received March 27 & March 28, 2017 has been reviewed and given final approval effective March 28, 2017.

A new license identified with "Corrective Action Status" will be mailed to your facility. The new license is to be posted in a prominent location. This license status will be in effect for a period of six months from the date of approval, March 28, 2017 until September 28, 2017.

Compliance with the terms of the Corrective Action Status will be monitored by announced or unannounced inspections to your facility by Children's Services Licensing staff. Any violation may be grounds for discipline as the Office of Children's Services Licensing Program may determine appropriate.

If you have any questions, please contact Fabian Awanyai, Child Care Inspection Specialist, at 402-595-333342 or me.

Sincerely,

Jo Pfeiffer, Child Care Licensing Supervisor Office of Children's Services Licensing Department of Health and Human Services 1313 Farnam St. Omaha, NE 68102 402-595-3335/ Jo.Pfeiffer@nebraska.gov Cc: Fabian Awanyai, Child Care Inspection Specialist Heather Stryker, Resource Developer Supervisor Marsha Wandersee, Administrative Assistant II

Helping People Live Better Lives



Developing creative minds from the start. 6810 S 178th St Omaha, NE 68135 (402)895-1851

March 21, 2017

Office of Children's Licensing Nebraska Department of Health and Human Services 1313 Farnam St., 3rd Floor Omaha, NE 68102

Attn: Jo Pfeiffer, Child Care Licensing Supervisor

RE: Plan of Correction

On Friday, February 17th, at 5:41 pm, a 2 year old child walked out of the center and through two gates unattended and ended up on the north side of the building next to Harrison St. Both staff members that were responsible for the child getting out of the building where terminated immediately. On Saturday, February 18th, at 10:00am, Jesenia Corral (Assistant Director) and her husband Saul Corral adjusted the middle gate latch to a higher level and they added a second latch to the back gate. On Monday February 20th, SEI activated chimes on all the doors that lead to outside. Every time a door is opened, a chime will alert the front desk that a door has been opened. Before coming inside after recess, all staff is to make sure that all gates are securely latched. We have also hired an afternoon manager to constantly walk around the building making sure all staff and children are in his/her classroom and to make sure no children are unattended.

On Monday February 20th, an email was sent to our State representative, Stefanie Sellers. The email explained the entire situation and with the child and the meeting Jesenia Corral had with the child's parents. I have attached the email to this letter.

Candace Mahoney Director & CEO

Pfeiffer, Jo

From:

Candace Mahoney

Sent:

Tuesday, March 28, 2017 2:48 PM

To:

Pfeiffer, Jo

Subject:

Attachments:

Check list Information

Gate Checklist.pdf

Our facility has three individuals in charge from 7 until 5 each day. I am the owner and Director of Creative Beginnings Children's Academy. I have two assistants who are responsible for different aspects of the center. Jesenia Corral is the Assistant Director. Lauren Ruby is the Director of Education.

During the hours of 7 to 5, either myself, Jesenia and/or Lauren are within the building and are responsible for accounting for the children within their classrooms. We make sure to monitor the hallways throughout the day. My Assistant Director and Director of Education are the individuals responsible for checking the outside gates throughout the day.

Along with our own supervising, each classroom teacher is responsible for the children within their classrooms throughout the day. They must count their children when they leave the room and when they return. They must be accountable for children when they play outside or inside our large motor gym. It is their responsibility to know who is within their classroom at all times.

We have implemented a new position recently. From 5-6 pm, our Afternoon Supervisor will be taking over those roles that we fill throughout the day. She is now the individual in charge and the one responsible for those duties. Due to the fact that this is a steady pick up time, she is given her own roster that will list all the children that are still within the building and those that she should be accounting for during the last hour of the day. Her roster is simply a copy of our main roster that we utilize at the desk during the day.

I have changed the information on our gate checklist to the staff positions rather than their names. I hope that this explanation of our center policies involving management/supervising allows you to understand how we are all taking part in the daily responsibilities of the center.

Please let me know if you have any questions or if you are in need of any further information.

Thank you.

Candace

Candace Mahoney Creative Beginnings Children's Academy Director & CEO 402-895-1851



Creative Beginnings

>

Report of child off our school grounds

Creative Beginnings

Mon, Feb 20, 2017 at 10:39 AM

To: "Sellers, Stefanie" <stefanie.sellers@nebraska.gov>

Friday, February 17, 2017 at 5:41:08 child left the classroom because he saw school age brother in the hallway. Ended up on the north side of the building next to Harrison Street. Dad arrived at 5:45 to pick up. Child could not be found. Was located and brought back into the building at 5:46. Pedestrian walking by found the child and was holding him when staff member went outside to look for the child.

Monday, February 20, 2017 at 8:00 am had a meeting with parents about the incident. Showed them video proof of child being in the building and the approximate time he left the building. We will be disciplining the employees involved. We have taken extra security measures by raising the latches to the gate and adding an extra lock feature that is child proof. This family has been with us since 2010. After having this meeting, they left the children in our care today and are grateful for the extra security measures we have taken due to this incident.

Candace is out of the country. She will return February 27. You can be in contact with me and I will answer all of your questions.

Thank you. Jesenia Corral

April 2017

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and the Director of Education. The staff member will initial after each gate check. Outside Gates will be checked 4 times per day by the Assistant Director

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NEBRASKA

Good Life, Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



Pete Ricketts, Governor

March 16, 2017

Creative Beginnings Children's Academy, INC Creative Beginnings Children's Academy 6810 South 178th Street Omaha, NE 68135 ATTENTION: Candace Mahoney, Director

CERTIFIED MAIL and REGULAR MAIL

Dear Mrs. Mahoney:

Nebraska Revised Statutes, section 71- 1911 (4), of the Child Care Licensing Act provides that the department may place a license on Corrective Action Status.....A non-disciplinary probationary license may be issued for the licensee to operate under Corrective Action Status if the department determines that:

a) The Licensee is unable to comply with all licensure requirements and standards or has had a history of noncompliance;

b) The effect of noncompliance with any rule or regulation does not present an unreasonable risk to the health, safety or well-being of children or staff; and

c) The Licensee has a written plan of correction that has been approved by the department.

Facts:

On February 17, 2017 a 2 year old child left his classroom unattended and went off the premises at 5:41 pm. The child was outside alone for approximately 5 minutes. The child was found by a passerby near Harrison Street who kept him safe until a staff member retrieved the child. The child was returned back to his parent at 5:46 pm.

Regulatory Basis:

NAC 391 3-002 Definitions NAC 391 3-006.19 Supervision of Children

Based on the facts presented above and the regulations violated, the department is placing your operating license on Corrective Action Status for a period of six months.

Corrective Action Status is voluntary and the decision regarding placement on Corrective Action Status is not appealable. However, you are <u>required</u> to submit a written Plan of Correction that must be approved by the department. The following items must be included in your written Plan of Correction:

1. Identification of issue(s) of concern;

2. Provisions for how you will correct and maintain compliance;

3. Specify the written documentation to be provided to the Department;

- 4. Identify who is responsible (include position titles) for corrections and maintenance of compliance; and
- 5. Timelines.

If you do not submit a written Plan of Correction, or the written Plan of Correction is not approved, the department may discipline your license by imposing one or a combination of the following types of Disciplinary Action:

1. Issue a probationary (disciplinary) license;

2. Suspend or revoke a provisional, probationary, or operating license;

3. Impose a civil penalty of up to five dollars per child, based upon the number of children for which the program is authorized to provide child care on the effective date of the finding of violation, for each day the program is in violation;

4. Establish restrictions on new enrollment in the program;

5. Establish restrictions or other limitations on the number of children or the age of the children served in the program; or

6. Establish other restrictions or limitations on the type of service provided by the program.

If you have any questions regarding this letter, please contact Fabian Awanyai, Child Care Inspection Specialist at 402-595-3342 or Jo Pfeiffer, Child Care Licensing Supervisor at 402-595-3335.

Sincerely,

Jo Pfeiffer, Child Care Licensing Supervisor
Office of Children's Services Licensing
Nebraska Department of Health and Human Services
1313 Farnam Street, 3rd Floor
Omaha, NE 68102

cc: Fabian Awanyai, Child Care Inspection Specialist
Office of Children's Services Licensing, Central Office



Division of Public Health, Licensure Unit 301 Centennial Mall South, 3rd Floor, P.O. Box 94986 Lincoln, NE 68509-4986 Phone (402) 471-2115 FAX (402) 471-3577

Division of Public Health

State of Nebraska Dave Heineman, Governor

September 1, 2011

CREATIVE BEGINNINGS CHILDREN'S ACADEMY 6810 South 178th Street Omaha, NE 68135

Dear Ms Candance Mahoney, Director:

In accordance with the letter written by Jo Pfeiffer, Child Care Licensing Supervisor, on August 30, 2011, your original License to operate a Child Care Center in the State of Nebraska has been placed on Corrective Action Status. A license imprinted with the term "Corrective Action Status" is enclosed. This status became effective July 28, 2011, and it will remain in effect until January 28, 2012. Upon completion of this term, a new license will be issued to you.

At this time we ask that you return your current license, within the next ten (10) days, to Marsha Wandersee in the Licensure Unit. If you have any questions, please contact Child Care Licensing at (402) 471-9302.

Sincerely,

Helen L. Meeks, Administrator

Licensure Unit

HLM/dcp

cc: Child Care Licensing

This license shall be kept available in the establishment and such proof of credentialing shall be shown upon request.

State of Nebraska

Department of Health and Human Services
Division of Public Health

CREATIVE BEGINNINGS CHILDREN'S ACADEMY INC.

is hereby authorized in compliance with laws of the State of Nebraska to establish and conduct an
Operating Child Care Center
located at: 6810 SOUTH 178th ST Omaha NE 68135

A maximum of 146 children in ages 6 WKS to 11 YRS may be in attendance at any one time during the hours of 0630 to 1800 on MTWTHF.

CREATIVE BEGINNINGS CHILDREN'S ACADEMY is hereby issued License No. CCC8633 whose status is Active-Corrective Action Status effective from 07/28/2011

Amended. 07/28/2011

Given under the name and Seal of the Department of Health and Human Services Regulation and Licensure of the State of Nebraska at Lincoln on September 2, 2011.



Carry Schaeley, MD, Chief Medical Officer, Director



Dave Heineman, Governor

August 30, 2011

Creative Beginnings Children's Academy Attention: Candance Mahoney, Director 3005 Comstock Omaha, Nebraska 68123 CERTIFIED MAIL

Dear Ms. Mahoney:

The Nebraska Department of Health and Human Services, Office of Children's Services Licensing, has received your letter and corrective action plan accepting Correction Action Status. The attached corrective action plan has been reviewed and approved effective, July 28, 2011.

A new license indicating "Correction Action Status" will be mailed to your facility, which you must post in a prominent place.

This license status will be in effect for a period of 6 months from the date of approval.

Compliance with the terms of the Correction Action Status will be monitored by announced or unannounced inspections to your facility by Child Care Licensing staff. Any violation may be grounds for discipline as the Office of Children's Services Licensing program may determine appropriate.

If you have any questions, please contact Susanne M. Schnitzer at 595-3340, or Jo Pfeiffer, Child Care Licensing Supervisor at 595-3335.

Sincerely,

Jo Pfeiffer, Child Care Licensing Supervisor Children's Services Licensing 1801 North 73rd Street Omaha, NE 68114

cc: Susanne M. Schnitzer, Child Care Inspection Specialist
Marsha Wandersee, Administrative Assistant II
Bob Cummings, Resource Development, Contract Management Division



July 26, 2011

Dear Susanne Schnitzer:

This letter is in regards to the inspection done on June 20, 2011. We are following up with our corrective action plan.

All medications that did not have a correct or current medical release form have been sent home with the parents. All medicine on site has a current medical release form signed and dated for the current month with the correct dosage given.

We have also informed our families that we are no longer keeping medicine on site for our older children. We will only be administering that medicine on an as needed basis, and will be sent home when the medical consent form has expired.

I have enclosed a medical checklist, which will be checked off on a weekly basis, to ensure that we are in compliance with State regulations. I, Candace Mahoney, or Sue Ruff, the Director of Education, will be in charge checking all medicines once a week and recording it on the Medical Checklist.

If you have any further questions, please feel free to contact me at 402-895-1851.

Sincerely.

Candace Mahoney Director & CEO



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MEDICATION CHECKLIST	SENT HOME								9	
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	NAME OF CHILD								20	,



Dave Heineman, Governor

July 8, 2011

Creative Beginnings Children's Academy Attention: Candace Mahoney 6810 South 178th Street Omaha, NE 68135

CERTIFIED MAIL

Dear Ms. Mahoney;

Nebraska Revised Statutes, section 71-1911 (4), of the Child Care Licensing Act, effective July 16, 2004, provides the department may place a license on corrective action status.

FACTS:

On June 20, 2011, Susanne Schnitzer, Child Care Inspection Specialist, conducted an unannounced inspection at Creative Beginnings Children's Academy. At the time of inspection, Schnitzer observed three small baskets of medication, many which did not have current written permission to administer. In addition, Schnitzer observed one EPI-Pen which required a written statement by the medical professional who prescribed the medication to be on file.

History of this program shows additional violations related to failing to obtain written permission to administer medication:

- August 23, 2010, Schnitzer conducted an unannounced semi-annual inspection.
 Schnitzer observed numerous medications which did not have written permission to administer. Program failed to submit a statement they had returned and/or obtained written permission to administer the medication.
- July 24, 2009, Schnitzer conducted an unannounced inspection at the program.
 At the time of the inspection, Schnitzer observed numerous medications which did not have written instructions and permission to administer.

REGULATORY BASES:

391 NAC 8-016.06 Written Instructions

All child care providers, center, or preschool staff shall give or apply medication both prescription and non-prescription, only with prior written permission and writeen instructions from a parents. Child care providers, center or preschool staff shall comply with the instructions provided by the parent. Medication shall be in the original

container, stored according to instructions, clearly labeled for a names child, and returned to the parent when no longer needed. The dosage will not exceed that which is printed on the label. Expired medication shall not be given or applied to a child and shall be returned to parent.

391 NAC 8-016.07 Unusual Circumstances

There must be a written statement from the licensed health care professional who prescribed the medication allowing the provider to give the medication when:

- 1. Any prescription medication is given or applied as needed (PRN); or
- 2. By a route other than oral, topical, inhalant, or instillation.

DETERMINING CORRECTIVE ACTION STATUS:

A non-disciplinary probation license may be issued for the licensee to operate under corrective action status if the department determines:

- (a) The licensee is unable to comply with all licensure requirements and standards or has a history of non-compliance
- (b) The effect of the non-compliance with any rule or regulation does not present an unreasonable risk to health, safety or well-being of children or staff; and
- (c) The licensee had a written plan of correction that has been approved by the department.

Based on the facts presented above and the regulations violated, the department is placing your operating license on Corrective Action Status for a period of six (6) months.

CORRECTIVE ACTION STATUS: PLAN OF CORRECTION

Corrective action status is voluntary and the decision regarding the placement on corrective status is not appealable. However, you are required to submit a written Plan of Correction that must be approved by the department.

Your written plan of correction should at a minimum address the issues of concern and violations addressed in this letter and how compliance in the future will be met, such as;

- (a) A plan to ensure compliance for obtaining written permission and instructions for all medications on site;
- (b) List any actions you have taken to date to come into compliance regarding the violations listed above and/or what date(s) compliance will be met.

Your plan should also specifically state who the responsible parties are and for which parts of the plan they are responsible. Please list specific positions, not just names of the staff, to enable this plan to accommodate any staff changes that may occur in the future.

Please submit your written Plan of Correction to Susanne Schnitzer, Child Care Inspection Specialist, Nebraska Department of Health and Human Services, Office of Children's Services Licensing, 1801 North 73rd Street, Omaha, NE 68114, within ten calendar days after you receive this letter.

FAILURE TO SUBMIT CORRECTIVE ACTION PLAN:

If you do not submit a written Plan of Correction, or the written Plan of Correction is not approved, the department may discipline your license by imposing one or a combination of the following types of disciplinary action:

(a) Issue a probationary (disciplinary) license;

(b) Suspend or revoke a provisional, probationary, or operating license;

(c) Impose a civil penalty of up to five dollars per child, based upon the number of children for which the program is authorized to provide child effective date of finding of violation, for each day the program is in violation;

(d) Establish restrictions on new enrollment of the program;

(e) Establish restrictions or other limitations on the number of children or the age of the children served in the program; or

(f) Establish other restrictions or limitations on the type of service provider by the program.

If you have questions regarding this letter, please contact Susanne Schnitzer, Child Care Inspection Specialist at 595-3340 or Jo Pfeiffer, Child Care Licensing Supervisor at 595-3335.

Sincerely,

7

Jo Pictiter, Child Gare Licensing Supervisor Children's Services Licensing 1801 North 73rd Street Omaha, Nebraska 68114

Cc: Susanne Schnitzer, Child Care Inspection Specialist
Marsha Wandersee, Administrative Assistant II
Bob Cummings, Resource Development, Contract Management Division