

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



Pete Ricketts, Governor

June 2, 2017

Pamela Anderson
12974 Larimore Circle
Omaha, NE 68164

Dear Ms. Anderson:

In accordance with the letter written by Jo Pfeiffer, Child Care Licensing Supervisor, on May 30, 2017, your original License to operate a Family Child Care Home I in the State of Nebraska has been placed on Corrective Action Status. A license imprinted with the term "Corrective Action Status" is enclosed. This status became effective May 30, 2017, and it will remain in effect until November 30, 2017. Upon completion of this term, a new license will be issued to you.

At this time we ask that you submit your current license by return mail, within the next seven (7) days, to DHHS, Division of Public Health, Licensure Unit, Attn: Rita Krusemark, 301 Centennial Mall South, Lincoln, NE 68509-4986.

If you have any questions, please contact Jo Pfeiffer, Child Care Licensing Supervisor, at (402) 595-3335.

Sincerely,

Becky Wisell, Administrator
Licensure Unit
301 Centennial Mall South
Lincoln, NE 68509-4986

BW/dcp

cc: Children's Services Licensing

This license shall be kept available in the establishment and such proof of credentialing shall be shown upon request.

State of Nebraska

Department of Health and Human Services
Division of Public Health

PAMELA ANDERSON

is hereby authorized in compliance with laws of the State of Nebraska to establish and conduct an
Operating Family Child Care Home I
located at: 12974 LARIMORE CR OMAHA NE 68164

A maximum of 10 children in ages 6 WKS to 13 YRS may be in attendance at any one time during the hours of 0700 to 1730 on MTWTF.

ANDERSON, PAMELA is hereby issued License No. FI4880

whose status is Active-Corrective Action Status effective from 05/30/2017

Amended: 05/30/2017

Given under the name and Seal of the Department
of Health and Human Services Division of Public
Health of the State of Nebraska at Lincoln on
June 5, 2017.



The _____
Director, Division of Public Health
Department of Health and Human Services

Fiscal Officer



Division of Public Health

State of Nebraska
Dave Heineman, Governor

1313 Farnam 3rd Floor, Omaha, Ne. 68102

May 30, 2017

CERTIFIED MAIL

Pamela Anderson
12974 Larimore CR.
Omaha, Ne. 68164

Dear Pamela Anderson:

The Nebraska Department of Health and Human Services, Office of Children's Services Licensing received your Plan of Correction. The attached corrective action plan has been reviewed and approved effective 05/30/2017

A new license, identified with 'Corrective Action Status' will be mailed to your facility. The new license is to be posted in a prominent location. The license status will be in effect for a period from the date of approval, 05/30/2017 to 11/30/2017.

Compliance with the terms of the Corrective Action Status will be monitored by announced and unannounced inspections to your facility by Child Care Licensing staff. Any violation may be grounds for discipline as the Office of Children's Services Licensing program may determine appropriate.

If you have questions regarding this letter, please contact Dawn Kozak, Child Care Inspection Specialist at 402-595-3206 or me.

Sincerely, 

Jo Pfeiffer, Child Care Licensing Supervisor
Children's Services Licensing
Nebraska State Office Building, 3rd floor
1313 Farnam St.
Omaha, NE 68102

Cc: Dawn Kozak, Child Care Inspection Specialist
Marsha Wandersee, Administrative Assistant II

May 2, 2017

Pamela's Daycare

Dear Dawn Kozak -

I've had many regrets in my years of childcare, some days are harder than others and you just don't have the answer to why. Unfortunately, when you came to visit me on March 28th I was not nearly as prepared as I would have liked to have been. I had been experiencing extra stress and on your most recent visit my lack of preparation was completely inexcusable. To which I take full responsibility for. I was missing some important factors to providing the best childcare that I can and the information I did have I was unable to locate. I can assure you it won't happen again.

Issues of Concern: Issues of concerns regarding my daycare include not having documentation I needed or being unable to find it. There were also concerns about physical areas of my home not being up to speed.

Provisions: I have purchased new trash cans that have lids on them for both the kitchen and the bathroom. I have attached those receipts in the compliance review I sent over recently. In addition to the new trash cans I purchased a new hot water regulator for the bathroom that has been installed and will ensure the water never exceeds a certain temperature.

We had a broken drawer fixed in our kitchen that is now properly installed and I have put in child proof lock on the doors under the sink. I have also put the medications behind a locked door in the hallway closet and marked them poisonous.

I do not know if you saw this, and honestly it bothered me more than anything but I have renewed my First Aid and CPR but the other one had not expired yet. It was in my wallet in my purse - again unprepared. I am so sorry.

In addition to the physical things I have fixed or added to ensure the best childcare I can I have also made copies and a file with all of my written documentation for health information for my husband and I, each child's records, report of law enforcement contact, liability insurance parent information, and all animal records. I will have all paperwork in one organized file from now on. I will ensure that the file is located in the same spot at all times so that it is easy to access.

Written Documentation: I have submitted the following written documentation to Dawn Kozak through my Inspection Compliance.

D. Kozak spoke to provider on 5/30/17 to ask for clarification of circled paragraph. Provider stated she condensed several other files into one place and now has items organized in different slots with labels.

Documentation:

- Receipt for Scald Protector
- All Animal Records for Winston
- Copies of Parent Information Brochure
- Copy of Liability Insurance
- Copy of Health Information Report
- Copy of Children's Records
- Report Law Enforcement Contact

Person(s) Responsible: For the most part I am responsible for the corrections that needed to take action. However, there are a few things in regards to my home that other people helped me fix. My husband is the one who fixed our scald protector and Derek Bitzer (one of my daycare children's father) installed my fixed Kitchen drawer.

Timeline: Since I was the one responsible for these issues I made sure to correct them within the first week of Dawn's inspection. I know that things were a bit of a mess when my inspection took place and I truly feel awful for it. I assure you I will be more on top of things from here on out. My main course of action is to stay organized and not let this happen again. I promise to be vigilant and maintain the records as they should be.

My number one concern (of course after being organized) is my wonderful little children and keeping them safe, happy, and nurtured. This is one of my better qualities - as being organized certainly was not. Even on the worst days these kids truly make it all worth it. I truly do love my kids and my job and if I were to lose all this I just don't know what I'd do. I hope you know how seriously I take this and how truly sorry I am.

Please give me a chance to show you "an old dog" can learn new tricks. I assure you I will be very much prepared in the future.

Yours Truly-

Pamela Anderson

License No. F14880

April 27, 2017

Certified Mail and Regular Mail

Pamela Anderson
12974 Larimore Circle
Omaha, NE. 68164

Dear Pamela Anderson:

Nebraska Revised Statutes, section 71-1911 (4), of the Child Care Licensing Act, provides that the department may place a license on Corrective Action Status... A non-disciplinary probationary license may be issued for the licensee to operate under Corrective Action Status if the department determines that:

- a) The Licensee is unable to comply with all licensure requirements and standards or has had a history of noncompliance;
- b) The effect of non compliance with any rule or regulation does not present an unreasonable risk to the health, safety or well-being of children or staff; and

The Licensee has a written plan of correction that has been approved by the department.

FACTS:

On 3-28-17, CCIS, Dawn Kozak conducted an unannounced annual inspection. At the time of the inspection, required paperwork for Anderson, children, parents, and pets could not be located or paperwork was incomplete, as well as other violations which were cited. A review of previous inspections, shows that similar or the same violations were cited over the past 4 inspections prior to the 3-28-17 inspection. The repeat violations include those listed below.

REGULATORY BASES:

71-1911.03 Liability Insurance: Provide documentation of current liability Insurance upon request

391 NAC 1-006.01 Licensee Qualifications and Requirements:

4. Be responsible for the day-to-day operation of the child care program;
7. Be in compliance with all regulations whenever any children are in care;

391 NAC 1-006.02C Report of Law Enforcement Contact:

The applicant/licensee must complete Reports of Law Enforcement Contact for him/herself and must obtain a completed report for each... Household member age 19 or older. The report must:

1. Be updated and signed annually;

391 NAC 1-006.02F Health Information Report:

The Health Information Report must be submitted annually

391 NAC 1-006.06 Child's Record:

The record must be kept current and available upon request by the Department.

CC Dawn Kozak, Child Care Inspection Specialist
Marsha Wandersee, Administrative Assistant II
Heather Stryker, DHHS Resource Developer Supervisor