



We Want Your Feedback

If you have any questions or suggestions about the newsletter please contact:

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Board of Public Accountancy offers Newly Enhanced Online Renewal System

The Board of Public Accountancy has redesigned and enhanced the features of the online system that allows license renewals to be completed online. Renewals need to be completed by the end of June, 2010.

Individuals with a birth year ending in an odd number are eligible to renew the license to continue to practice in the State of Nebraska. In addition, all Firms and Sole Proprietors are required to renew.

The enhanced renewal system offers the following features:

- Pre-population of data
- Ability to edit and update information
- Review completed application before submitting payment

With the availability of the online renewal system, there is a large cost savings in staff time by no longer having to manually enter paper forms. By encouraging everyone to use the online system, there is also a savings in printing and postage costs.

Nebraska Network Manager: Nebraska Interactive, LLC 2010

NEBRASKA.GOV

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Nebraska.gov News



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GM Corner

Customer Service is a top priority for Nebraska.gov. We are constantly looking for way to improve and enhance citizens' online experience.

Our staff tracks calls that are made to our office. We determine if someone is in need of help with an online process, or needs help directly from the agency. We review the calls to determine if there are areas where more information may be given to the public on the website.

In order to provide a well rounded solution, our work with the Library Commission provides solution on a variety of questions that are received on a daily basis.

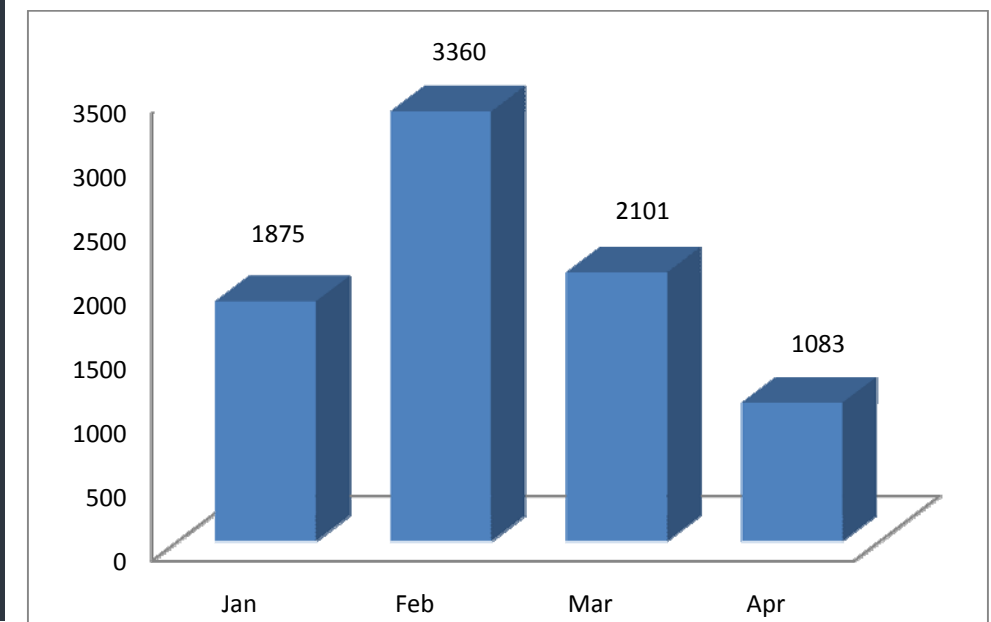
Please feel free to contact us if you have any ideas to improve our customer service experience.

Brent Hoffman

Driving Adoption – Secretary of State

From January to April of 2010, for the first time filers were able to take advantage of the new Secretary of State online Foreign and Domestic Corporation Occupation Tax Report service. During the filing period 8419 reports were filed online. Paper filings for Foreign Corporations take an average of 10-12 minutes for office staff to complete data entry, payment processing and document scanning. Domestic Corporation reports take an average of 8-10 minutes for this process. The online filing option saved the SOS Business Division overall an estimated **1500 hours** of personnel time. This is an excellent example of the use of technology to reduce office workload, while offering convenience to businesses in government transactions. In addition, the office was able to collect officer information for their database from the 5057 Foreign Corporations who filed online. Officer information on Foreign Corporations that file using paper never makes it into the database, as the data entry is too time intensive. Now more information will be made available to both the office and users of the Business Division online corporations search as well.

History of Online Corporation Filing – January 2010 to April 2010



Nebraska.gov
Analytics for
April 2010

154,299 Visits

72,025 Visitors

36.97% New
Visitors

329,864 Pages
Viewed

Service Uptime

Number of Checks:
13,904

Number of Outages:
0

Uptime: 100.00%

Average Response
Time: 0.474 seconds

Online Renewal for Driver Licenses and State ID

Duplicates also available online

Gov. Dave Heineman announced that Nebraskans can now renew their driver license online through the Nebraska Department of Motor Vehicles (DMV).

Nebraskans are eligible to renew their driver license, motorcycle license or state ID card once every other renewal cycle, or every 10 years, meeting certain requirements. The online service can also be used to purchase duplicate or replacement licenses and state ID cards.

"We are dedicated to utilizing technology," Gov. Heineman said. "This is an important step in providing more efficient, faster services that benefit Nebraskans."

New cards are mailed to a user's home address between a week and 20 days. To be eligible for online renewal Nebraskans must be over 21 and must use the same name and address listed on their current license or ID card. Physical descriptions must also remain the same.

The fee to renew driver licenses and state ID cards online is \$27.75, with duplicate or replacement documents available for \$14.75. Commercial driver licenses require additional documentation and cannot be renewed online. Others not eligible for online renewal include those over 65, anyone who does not have a digital license or signature on file with the DMV, those with restrictions on their license, or whose license has been suspended or revoked. A complete list of eligibility requirements is available on the DMV website.

DMV Director Beverly Neth said, "We are so pleased to offer this new service to Nebraskans. We estimate that over 150,000 people will be eligible to take advantage of this new service each year. Having an online application for each of our main DMV services will help us take the next step in our digital migration efforts by using email, mobile devices, and our website to communicate with citizens. These technologies are time-saving opportunities for Nebraskans and help us provide services at the lowest cost possible."

The addition of online driver license renewal is the last DMV service to be automated online. The Click DMV website hosts more than 13 online DMV services, including license plate renewal, driver license reinstatement, ordering personalized and specialty license plates, and the practice exams for new Nebraska drivers.

All of DMV's online services can be found by clicking the 'Click DMV' link on the department's website, <http://www.dmv.ne.gov/>, or by visiting the Click DMV site, <http://www.clickdmv.ne.gov/>.

2010 Partner Event

The Cornhusker Marriott was the site for the 2010 Partner Event, held the morning of April 21.

Lieutenant Governor Sheehy started the event with his comments. Brenda Decker, Chief Information Officer for the State of Nebraska, followed with a presentation on "Technology and Development – How Nebraska Can Deliver."

Beau Reid, Vice President, Employee Benefits Division of Holmes Murphy, was able to provide perspective from the private sector.

Brent Hoffman, President of Nebraska Interactive, concluded the event with his presentation, "Using Technology to Take a Fresh Look at Information."

The presentations from the event are available for review at <http://www.nebraska.gov/event/2010.html>



Greg Lemon, Director of the Real Estate Commission visits with Gary Seacrest, from the Secretary of State's office.



Cathy Danahy, Deputy Secretary of State for Records Management, is talking with Pat Phillips, Deputy Director for the Department of Motor Vehicles

A Rave Review

"I am so pleased that we have added this to the system. I didn't have to take any time off of work to stand in any long lines, and have numerous pieces of paper information. It was quick and easy to use!!!! THANK YOU!"

From a survey comment after someone used the online system to renew their driver license.



Online Voting for Nebraska Spirit

Art Contest

The finalists for the 2010 Nebraska have been selected.

From May 12-21, go to www.nebraska.gov/contest to vote for your favorite.

The winners will be invited to attend an Award Celebration on June 4.

A free screensaver, with the winning artwork will be available after June 4.

Did you know?

Nebraska.gov has a trade show booth and is looking to attend future conventions or meetings. The Nebraska State Bar Association and the Nebraska Society of CPAs were two occasions where Nebraska.gov had staff available to answer questions. Contact us today if you are interested in having Nebraska.gov at your event.