



We Want Your Feedback

If you have any questions or suggestions about the newsletter please contact:

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Happy Holidays



The staff at Nebraska.gov would like to wish you and your family a Merry Christmas and a Happy New Year.

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Nebraska.gov News

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GM Corner

It is hard to believe that another year is coming to an end.

This time of year I like to pause and reflect on the projects that were completed during the previous year. One of the highlights for us is the launching of the driver license renewals. We are bringing convenience to the citizens all across Nebraska.

The LiveWell survey is another project that was completed during the past year. This survey gives individuals the opportunity to answer questions about their own lifestyle and receive reports about how to improve and highlight what they are doing well.

Those are just two examples of the many services that are now available online. We look forward to continuing to work with agencies and expanding the online availability of services.

Please contact Nebraska.gov if you are interested in creating new online services for your agency or organization.

Brent Hoffman

Driving Adoption – Court Document eFiling

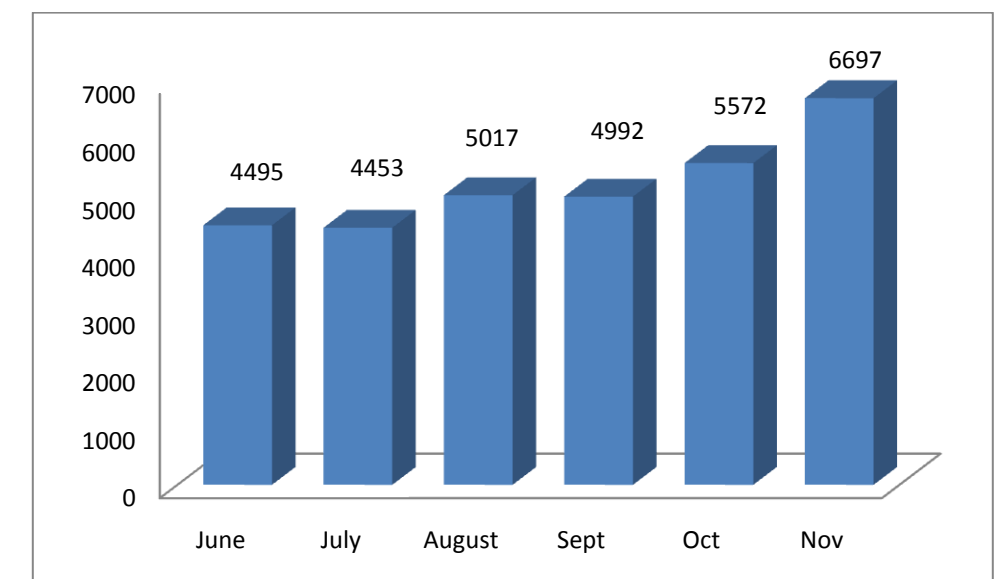
A new advertising campaign was recently launched for the court document eFiling service.

Posters were created that feature the new Nebraska Bar Association President, Bob Bartle. The posters were distributed to court clerk offices. During the October Bar Association conference Nebraska.gov introduced the new campaign, and offered a seminar on eFiling that was attended by over 250 attorneys.

The chart below shows the effectiveness of the new campaign. A large increase in filing occurred during November.

We will continue to monitor the numbers and market the service as needed.

History of Court eFiling –2010



Nebraska.gov
Analytics for
November 2010

141,127 Visits

69,956 Visitors

39.69% New
Visitors

284,021 Pages
Viewed

Service Uptime

Number of Checks:
13,924

Number of Outages:
0

Uptime: 100.00%

Average Response
Time: 0.576 seconds

Continuing Professional Education Online Service Enhancements

The Board of Public Accountancy worked with Nebraska.gov to enhance the existing service for the Continuing Professional Education (CPE.)

Office Managers now have the ability to report education hours for multiple Certified Public Accountants (CPAs) in one single session. In order to access this service, the firms must contact to the Board of Public Accountancy to register.

Once a course has been submitted by the Office Manager, an email notification will be sent to the individual CPA to verify the information.

Any changes can be made by the individual CPA or the Office Manager before the reporting deadline of January 31.

TPE Upgrade

Over the weekend of November 20th, an upgrade was implemented to the TPE, the Payment Engine, reporting system.

The new upgrades give administrators more flexibility in the types of reports, including filtering by payment type. This feature includes a time stamp, so orders can be sorted by order of payment capture.

A "Forgot Your Password" section is featured in the upgrade. Users no longer have to contact Nebraska.gov to have their passwords reset. The user can reset it themselves. Please contact Nebraska.gov if you are experiencing any difficulties or have any questions about the upgrade to the reporting system.

NIC in the News

FBI "Most Wanted" app now available on Windows Phone 7

NIC Inc., the leading provider of official eGovernment services, announces its FBI "Most Wanted" application for the new Windows Phone 7 was named as Microsoft's "Public Sector App of the Week." The free application launched the same week as the debut of the Windows Phone 7 and was one of the first government applications developed specifically for the new mobile device.

"It's an honor to have the 'Most Wanted' app recognized by Microsoft as the 'Public Sector App of the Week'," said Harry Herington, NIC chief executive officer and chairman of the board. "I believe it is very important to make the 'Most Wanted' information available to citizens anytime, anywhere. Our company is committed to supporting law enforcement, and we hope this app will help solve these cases."

The "Most Wanted" application features the FBI's Top 10 Most Wanted, Terrorists, and Missing Children. Each list includes background information, picture, and the availability for users to provide tips.

The "Most Wanted" application is available on Apple, Android, Microsoft, and Palm platforms, and has received more than 800,000 downloads to date on all platforms combined. The application became one of the Top 10 iTunes' Free Utility applications within the first three days of its iTunes launch in February 2009.

Committed to employing innovation in its eGovernment work, NIC has developed more than 30 mobile applications to date, developing the first government application specifically for the iPad and creating the nation's first iPhone application for tracking money from the American Recovery and Reinvestment Act. All NIC mobile applications can be found on the respective operating platforms by searching for "nicusa."

A Rave Review

"This is a great option for the working individuals who have to take time off from their jobs to renew their Driver License."

The above comment was received by someone who renewed their Driver License online.



Nebraska.gov Staff Changes

We are pleased to announce the addition of Aaron Steager to the Nebraska.gov staff. He joins our team as a Developer.

Jennifer Rasmussen has accepted the position of Senior Project Manager.

We are excited about the changes and look forward to the future.

Credit Card

Payments

Does your agency receive requests to accept credit card payments? Nebraska.gov has an online solution to help your customers. There are no monthly maintenance or merchant fees paid by the agency.

Contact Natalie Bacon at nbacon@nicusa.com for more information.