



## We Want Your Feedback

If you have any questions or suggestions about the newsletter please contact:

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## Go Green!

Does your agency mail out paper forms for people to complete, even though the forms are available online?

This year, consider not mailing the forms. Send a postcard letting people know that the forms are available online, or by contacting your office.

Your agency can save costs in printing and postage, as well as staff time.

On the Nebraska.gov homepage, there is application that calculates how much someone can save by going online, rather than visiting the actual office. You can view this service by going to [www.nebraska.gov](http://www.nebraska.gov) and clicking on the green leaf, just underneath the Recovery.Nebraska.gov banner. We would be happy to add this application to your service.

If your agency has a paper form that you would like to have available online, please contact Nebraska.gov to get started.

Nebraska Network Manager: Nebraska Interactive, LLC 2009

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# Nebraska.gov News



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## GM Corner

It is award time again, and though awards do not reflect all of the great things Nebraska is doing, it does reflect our Partner's achievements, such as being placed in the top ten for State Web sites. Every year, the Center for Digital Government reviews Web sites and issues awards for state portals.

The NASCIO (National Association of State Chief Information Officers) Recognition Awards gave the Court Document e-Filing service an award for the Government to Business Category.

We congratulate our partners for these prestigious awards, as Nebraska.gov continues to strive for excellence in all services.

If you are interested in creating a new, potentially award winning service, please contact Nebraska.gov today.

*Brent Hoffman*

## Time to Renew Professional Licenses

Nebraska.gov has worked with various agencies to create systems that allow people to renew their professional licenses online.

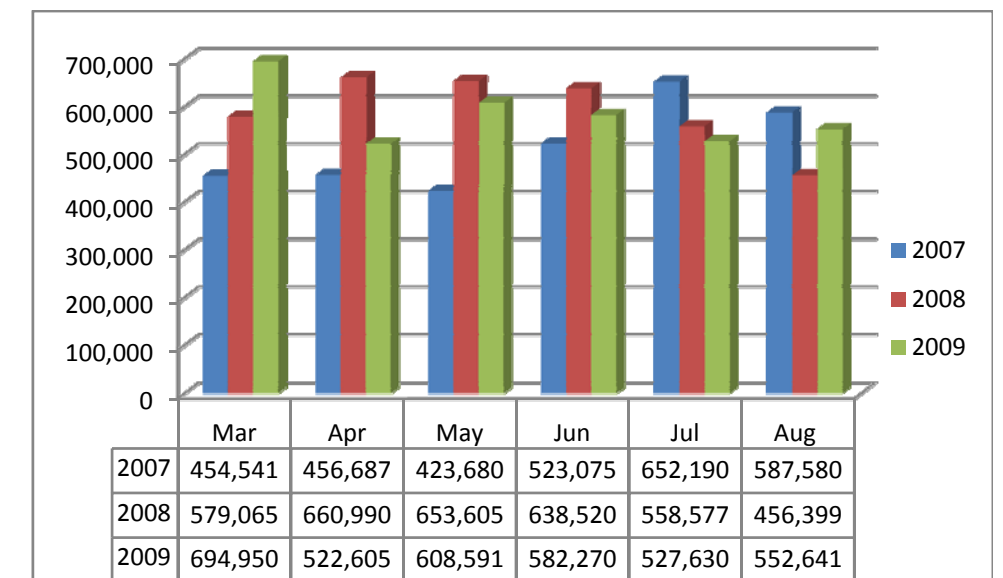
The Liquor Control Commission is currently renewing Class C licenses online from now until October 31. To renew, go to [www.lcc.ne.gov/onlineserv.html](http://www.lcc.ne.gov/onlineserv.html)

The Real Estate Commission also gives people the option to renew the following licenses online. Go to: [www.nrec.state.ne.us/ren.htm](http://www.nrec.state.ne.us/ren.htm), to renew by November 30.

- Salesperson Renewal
- Broker Renewal
- Branch Office Renewal

Engineers and Architects will be able to start renewing their licenses online on October 1 at [www.nebraska.gov/EA/ea\\_renew.php](http://www.nebraska.gov/EA/ea_renew.php)

## Nebraska.gov Portal Visit History



## Nebraska.gov Analytics for August 2009

134,005 Visits

61,732 Visitors

36.02% New  
Visitors

298,253 Pages  
Viewed

### Service Uptime

Number of Checks:  
14,553

Number of Outages:  
1

Uptime: 99.993%

Average Response  
Time: 0.581 seconds

## State Portal Honored

Gov. Dave Heineman announced Nebraska has received national recognition for the State Web site. The Center for Digital Government has recognized Nebraska as one of the "Top 10" Web sites in the country. The Best of the Web awards rank the top U.S., State and local Web portals, recognizing advances in digital solutions and communication with citizens, government, communities, and business.

"We are committed to using technology to make government more efficient and make more services available 24-hours-a-day, seven-days-a-week," Gov. Heineman said. "While much has already been accomplished, we must keep this momentum going to meet the challenge of serving our citizens of today and in the future."

Nebraska's Chief Information Officer, Brenda Decker stated, "The State's website provides citizens an opportunity to interact with State Government on their terms and at their convenience. We continue to receive feedback from visitors that assists us with making improvements or offering additional services. We believe that it is this interaction with our visitors that provides Nebraska the opportunity to be recognized by this national award."

"We are pleased to continue to be honored with the work that has been completed to make services and information available to all citizens of Nebraska," said Brent Hoffman, General Manager for Nebraska.gov. "We are looking forward to the future opportunities to expand online applications and services."

## Online License Plate Renewals

The online License Plate Renewal service has now been available for a full eight months.

From January 1 to August 31, 2009, there have been 18,915 renewals completed online.

Many counties have been contacted about various options for marketing. Costs are the main concern, as budgets are stretched to the limits. One, very low cost, marketing option was to highlight the URL that appears on the front of the renewal postcard. Two counties did this starting in August. The results are as follows:

### Dodge County

July 2009 – 15 online renewals  
August 2009 – 77 online renewals

### Washington County

July 2009 – 15 online renewals  
August 2009 – 56 online renewals



These two counties have agreed to continue to highlight the URL, given the positive results seen for August. We have contacted additional counties to highlight the URL on the postcard.

All counties in Nebraska offer the option to renew license plates online. Users can go to [www.clickdmv.ne.gov](http://www.clickdmv.ne.gov) to renew license plates online.

## NIC in the News

eGovernment services provider NIC (NASDAQ: EGOV) recently won a national award for being one of the best information technology providers. The award was the result of public sector IT groups across the nation nominating their partner integrators whose solutions proved exceptional in areas such as cost savings, consolidation, and public access.

Information technology integrators were acknowledged for their extraordinary digital solutions to public IT projects at the Center for Digital Government's 2009 Integrator Awards held in Sonoma, California. The award to NIC was accepted by Harry Herington, Chairman and CEO. The Center is a national research and advisory institute on information technology policies and best practices in state and local government.

"We see in these winning projects, how collaboration in solving digital problems is so vital to the modernization of government and its moving into the 21st Century and congratulate NIC for the excellent solutions it has created for its public sector partners," said Cathilea Robinett, executive director of the Center for Digital Government.

"To be nominated by our partners and receive this award from the Center is a tremendous privilege," said Harry Herington, Chairman of the Board and Chief Executive Officer of NIC. "At NIC we strive to be the best partner government has ever worked with and for our partners to recognize that dedication is a great honor."

Nominated services include:

- Maine State Employees Combined Charitable Appeal (MSECCA) Charitable Online Giving
- Montana's Electronic Government Services Initiative
- Tennessee Department of Revenue Suite of Tax Services
- Utah Public Finance Website: Utah Transparency
- Utah Public Meeting Notice Website

## A Rave Review

*"I really appreciate the UCC online services. It really is a great convenience and service."*

Neil Van Boening, Loan Officer  
Security First Bank

(UCC stands for Uniform Commercial Code. It is a set of laws that are used by all fifty states to create uniformity in dealing with business and commercial transactions.)



## Did You Know?

Nebraska.gov will have an exhibit booth at the upcoming Nebraska State Bar Association Annual Convention.

The event will be held on October 14-16, 2009, in Omaha at the Doubletree Hotel.

Services to be featured include Court Document eFiling and online Court Payments.

Please stop by and say hello.

## Coming Soon

The Department of Motor Vehicles is working with Nebraska.gov to develop a system that allows people to request and receive a copy of their driver license record.

Look for it in the coming months.